

MOBILE DEVICE PROTECTION PLAN

PROGRAM OVERVIEW

As part of the District's digital learning program, the District is offering a Mobile Device Protection Plan (MDPP). This program is self-funded. All money collected through the program will go into a special account that can only be used to replace or repair technology that is covered in the plan. We highly recommend this low-cost protection plan.

For instructions on how to purchase the OPTIONAL Mobile Device Protection Plan, please follow this link:

Mobile Device Protection Plan Link

Frequently Asked Questions

What is the cost of the MDPP?

The cost of the plan is based on a flat rate of \$30 per device per year. The plan must be purchased annually at the beginning of the school year or at the time of registration to be valid. A new plan must also be purchased if a student is provided with a replacement device due to damage/loss of their previous device. This money will be used to create a dedicated pool of funding to replace or repair covered technology. Because this is a self-funded pool, the District may need to adjust the annual cost up or down based upon usage.

What does the MDPP cover?

The plan is designed to cover accidental damage including screen breakage. In addition, the plan will protect against spills, fire, flood, natural disasters, and theft/loss. Mobile hotspots, power cords, cables, and other accessories are not covered. Intentional damage, improper device storage and misuse are not covered.

Do families have to buy the MDPP?

No. The plan is optional, not mandatory. Students will be allowed to take electronic devices home (when their teachers allow) whether they have the cost protection plan or not. As with all school equipment and materials, families will be responsible for the cost of replacing or repairing equipment if they do not purchase the plan and something occurs to the device.

Can I wait to purchase the MDPP?

The plan is available for purchase up to two weeks after the device is issued, or for the first two weeks of the school year for returning students. Anyone electing to purchase the plan after the two week timeframe will be required to present the device with all associated components.

Will the money collected for the MDPP be spent on other projects?

All money collected in the self-funded pool will be placed in a special account. This account will only be used to replace or repair covered devices. The District will not make money on this program.

Am I financially responsible if the device is lost, fails, gets damaged or is stolen?

The financial responsibility will be determined by the school district on a case-by-case basis. Potential fines are listed here: Mobile Device Repair & Replacement Costs

My student is new to the school. Will we be able to get a device and purchase the MDPP?

Yes, if the program your student is participating in requires an issued device, then your student will be issued a device. Parents will have the option to purchase the MDPP for up to two weeks after the device is issued.

I purchased the MDPP. How do I submit a claim?

Contact your site librarian to notify CUSD of the Chromebook loss/damage. During summer, email cusdlibrary@coronadousd.net.