1. **Client Requirements/Rules**

A. Client must show up on time.
B. Client must be wearing proper riding attire- boots with heels, and an ASTM/ SEI certified riding helmet (Store: Dover Saddlery 8820 Burnet Rd #404, Austin, TX 78757). Must be purchased before the first lesson, as we may not have a helmet available.
C. Client must be coachable, positive, and have a good attitude! If a student is not displaying these qualities they may be asked to leave the program with no refund.
D. All minors must be accompanied by a parent or legal guardian
E. We are trying to build a family-like community full of people like YOU, and after the 4th lesson we generally like to ask for the names of people who you would like for us to contact and invite to join the program.
F. It is understood that Highland Park Riding School has a no-tolerance policy for profanity, bullying, or inappropriate content involving Highland Park Riding School on social media. For example, if myself or my child are on the riding school's property, or using/wearing the Highland Park Riding School name in any way, I agree that content posted online will be appropriate and respectful.
G. Courtesy is expected and manners are required. Help us make the farm a fun, friendly and supportive environment for all! Be nice to others, both people and horses, NO exceptions.
H. All riders or persons handling a horse must sign a release before riding and/or interacting with any horse in any way. Students/Student's parent(s)/guardian(s) are responsible for having all guests sign releases which are available in the Stable by the whiteboard.
I. No coaching from the side by parents, friends, or relatives.
J. ASTM-rated riding helmets must be worn at ALL times when mounted on a horse.
K. NO smoking allowed on the Stable premises at any time.
L. NO Dogs or pets on the Stable property. (They may remain in the car, at all times, with a window open or AC on).
M. The speed limit on the Stable property is 5-15MPH for the safety of horses, riders and children.
N. Children must be supervised by an adult at all times.
O. Please do not come on to property outside of scheduled lessons or social events without permission.
P. Appropriate footwear MUST be worn around horses and when handling them, no sandals or flip flops in the barn. NO exceptions.
Q. NO jumping outside of a lesson unless approved by a trainer.
R. If a horse is purchased/leased without the knowledge or consent of Highland Park Stables the horse cannot be boarded with us. It can be dangerous to purchase/lease a horse without an experienced professional. A suitable horse can be found for you by Highland Park Stables for a 15% commission based on the purchase/lease price of the horse and any travel expenses paid for by the client as well.
S. We ask that no treats are given. We ask this because horses can become ill. However, we do provide some treats with trainer's permission to give to lesson horses.

T. Clean up after your horse and yourself. There are trash containers, shovels, brooms and muck buckets available for the disposal of manure, shredded hair, hoof cleanings.
U. You give permission for us to take and post videos and/or photos of yourself, your minor child(ren), and any guests of yours on our social media pages.
V. If you don't do it at home….don't do it at the Stable. Common sense and courtesy at all times!

2. Cancellation.

This Agreement may be canceled by client with at least **60** days written notice prior to the last day of their current trimester cycle - including whether they wish to finish their remaining lessons or cease attending. A 30 days written notice before the last day of their first cycle is required if still in the initial 3 month starting period. However, no refunds for the quarter will be given at cancellation. Student will be continually re-enrolled at their current upfront/ monthly rate/quarterly subscription until Highland Park Riding School is contacted via email or text message (office@highlandparkstables.com; 512-240-2877). Highland Park Riding School may terminate agreement at any time if any of the Student Requirements/Rules are broken, without refund. Client will receive one warning before termination of the agreement at the discretion of Highland Park Riding School depending on the severity of the offense.

3. Scheduling

A. Client will receive a dedicated time and a day of the week where there will be an appropriate school horse and with a group of riders reserved each week. **Please remember that Highland Park Riding School will be closed several weeks per year to maintain the health of our lesson horses and staff. If you have an available makeup lesson then the missed lesson can be made up. If not, the lesson(s) will be forfeited.**
B. Horsemanship Classes and all Makeup Lessons will be held on Fridays, unless otherwise notified of a schedule change.
C. If client cannot make their time during a week- Highland Park Riding School will allow a maximum of one makeup lesson per month- provided that client cancels by texting 512-240-2877 at least twenty four hours prior to the lesson. If a lesson is not made up within 30 days it will expire. **Monthly tuition is still due in full when a student misses their lessons.** In the event that the weather prevents riding- unmounted horsemanship lessons will be substituted. In the event that weather prevents the barn from being open- an appropriate reschedule will be made by Highland Park Stables and clients will be notified. The best way to get the most value out of the program is to make it a priority and a commitment not to miss your dedicated lesson time(s)

D. If a client would like to make a long-term change to their dedicated lesson time, they may do so a maximum of 1 time in a 90 day period by calling or texting 512-240-2877.