

231 Responses to Reasons Why SSS Maternity Benefit Claims Are Denied

1 – 200 of 231 [Newer](#) [Newest»](#)



[icon13](#) said...

Hello sir/mam,

Just want to clarify regarding the Certificate of Non-advancement of Maternity Benefit and L-501 requirements for MAT-2, is it only required for separated employee whose separation is within 6 months or less? I'm confused because those 2 requirements still included by sss-pasay on the checklist of req'ts for my MAT-2 when i notify them about my pregnancy. The period of my separation to my delivery date is already 7 months. My EDD will be on Sept 2013.

[July 12, 2013 at 4:19 AM](#)



[Kaydee](#) said...

Hi icon13, the SSS Guidebook 2010 says it's 6 months. But since the Pasay branch requires you to submit, you comply. In past comments, I've even encountered some who were required to submit even if the gap between dates of delivery and separation is nearly a year. Perhaps there was a memo regarding this but it was only internal and was not published.

[July 13, 2013 at 12:38 PM](#)



[icon13](#) said...

Got it sir/mam,

Thank you.

[July 13, 2013 at 9:42 PM](#)



[ms13](#) said...

How long is the grace period for claiming maternity benefit? Until when can i submit my requirements maternity benefits? I gave birth last june 25. thank you

[July 14, 2013 at 4:05 AM](#)



[Criscel Ladra](#) said...

hi!

just want to know if there is a deadline on passing mat2? until when?i gave birth last june23 and until now july 16 i still cant pass the requirements because i am waiting for the hospital to release my request of surgical memo which is a requirement of sss for cs.

[July 15, 2013 at 10:25 PM](#)



[kuding Potato](#) said...

hi kaydee ask ko lang kung pwede scan with signature ung L-501 at ung certificate of seperation ung submit ko.. kc malayo ung previous employer ko asa batangas na ako ngyon ung work ko dati asa clark pampanga.... cs kasi delivery ko.. kya hnd pa msydo pwd byahe papunta north..

[July 16, 2013 at 1:02 AM](#)



[Kaydee](#) said...

Hi ms13, you must submit your MAT1 before delivery. For MAT2: you have 10 years from date of delivery to submit your MAT2 claim.

[July 16, 2013 at 4:10 AM](#)



[Kaydee](#) said...

Hi Criscel, yes, you have time to wait for your surgical memo. You are given 10 years within which to file your MAT2 claim. It's MAT1 that must be submitted before delivery.

[July 16, 2013 at 4:14 AM](#)



[Kaydee](#) said...

Hi kuding, sorry ha at di ako sure sa sagot ko, pero I think you should submit original copies. Baka puedeng irequest mo yong previous employer mo na paki-registered mail nila yong documents. Or ask SSS about scanned documents.

[July 16, 2013 at 4:39 AM](#)



[Mary Grace Banias](#) said...

Helo mam!pano po pag may problem sa BIRTH CERTIFICATE ko.kase po ang gngmit ko sa mga personal id ko Zipagan.then natrace ko po nung kumuha ako ng nso na SIPAGAN pala po ang dpat.ngaaccept po ba ang SSS for mATERNITY BENIFITS ng affidavit of discrepancy na nkawritten dto na ang S&Z ay iisa na ako lang..hoping for your response!

[July 18, 2013 at 2:39 AM](#)



[Kaydee](#) said...

Hi Mary Grace, do you want to use the affidavit kasi gagamitin na ng baby mo ang Sipagan as middle name or surname? Ang SSS ID at record mo ay Zipagan din? Yes, you can submit an Affidavit of Discrepancy. Yan naman ang hinihingi nila kapag may question sa name ng baby. Later on, after na-encash mo na ang maternity check mo at kapag meron ka nang magamit na IDs na Sipagan, you can amend your SSS name using E4 form.

