Santa Barbara City College Luria Library
Services for Users with Disabilities

The Santa Barbara City College Luria Library is committed to providing accessibility to library materials, programs, and services to all users. All staff will make every effort to accommodate reasonable requests from users with disabilities. Our policy is to provide, whenever possible, arrangements that enable library users with disabilities to work independently.

The U. S. Justice Department defines the meaning of accessibility in this way.

> "Accessible" means a person with a disability is afforded the opportunity to acquire the same information, engage in the same interactions, and enjoy the same services as a person without a disability in an equally effective and equally integrated manner, with substantially equivalent ease of use. A person with a disability must be able to obtain the information as fully, equally, and independently as a person without a disability. Although this might not result in identical ease of use compared to that of persons without disabilities, it still must ensure equal opportunity to the educational benefits and opportunities afforded by the technology and equal treatment in the use of such technology. (Office of Civil Rights in the Resolution agreement with South Carolina Technical College System, 2/18/13)

The Santa Barbara City College Luria Library services include:

PHYSICAL FACILITIES
The SBCC Luria Library is committed to making its facilities physically accessible in compliance with the Americans with Disabilities Act, but this effort is a work in progress. For access to materials in the library that are not physically accessible, contact a reference librarian.

[Map of facility](#)

Building Accessibility
- Parking for users with mobility impairment at the parking lot behind the library
- Entry for users with impaired mobility
- Elevator access to all levels
- Wheelchair accessible restrooms are available in the Library
- [Service animals](#) are welcomed

Workstation accessibility
The main floor of the library has wheelchair accessible workstations and one workstation includes screen magnification software.

ASSISTIVE/ADAPTIVE TECHNOLOGIES
The Library collaborates with the [Disability Services and Programs for Students](#) office to provide assistive technology equipment in the building. This equipment includes screen reading software for students with print impairments, a CCTV for students with low vision (available on request from DSPS). For a complete list of assistive technology equipment at SBCC contact DSPS office at (805) 965-0581 extension 2364.

- The library has 2 accessible computers for people with disabilities. Priority use will be given to DSPS students, Location: 1st floor
    - Kurzweil 3000 (screen reader for learning disabilities). The program reads text scanned from a book or document or it can open and read a word processing file. The original page layout, including pictures and charts, etc., are maintained and displayed on the screen.
    - Zoom text (screen enlarger low vision). Provides variable magnification and text to speech capabilities.
    - 1 JAWS (screen reader for users who are blind). Provides speech and braille output for most popular software applications.
    - Optelec Clear View+ system magnifies text and photos with an average zoom range of 2.7X - 72X. is located at computer station DSPS 2
- Ubi Duo devices for persons who are deaf or hard of hearing.
- Adjustable tables in a variety of locations to accommodate wheelchairs
- Reference desk/Information area designed to accommodate wheelchairs
- Circulation desk includes worktable accommodate wheelchairs
- Video Phone - for sign language users to place calls using sign language, either calling another video phone directly or placing a call through an interpreter.
- Chromebooks have some available accessibility options, indicated here: http://www.guidingtech.com/48016/chromebook-accessibility-options Note: the type of accessibility options provided to the student is dependent on the student's preference and skillset
- Handheld magnification device available at Circulation Desk

For further technical help help please contact:
Technical support: Tom Harbeson, ICLC
Training: Laurie Vasquez, Assistive Technologies Specialist or designee

RESEARCH ASSISTANCE

Reference and information services are available in person, by chat, on the telephone and via e-mail to all library users.

- Users who need extended reference assistance are encouraged to make an appointment with a reference librarian or DSPS counselor.
- Users who require extended reference assistance using assistive technology equipment are encouraged to make an appointment with a reference librarian or DSPS counselor.
- General library orientation is available
- Tutorials are available online, for many topics.

ACCESS TO RESOURCES
- Free mail service of books and books on tape
- Assistance with photocopying

Library web site

The Luria Library web site is available in text-only format for ease of use with screen reading software. The library website aims to follow **Web Content Accessibility Guidelines (WCAG)**.

