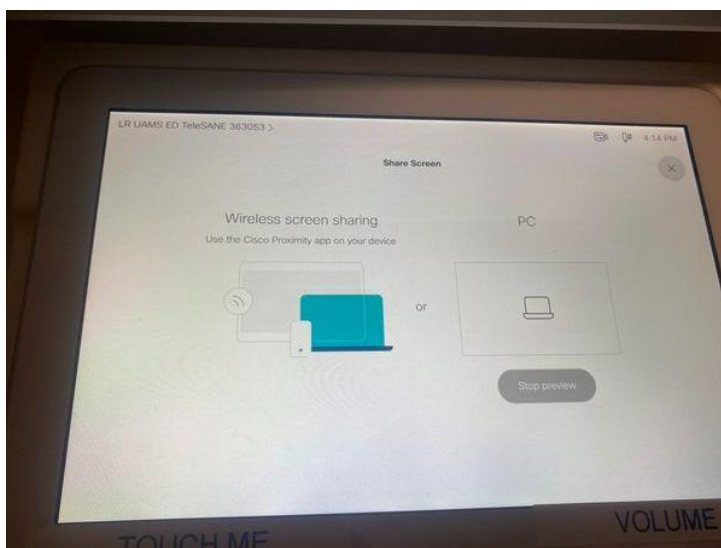


To Connect to SANE Consult via Telemedicine Cart

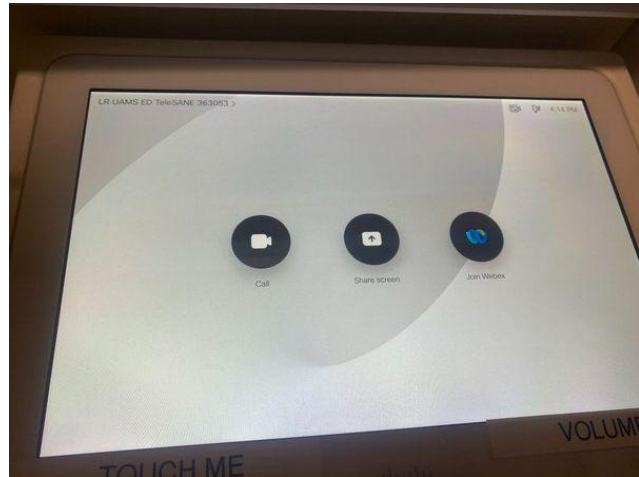
For technical support contact UAMS IDHI Video Support at 501-686-8666

DISCLAIMER: If you are troubleshooting technical issues with a spoke site a call should be going into Video Support at 501-686-8666 while going through the basic information located below.

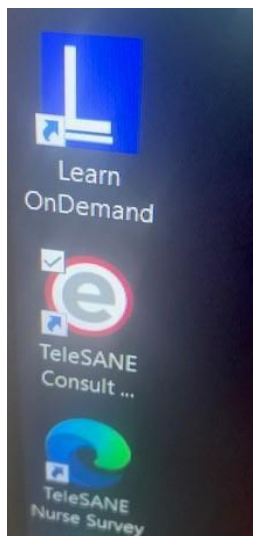
1. Power on the telemedicine cart using the PC Power button on the front of the cart.
2. Open the drawer on the telemedicine cart, and tap the small touch screen to get started.
Select the “PC Preview” button.



3. Touch the “Share Screen” button.
This will show the PC on the screen. You may now close the drawer.



4. Double click the link on the desktop
“TeleSANE Consultation” icon. This
will open the SANE Portal link in



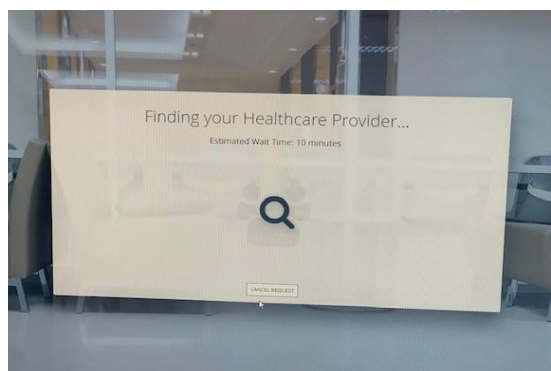
Google Chrome.

All portal traffic

will transmit across a VPN tunnel owned and operated by UAMS IDHI through a Cisco Meraki Z3 network security appliance located on the cart. This device connects to a UAMS eLink circuit (where available) or through the facility's LAN, and establishes a secure network as outlined in the Cisco Meraki documentation. Internet traffic is restricted on this device to **only** traffic going to and from the SANE Portal. The SANE Portal is provided by VisuWell and is a secure web portal as outlined in the VisuWell security policies and procedures.

5. Once the SANE Portal is open you will begin to populate the form questions. Please answer all questions as thoroughly as possible.

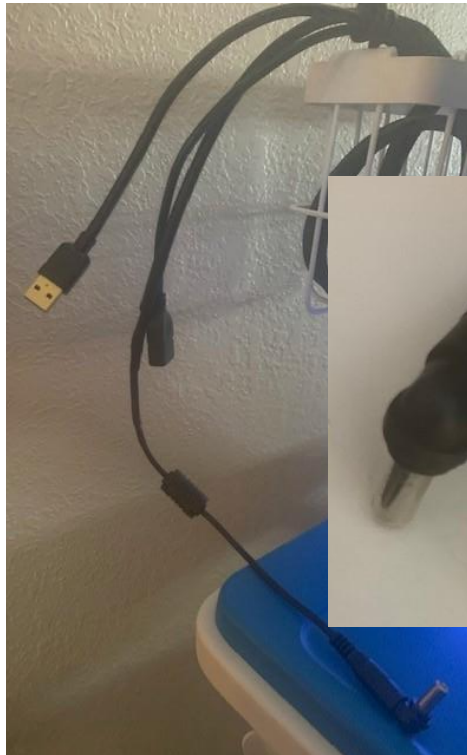
6. Upon completing the form
you will be placed in a queue
portal waiting for an on-call
to join the portal consultation.
consultant will receive a



questions
in the
consultant
The



notification in their inbox and will join the session.



7. While waiting for the consultation to begin, set up the Lutech camera.



8. Remove the bundled cords from the basket located on the backside of the telecart. Connect each cord to the appropriate area of the camera. Each cord will only fit in one particular device. Connect the foot

pedal. DO NOT power on the camera until the Hub Consultant instructs you to do so.

9. The video visit will proceed, with the Hub Consultant guiding the Spoke Site Nurse on best practices during the consultation.

10. When ready for the forensic photography portion of the consultation the hub nurse will guide you on images to be captured. These photos will upload to the SANE portal automatically.

11. At the end of the consultation the hub nurse will disconnect. There will be a link for a Spoke Site Nurse survey. Look for the TeleSANE Nurse Survey icon. The patient survey is located on the right hand side of the screen with a QR code for easy access.

