

My Chromebook Won't Charge or Turn on!

1. Press and hold the **Refresh** key and **Power** key for 5 seconds:
2. Close the chromebook, reopen it, wait 10 seconds and try to turn it on



The Keys Are Typing The Wrong Letters

- Click on the time in the corner of the Chromebook
- A new window opens, click on keyboard
- Make sure **English US** is selected