

## Horse Sport Pro Questions/Issues/Comments

1. Can we make award label printing a high priority item?
2. How does the system handle ties and breaking them? We would like to test difficult tie breaking to the 2<sup>nd</sup> or 3<sup>rd</sup> tie breaker (ex: basic seat and flag are the same, tie broken by mill) and to the 2<sup>nd</sup> and 3<sup>rd</sup> decimal place.
3. How do we correct a vaulter name (ex: misspelling or vaulter has changed their name)?
4. How do we correct horse names? In Garrods Spring Classic, there are horses on the entries but not on the score sheet at time of entry (the horse number is there but not the name). Horses this occurred with are Soda Pop, Remi, Paris, Mooney and Avon.
5. How do we print the report for a single class (ex: Bronze Comps only for all judges)? The workaround that we found was highlighting and printing the highlighted selection.
6. What about for larger competitions with more than 2 judges? Currently, the competition manager needs to assign judges' names to a letter **before** the competition begins in order to enable printing of the scoresheets. If the judges decide to change their assignments, then the scoresheet that has been previously printed will be wrong as will the scoresheet that is pulled up in Horse Sport Pro when entering scores.
  - a. Can the program automatically change judges for Pas de Deux, as RI and RII need to switch Judge A and B?
7. In the Score Entries Search a Score Sheet:
  - a. Is it possible to sort the list as the scoresheets do not necessarily arrive at the office in the original order of go order?
  - b. The lunger is not listed on the screen. If there is a change in lunger that didn't get corrected, you don't find out until you are in the actual scoresheet.

- c. The participant should be in the far left-hand column, not the arena.
- 8. In the Score Entries page, I must scroll up and down to enter scores and then hit the Back button. Is it possible to have the scoresheet fit the screen better? There is a lot of dead space on the page.
- 9. In Entries/Edit:
  - a. Scratch is misspelled in each field as “scrach”. It is spelled correctly in the drop down.
  - b. What is the difference between an early scratch and a late scratch?
  - c. What about an eliminated vaulter? Either rung out of the arena or allowed to go “For Scores Only”?
- 10. When we search for the scoresheet for Team Score Entry (1\* C Team Compulsories) there is no Club name (ex: Woodside) or Team name (ex: Avon and the Groovy Girls).
  - a. In the list, the participants order did not match the scoresheet. It is incorrect in the list but correct on the scoresheet.
  - b. What about composite teams?
- 11. The reports printed at the end of the day have no identifying information such as Competition Name, Club name, EVUSA #/USEF #, lunger, judge name(s), number of judges, or individual judge’s score(s).
  - a. For USEF Reports, it must have the USEF # for submission
  - b. Could not run reports by exporting- HSP says “Export not configured for vaulting yet”

FYI: Comments re testing Horse Sport at Garrods Spring Classic:

- 1. Because the scoresheet template is missing content, we were unable to test the following classes:
  - a. 1\* Trot Individual Comps
  - b. Walk Individual Comps

- c. Novice Trot Comps
  - d. Individual D Comp
  - e. Prelim Canter Comp
2. The dates must be set for the day following the actual competition, or attempts to change horse/lunger etc will state “competition management has ended the competition” and will not allow changes (Date clock is set for midnight).
  3. When vaulters were accidentally omitted from classes, we were unable to add them and have them show up correctly. The scoresheet didn’t have any vaulter/horse/lunger info. Affected vaulters: Clover Bailey, Rain Anderson. As an aside, the system allowed Shannon to change the name via a drop down!
  4. As we function as both Office Managers making changes and the scorers inputting the scores, it would greatly increase efficiency to carry the name of the club as a header throughout the Competition Management/Competition Entry screens.
  5. A vaulter was ineligible for overall. Cedra Tool was disqualified in her Copper Comps but was allowed to continue with her Freestyle. I scratched her from the comps section and entered her scores for freestyle. She did **not** appear on the comps placing report but did show up on the overall report.

In summary: Our experience with this test competition in Horse Sport Pro was that the scoring portion of the program worked great, was easy to use and straightforward. Our difficulties arose with our office manager-type functions such as changes in horse/lunger/vaulter and generation of reports. Also, we are interested in security levels of Horse Sport, as it appears that scoring inputters may have access to office manager functions.

Suggestion for testing: For a larger competition, have a dedicated Horse Sport Pro entry team