[July 22, 2013 at 6:21 AM](#)



[joan santiago](#) said...

hello Mam,

My concern is regarding to my contributions, kasi i found out na yung last employer ko nagkamaki sa paghulog ng contributions ko sa maling number ang hinulugan e nagfile ako ng maternity notification last nov.2012 at nanganak nko last may 2013, i was employed from april 2011 to oct. 2012, tapos nung paresign nako i found out that i have no contributions and my employer made an error in payments so they submit letter to sss. Now i had checked my sss account to see if naayos na well naayos yung iba nabayaran yung June 2011- Feb. 2012 and April 2012 pero yung March 2012 and May-Oct. 2012 still wala padin hulog. pano po ba maayos yung error? kasi po meron ng nakacompute na eligible ko but that amount was based only to my Jan.-Feb 2012 and yung 520 na voluntary payments ko last nov-feb 2013, kaya maliit lang ang makicclaim ko 18k lang but kung maayos yung contri. under sa employer ko i will claim 30,000. please i need your advise how to resolve this sss problems of mine. thank you mam!

[July 23, 2013 at 2:12 AM](#)



[Kaydee](#) said...

Hi joan, ang suggestion ko is huwag munang mag-file ng claim hanggat hindi naayos ang records mo kasi sayang din ang 12k na difference. Go back to your former employer and request for collection lists and ORs covering those contributions not yet posted. Mas okay pa if you print yong online records mo para ipakita mo sa former employer mo na wala pang na-post sa mga months na in question, para maniwala sila na wala pang na-post.

Pag meron ka nang ORs and collection lists, go to SSS with these, including a letter of request asking SSS to post those contributions (include list of applicable months, amounts paid, dates paid and OR nos.) Keep a copy for yourself at pa-stamp mo sa nag-receive sa SSS.

[July 23, 2013 at 4:37 PM](#)



[abbygail relimbo](#) said...

HI MAM,

I just want to know if i need to pass the OB HISTORY w/ sign of the doctor na nagpaanak sakin, or pwede na po ba ung Discharge summary/Clinical Summary na galing din po sa hospital?

tnx..

[August 5, 2013 at 10:37 AM](#)



[Kaydee](#) said...

Hi abbygail, yong OB history ay required. Yong discharge summary ay support document. Dalhin mo na rin at tanungin mo na lang sa SSS officer kung isasama.

[August 5, 2013 at 5:28 PM](#)



[jennelyn](#) said...

Pano po ang gagawin ko kc na denied po ung maternity ko dati po nakalagay sa amount paid ko 0 ngayon po 13,000 pero denied ang nakalagay tapos sa status date po dati july 30,2013 ngayon po august 14,2013 po..makiclam ko pa po ba ung maternity ko po?..

[August 16, 2013 at 10:32 PM](#)



[jennelyn](#) said...

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[August 16, 2013 at 10:36 PM](#)



[jennelyn](#) said...

This comment has been removed by the author.

[August 16, 2013 at 10:40 PM](#)



[Kaydee](#) said...

Hi jennelyn, nakasulat denied? Meron bang nakasulat na Settled at check number? Dapat merong reason na nakasulat bakit Denied. Anyway, denied man yan o settled, ang gagawin mo is to wait pa rin your registered mail. Kung check yan, in 2 weeks to 1 month from date of check ay matanggap mo na. Pero kung denied at ibabalik ang papers, 1 month or more -- nakalagay doon the reason for rejection and what you should do. You have a lot of time to make the corrections because the period for maternity benefit filing is 10 years.

[August 17, 2013 at 6:32 PM](#)



[jennelyn](#) said...

Ang nakalagay po sa Action taken "DENIED" as of 08-14-2013 tapos sa Remarks "NO SEPARATION PAPERS,COMPLETE RECORDS PAPERS *WRONG KEY ENCODING..ano po ibigsabihin po nyan tska ano po gagawin ko po?...

[August 18, 2013 at 11:50 AM](#)



[Kaydee](#) said...

Hi jennelyn, antayin mong ibalik ng SSS ang papers mo via registered mail. Medyo matagal ang pag-return, based sa mga nag-comment dito. Ang date ng separation mo ba at date ng delivery mo within 6 months or within one year? If yes, while waiting for the return of your papers, get a certificate of separation from your previous employer; dapat merong date of separation and statement that your employer did not give you any advance maternity benefit. Get also 2 copies of L501 (specimen signature card). Yong meaning ng wrong key encoding, puedeng magkaiba ang status mo sa SSS at yong nakasulat sa claim mo

[August 19, 2013 at 8:05 AM](#) 



[jennelyn](#) said...

