Privacy Policy

1. Introduction

WallX Innovation Inc (FasePay) (“we”, “us”, “our”) is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our payment remittance services (the “Services”). By using our Services, you agree to the terms of this Privacy Policy.

2. Information We Collect

Personal Information: We may collect personal information that you provide to us when registering for an account, such as your name, email address, phone number, and financial information.

Transaction Information: We collect details of transactions you carry out through our Services, including the recipient’s information and transaction amounts.

Usage Information: We may collect information about your use of our Services, including IP addresses, browser types, access times, and pages viewed.

Cookies and Tracking Technologies: We use cookies and similar tracking technologies to track the activity on our Services and hold certain information.

3. How We Use Your Information

To Provide and Improve Our Services: We use your information to process transactions, authenticate users, and improve our Services.

To Communicate with You: We may use your information to send you updates, security alerts, and other information related to your account and our Services.

To Comply with Legal Obligations: We may use your information to comply with applicable laws, regulations, and legal processes.

4. Sharing Your Information

Service Providers: We may share your information with third-party service providers who perform services on our behalf, such as payment processing and customer support.

Legal Requirements: We may disclose your information if required to do so by law or in response to valid requests by public authorities.

Business Transfers: In the event of a merger, acquisition, or sale of all or a portion of our assets, your information may be transferred as part of that transaction.

5. Security

We implement reasonable security measures to protect your information from unauthorized access, use, or disclosure. However, no method of transmission over the Internet or electronic storage is completely secure, and we cannot guarantee absolute security. As a user of FasePay

you are fully responsible for handling access to your profile. You are advised to change your PIN and Password frequently and keep your credentials safe and not reveal to any one. FasePay will not be held responsible for any careless access originated from consumers end.

6. Your Rights

Depending on your jurisdiction, you may have the right to access, correct, or delete your personal information. To exercise these rights, please contact us using the information provided below.

7. Retention of Your Information

We will retain your information for as long as necessary to provide you with our Services, comply with our legal obligations, resolve disputes, and enforce our agreements.

8. Children's Privacy

Our Services are not intended for use by individuals under the age of 18. We do not knowingly collect personal information from children under 18. If we become aware that we have collected personal information from a child under 18, we will take steps to delete such information.

9. Signing up on FasePay

Signing up on FasePay assumes you will be using it for performing ethical transactions only. Event that there is a suspicious transaction on your profile, you may be asked to clarify transactions and provide valuable information as requested by the authorities. This means you assume full responsibility in-event of a fraud carried out on your profile. Kindly note that all transactions are tracked from end to end.

10. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on our website. You are advised to review this Privacy Policy periodically for any changes.

11. Contact Us

If you have any questions about this Privacy Policy, please contact us at:

WallX Innovation Inc (FasePay)
compliance@wallx.co
+1 519 568 3292