Databases, electronic journals, electronic books and other electronic resources

The Luria Library provides access to many databases, electronic journals, electronic books and other electronic resources created by outside vendors, some of which were not designed with accessibility in mind. Users requiring assistance accessing these electronic resources should contact the Library Director.

ACCESSING PRINT MATERIALS

Library staff are available to retrieve library materials for users who need assistance. Users should ask at the circulation or reference desk for assistance. Library staff will make every effort to immediately retrieve the needed material. However, if there are a great number of items to be retrieved, advance notice may be required. In addition, if the library is busy and/or there is only one staff member available at the circulation or information desk, library staff may ask the user to come back later to pick up the material.

Print materials can be magnified or scanned using the assistive technology equipment available on 2 library workstations and a high-speed scanner.

BORROWING MATERIAL

Eligibility

Students, faculty, staff, and managers of SBCC can borrow materials, as well as patrons with a Friends of the Luria Library membership. Library lending is found in this document.

INTERLIBRARY LOAN SERVICE

SBCC students, faculty and staff are eligible to borrow and/or acquire copies of some items from other libraries through Interlibrary loan.

COPYING SERVICES

Photocopiers
The Luria Library provides copying machines for public use. Users who require assistance using vending machines should ask for assistance from staff at the library.

Library Copier Services

Library staff will make copies for users with disabilities at the self-service price. Contact the Circulation Desk staff.

Scanning service

Library staff will make copies for users with disabilities at the self-service price. Contact the Circulation Desk staff.

Grievance procedures

Students who feel their rights as a student have been violated by an instructor or staff member should first attempt in good faith to resolve the matter with the source of the complaint. If the student is dissatisfied with the outcome of this meeting, they may take their complaint to a Department Chair or Administrator for further review by a third party. If a resolution is not reached at this level, the student may file a formal grievance with the appropriate Dean/Supervising Administrator. For support and advice on the complaint/grievance process, a student may consult with the Dean of Student Support Services Office on the Main Campus (Student Services Building room 260) or by phone at: (805) 730-4002. For the complete procedure, see **AP 5530 – Student Rights and Grievances.** The policy is the same for complaints about academic matters including grades and curriculum. The student should begin by first talking to the instructor to attempt resolution. If this is unsuccessful, the student may then proceed with the steps as listed above. The appropriate path is faculty member, Department Chair, area Dean and finally, Executive Vice President.

No services of a personal nature are offered

CONTACT INFORMATION

Library Director: Elizabeth Bowman bowmane@sbcc.edu (805) 730-4433
DSPS Office: (805) 965-0581 extension 2364

<div align="right">Created 7/21/2015, Updated 3/2/2018</div>

Sources and resources consulted:

Association of Research Librarians (ARL)
      Report on service to patrons with print disabilities 2012
      Web accessibility "Toolkit"

Association of Specialized and Cooperative Library Agencies Tools & Resources including Library
      Accessibility Toolkits: What You Need to Know (revised 10/2017)

Other Libraries:
      Massasoit Community College http://www.massasoit.edu/academics/library/about/index
      San Francisco Public http://sfpl.org/index.php?pg=2000002501
      Grand Rapids CC http://www.grcc.edu/officeofaccessibility/resources
      UTexas Austin http://www.lib.utexas.edu/services/assistive/policy.html
      Lansing CC http://www.lcc.edu/library/services/assistive.aspx
      Highline College https://library.highline.edu/?page=assistive
      Pasadena City College http://www.pasadena.edu/library/DSPS.cfm
      Riverside City College http://library.rcc.edu/riverside/rivlibrarydisabilityguidelines.html
      San Francisco Public Library http://sfpl.org/?pg=2000002501
            Notice Under the Americans with Disabilities Act (PDF)
            Grievance Procedure Under The Americans with Disabilities Act (PDF)