Date ng separation ko is august 9,2012 tapos ung date ng delivery ko is july 6,2013..nag tanong po ako sa sss kung ano pa po ang kailangan na requirements wala naman po sinabi tapos ngayon po na denied tuloy..kung makumpleto ko na po ung requirements ko pwede ko na ibigay para maclaim ko na ung sa maternity ko po tska bakit meron na po na amount paid?..

[August 19, 2013 at 10:11 AM](#) 



[Kaydee](#) said...


Hi jennelyn, habang inaantay mo yong rejected papers, ihanda mo na yong mga required separation documents. Pero antayin mo muna yong rejected papers na maibalik sa iyo, kasi dadalhin mo pa rin yong mga rejected papers sa SSS sa pag-refile mo. At merong instructions doon -- titingnan yon ng SSS na tatanggap ng refiling mo.

[August 20, 2013 at 3:07 AM](#) 



[jennelyn](#) said...

Tanong ko din po ms. Kaydee hindi na po ako dun nag sstay sa address na binigay ko po..saan ko po pwede makuha ung requirements na binigay ko po sa sss?..kung makumpleto ko na po lahat ng kailangan makicclaim ko na po ba or ilang days bago maclaim?...

[August 20, 2013 at 3:33 AM](#) 



[Kaydee](#) said...

Hi jennelyn, after resubmission, it will go through the same process of evaluation; just check your online account kapag settled na or kung meron nang check. You can receive the check via registered mail about 2 weeks to 1 month after date of check.
About your address, hindi ko alam kung paano hahanapin ng SSS kung nasaan eksakto ngayon ang papers mo sa thousands of claims. Kaya based sa mga nag-comment dito, ang advice ay antayin ang papers sa mail. Punta ka na lang sa branch where you submitted your claim and ask how you can get your rejected papers kasi nag-changed address ka na.

[August 20, 2013 at 6:39 PM](#) 



[jennelyn](#) said...

Thank you so much to your advice ms. Kaydee!..

[August 20, 2013 at 7:36 PM](#) 



[Christine Tamayo](#) said...

Hi. Itatanong ko lang yung regarding sa denied maternity benefit claim ng isa naming employee. Last June ay nag file na kami ng maternity reimbursement. Naka attach dun ang original copy ng mat 1, ultrasound, operative technique, voucher, 2 valid id nung employee at yung maternity

reimbursement form. Ok naman at nireceive naman nung branch kung saan kami nag file, so binigay na sa amin ang acknowledgement stub. Last August 23 naman ay chineck namin online at ang nakalagay ay 'Denied' as of July 23, 2013. No operating room record/ D and C Report.

Questions:

- Ano po ba ang gagawin namin tungkol dito?
- Ibabalik po ba sa amin ang mga papers na ipinasa namin o kailangang puntahan dun sa branch kung saan kami nagpareceive? Kung ibabalik po sa amin, ilang weeks po kaya ang hihintayin namin?
- Magkaiba pa po ba yung operative technique na ipinasa namin at yung operating room record na hinihingi sa amin?

Thanks. Sana po ay matulungan niyo po kami regarding dito.

[August 25, 2013 at 4:13 AM](#) 



[Christine Tamayo](#) said...

PS. Hindi ko po pala nabanggit sa nauna kong post na isa rin sa mga ipinasa naming attachment ay ang birth certificate po nung bata. Ang employee naman po namin na nag give birth ay cesarean. Dati po kasi kapag cesarean, ang ipinapasa lang namin ay operative technique at birth certificate pero na a approve naman po. Pero ngayon ang nakalagay nga po sa remarks ay no operating room record/ d & c report. wrong key encoding.

[August 25, 2013 at 5:53 AM](#) 



[Kristina Francisco](#) said...

Ask ko lng po pano po kung nawawala po ung mat 1 form ko po. Madedenied po b ang maternity benefits q po?

[August 26, 2013 at 6:19 AM](#) 



[Kristina Francisco](#) said...

Action Taken:**DENIED** As of 08-22-2013

Remarks : WRONG TYPE OF CLAIM / REBATCH * wrong key-encoding

Ano po ibig sabihin nito

[August 26, 2013 at 6:58 AM](#) 



[Kaydee](#) said...

