3Exercise 1.

Assistant: Can I help you?

Customer: Yes, I bought this coat here yesterday but when I tried it on at home I

found it was too tight on me, so <u>I'd like to exchange it for a larger one</u> [1]. **Assistant:** I don't think we have one in stock. Perhaps you'd like to try on

another kind of coat or a jacket? Actually, we've got some lovely winter jackets,

just in.

Customer: No, that's not really what I'm looking for.

Assistant: I could order the one you mentioned if you like. Or return your money,

whichever you prefer

Customer: Could you order it, please?

Assistant: Fine.

Exercise 2.

Speaker: I'm afraid it looks like there's quite a storm heading towards western and northern areas, and that will arrive about dawn tomorrow. The rest of the country will start off cloudy with a few showers, but by lunchtime, there will be clear skies and the bright weather will last well into the early evening [2], apart from in the south where there might be a few foggy patches once the sun goes down. At around the same time, bad weather will reach eastern regions, bringing high winds and heavy rain, with the possibility of flooding in low-lying areas.

Exercise 3.

Speaker: I sometimes think back to when I used to drive to work in the morning, looking at my watch and worrying in case the traffic made me late, and though I still have to ride through it and I still get held up by the lights, I much prefer going on two wheels. By the time I arrive, I feel pleasantly tired, almost as if I'd been for a light workout at the gym, and that's a good way to start the day [3]. I hardly give any thought to my work until I actually sit down at my desk, because nowadays I feel much more relaxed and able to cope with whatever might come up during the day.

Exercise 4.

Speaker: We're looking for good short stories to read out on next week's program, so if you think you're capable of writing an interesting tale in less than 750 words, either send it in as an email attachment or post it to us and you may be one of the lucky five prizewinners. Unlike in some competitions, as long they are original pieces of writing <u>you can send in as many as you like</u> [4] and there's no upper or lower age limit. In fact, last year's first prize was won by a seventeen-year-old, and the winner of the second prize was just sixteen.

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