

Help us today. Make a positive impact!

We definitely need help. Spanish speakers are needed today to make calls. Non-spanish speakers are needed to train and recruit volunteers. All volunteers first go through the same training, below.

https://www.youtube.com/watch?v=d9i720p2RJM

We have a script and training. The first steps are:

Step 1 – Read and sign the Volunteer Code of Conduct.

(Completing this form will also allow you to sign up for training)

Step 2 – Watch Training Video-https://youtu.be/CFb0ypYFwnQ

Step 3 - Review Google Slides -

Step 4 – Review Phone numbers, calls and Notes

Step 5 – Review <u>Questions Frequently Asked By Callers</u>

Step 6 – Have a thirty minute call with a trainer to practice and get your first list of names.

***If you are a student with DUSON, you will pair up and train each other. Click here for training materials. ***

About Curamericas Global

Founded in 1983 at Duke University, Curamericas Global has worked to save the lives of women and children in forgotten communities. We have reached over 1.6 Million people in the most rural parts of Latin America and Africa across 38 years and seven countries. Today we also serve people in North Carolina and Pennsylvania. Nearly 5.9 million children will not see their fifth birthday due to preventable and treatable illnesses like pneumonia and diarrhea. We all know that good health directly affects education, income and family and community wellbeing, so Curamericas Global uses evidence-based solutions to bring about sustainable changes to the healthcare system in the communities with whom we partner. Learn more at www.curamericas.org

We provide technical assistance in designing and piloting implementation of community-health programs. We seek the hardest to reach communities and leverage their resources to reach



every member with evidence-based information. We have successfully managed programs around the world since 1983 with proven maternal and child mortality reductions of 65+ in the most challenging of settings. In 2017 we committed to bring our work home and serve our neighbors here in NC and across the country.

Since March 17, 2020 - Raleigh-based nonprofit Curamericas Global has enlisted a small army of hundreds of volunteers who are calling 15,000 families in Spanish across NC and the region. These calls are using CDC-provided information on how to detect symptoms, stay safe/prevent the spread and what to do in case a person has symptoms or is exposed.

The goal is to flatten the curve and reduce the burden on our health system; to ease suffering for our neighbors. While we are certainly health-focused, we know that there are many social determinants to

health. The families we are calling are also asking about economic support, finding resources for food provision, and how to deal with roommates who are not social distancing. Whatever the question or concern is, Curamericas Global is there to find resources, to be an ally and to support the people who may have nowhere else to turn. A sample of stories we have heard include:

- A mother worried about her kids getting infected and how to keep them safe.
- A father who was out of work and unsure of how to get food for his family.
- A young woman who wasn't sure what to do if she got sick and assumed the best thing
 was to go directly to the Emergency Department.
- A father who was worried about his kids who had asthma and allergies
- Where one can go for healthcare in their area.

We are answering these questions and more!

We know that knowledge is the foundation for healthy behaviors. The wrong information can cause increased burden on both people and the health system. We provide the right information in Spanish; we seek families out rather than waiting for them to call us. We believe all families have a right to basic health information and services. Join us and volunteer today, in English or in Spanish.

Thank you!

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