Hi Kristina, puede ma-deny kasi requirement ang MAT1. Pero puedeng attach an affidavit that you have submitted your MAT1 on ___ and at branch --. Antayin mo na lang yong claim papers na maibalik sa iyo kasi merong instructions doon kung anong gawin mo, at puede kang pumunta sa SSS branch at tanungin kung ano ang mali. Hindi ko masagot nang husto kasi hindi ko alam kung ano yong na-submit o ano ang kulang. Puedeng mali ang membership code or claim code.

[August 27, 2013 at 1:36 AM](#) 



[Kaydee](#) said...

Hi Christine, ang denied claims ng Voluntary ay ibinabalik through registered mail. So palagay ko ganon din sa Employed, so antayin na lang. Based sa mga nag-co-comment dito, inaantay mabalik through mail, kasi hindi alam eksakto ng SSS kung nasaan actually at a certain moment ang papers habang it's going through the process, so antayin na lang daw sa mail. Pero please ask others too, or ask SSS directly.

About Operative Technique and Operating Room Record, yes, magkaiba... although meron ding nagsasabi dito na puede na noon ang similar doc na hindi specifically titled Operating Room Record. Maaaring sa ibang hospitals combined ito, pero wala siguro sa Operative Technique na na-submit ang info na hinahanap ng SSS. Pag mabalik na ang papers, at ma-complete na ang docs, it will go through the same process sa SSS. Kung meron nang check date sa online account, your company can receive it within 2 weeks.

[August 27, 2013 at 1:53 AM](#)



[Karen Rhea Claro](#) said...

Hi,

What does status denied ABSENCE OF MATERNITY NOTIFICATION DULY RECEIVED BY SSS PRIOR TO DATE OF DELIVERY/MISCARRIAGE * wrong key-encoding mean..I just submitted my mat1 together with an explanation letter and utz result during my filing.

[September 4, 2013 at 12:49 AM](#)



[Nica Uy](#) said...

Good afternoon! I got married last July 30, 2013 and gave birth last August 10, 2013. I haven't filed for maternity reimbursement because I am still waiting for the necessary documents from my previous employer. I got separated from them last July 18, 2013. Since I recently got married, I should update my record, particularly my name, to have it changed to my married name. My question is, when I filed my MAT-1, I was still using my maiden name. Now that I will need to update my name, I am worried that I may encounter issues with my maternity reimbursement because my name may appear differently in my MAT-1 and MAT-2 forms. I understand you mentioned in your blog that it is best to regularly check my online account to see if the changes have already been applied, but from what I know, I only have 60 days from my delivery date to file for maternity reimbursement. As of today, September 5th, I haven't submitted my E-4 form as I delivered via CS and I am still recovering from the operation. By next week, hopefully, I'd be well enough to drop by SSS to update my name, but I'm worried it may take a while for the changes to reflect and it may already be too late and past the 60-day deadline. Should I update my name first or would you advise that I stick with my maiden name until I have everything taken care of with regard to my maternity reimbursement? Thank you.

[September 4, 2013 at 11:39 PM](#)



[Kaydee](#) said...

Hi Karen, that means hindi mo nai-submit ang MAT1 mo before ka nanganak at hindi nila in-approve yong reason na isinulat mo doon sa letter of explanation mo. Antayin mo na lang na mabalik sa iyo ang papers mo, and then see kung merong instructions doon.

[September 5, 2013 at 11:11 PM](#) 



[Kaydee](#) said...

Hi Nica, it's Philhealth that has the 60-day filing deadline. Sa SSS maternity benefit, up to 10 years ang pag-file ng claim; so siges, rest and recover ka muna.

About filing under your maiden name, depende na sa gusto mo, or sa name mo sa available valid IDs mo or bank accounts mo, kasi encashing the check will require IDs, and depositing your check will require the same account name.

Check also that your MAT2 membership status is the same as your current status with SSS (separated or voluntary)

[September 5, 2013 at 11:25 PM](#) 



[Hershey Mauricio](#) said...

May maclaim po ba ako if magstop na ako ng hulog muna. nawala na kasi ung part time job ko. Nakasubmit na ako ng mat1. Sa december ako manganganak. may hulog naman ako for 4 mos march-june. Pls advise

[September 18, 2013 at 7:53 AM](#) 



[dhes estepa](#) said...

Hello po!

Qualified p po b aq na-makuha q po ung maternity benefit. Nung march-aug po ng 2006 ngwork po aq tapos ng-stop n po aq ng work dahl po nabuntis po ako. Nanganak po ako ng sept 04,2007. Then year 2010 ng-start po aq ng work onwards. Ask ko lng kung may mkaka-avail po aq ng maternity benefit? if ever po meron ano po mga requiremens at kung pwde na ang company na ang mag-process ng application ko.

Thanx po and more power!

[September 18, 2013 at 11:10 PM](#) 



[krystal Redaon](#) said...

Hello sir/madam

im previously employed (april 2013 resigned)

Nakapagpasa na po ako ng mat1 ko last june2013 and ung nag assist po sakin nun sinabi na pagnagclaim ako kelangan ko magpasa ng certificate of separation galing sa prev. employer, certification na walang advancement na nagawa at ung L501 nga, pero she told me din namn

po na kung magbayad lang ako Kahit ISANG contribution lang d ko na daw po kailangan magpasa ng 3 na un.. Kasi lalabas na sa record ko Voluntary member na daw ako at di na separated.

yan po kasi pagkakasabi sakín nung pagpasa ko ng MAT1. so nagwoworry lang ako baka bgla papasahin ako nung 3 documents na un :)

[September 21, 2013 at 5:06 AM](#) 



[cecil francisco](#) said...

hi po makakauha po b ko ng maternity benefit khit d po ako nag mAT1 kc nung mgppnotify n ko dun ko din po nlamang patay n baby ko.thank you

[September 23, 2013 at 7:32 PM](#) 



[Kaydee](#) said...

Hi cecil, puede ka mag-file ng claim if you have an ultrasound report showing you're pregnant or certification by ob-gyne, at meron kang medical certificate about your baby's death, at nag-leave ka (if you're employed), at kung okay yong eligibility mo based on contributions. Ask your ob-gyne. Yong MAT1, meron ka namang valid explanation.

[September 25, 2013 at 8:12 PM](#) 



[Kaydee](#) said...

Hi Hershey, yes, eligible ka to file your maternity benefit claim kahit hindi ka muna magbayad. File your MAT1

[September 25, 2013 at 8:14 PM](#) 



[Kaydee](#) said...

Hi dhese, yong delivery mo ba in 2007 ang tinatanong mo? Yes, eligible ka, pero ang problem is yong MAT1 mo na hindi mo na-submit noon. Puedeng delayed by years ang MAT2, pero yong MAT1 dapat ma-submit before delivery. Hindi ko alam kung valid ang excuse mo with SSS, kasi meron ding mga nagco-comment dito na their claims were denied because of not submitting MAT1 before their delivery. Ask others din

[September 25, 2013 at 8:20 PM](#) 



[Kaydee](#) said...

Hi krystal, yan din ang problem sa SSS kasi merong mga policies na sometimes hindi pare-pareho ang sinasabi. Sa SSS guidebook, sinabi doon na pag within 6 months ang date of separation and date of delivery, kelangan yang 3 docs na yan. Ewan kung merong bagong memo sila. Yong iba naman, sobra ang interpretasyon nila. Merong several mothers dito na nag-comment na hinihingi sa kanila ang 3 docs na yan kahit 1 year na ang gap, kahit wala na yong company at hindi na mahanap. Merong 2 or 3 na denied dahil diyan na nag-comment dito.

Ang agree ako sa sinabi niya ay magche-change ang status mo diretso from Employed to Voluntary if you pay as Voluntary after leaving your employment.

[September 25, 2013 at 8:31 PM](#) 



[dhes estepa](#) said...

This comment has been removed by the author.

[September 26, 2013 at 1:20 AM](#) 



[dhes estepa](#) said...

Gud day!

Ngpunta po ako sa mismong sss eligible nga po aq at may makukuha daw po ako. Tapos po tinanong ko po kung ano mga requirements ang binigay po s akin ay maternity notification. Eto b ang kailangan kong requirements talaga ?

At saka po kung ano po ba pinagkaiba ng mat1 mat2 ? kailangan ko pa rin ba po kahit delayed na nung application ko.

At gusto q po sana malaman kung ano ung mga requirements para maavail ko pa po ang maternity ko.

Thanx nd more power!

[September 26, 2013 at 1:28 AM](#) 



[krystal Redaon](#) said...

sir/mam Kaydee sa SSS Novaliches branch po ung akin e. Inulit ulit pa nga po nya na pag di ako nagbayad kahit isa Need ko isubmit ung 3docs na un pero once magbayad daw ako kahit ISA lng.. wala n daw ako need ipasa kungdi ung mat1 birthcert sss digitized id at 2 valid id nlng daw. :) Sana pagkapasa ko ng birthcert. maayos at tama ung sinabi nung personel na un. Goodluck skn. :)

[September 27, 2013 at 12:27 AM](#) 



[Kristine](#) said...

Hi Ma'am,

I suffered from a miscarriage last February 26 and filed for a Maternity Claim afterwards. I did not know that I was pregnant thus Mat1 was not submitted. I then submitted both Mat1 and 2 at the same time with the Ultrasound and Histopathology report but my Maternity claim was denied. Reason being, the histopathology report specified it as Endometrial Polyps instead of Placental Secundines. I went on a two month maternity leave to follow the normal process.

However, since my claim was denied, my two month leave went uncompensated. Kindly assist please.

Many thanks!

[September 27, 2013 at 4:06 PM](#) 



[Kaydee](#) said...

Hi dhes, ang MAT1 ay para ma-notify ang SSS na manganganak ka on an expected date. Ang MAT2 ay para ma-claim mo na ang benefit mo kasi nanganak ka na at nag-leave ka na. Ang rule sa MAT1 ay i-file sa SSS BEFORE manganak. Documents to Submit for Maternity benefit

[September 29, 2013 at 6:21 AM](#) 



[Kaydee](#) said...

Hi krystel, tandaan mo na lang yong name ng nag-advise sa iyo. Sana nga ma-approve ang claim mo kahit wala yong mga 3 docs basta you pay as voluntary.

[September 29, 2013 at 6:23 AM](#) 



[Kaydee](#) said...

Hi Kristine, I'm puzzled that the doctor or medical personnel wrote endometrial polyps sa histopathology report mo kung miscarriage ang case. Ang interpretasyon tuloy ng SSS ay hindi ka nabuntis, at nag-bleeding ka lang dahil sa polyps. Hindi ko alam kung ano talaga ang nangyari; you can go to your doctor and ask about the report. Puede ang re-filing sa SSS, pero hindi ko sure sa ganitong case.

[September 29, 2013 at 6:32 AM](#) 

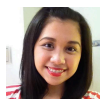


[dhes estepa](#) said...

Helo po! Ano po dpt kung gawin para ma-avail q po ung maternity benefit q. Ano po mga requirements ?

Thanx po!

[October 1, 2013 at 2:32 AM](#) 



[Ryeleen Eva](#) said...

Hi, Ms Kaydee! Got married last august 2013 and balak ko sana mag change status sa sss. But, nabasa ko yung advice nyo na hahanapan ako ng ID using my married name, which I dont have, so opt nalang ako to use my maiden name. Kaya lang po, di kaya ito maging grounds for denial esp pag naka attach na ang birth cert ni baby kasi may discrepancy sa apilyido ng bata?

And, kailangan ko po ba magsubmit pa ng letter of separation galing sa employer kung Oct 2012 pa ko umalis?

Thanks for your time, Ms Kaydee! :)

[October 2, 2013 at 1:12 AM](#) 



[Kaydee](#) said...

Hi dhes, kelan ka ba due? Nakabayad ka ba ng SSS contributions last 2012 and/or this 2013? You need to file MAT1 with SSS before delivery of your baby

[October 3, 2013 at 6:13 AM](#) 



[Kaydee](#) said...

Hi Ryeleen, kapag meron nang more than 12 months between your separation date and delivery date, puede nang walang docs from former employer. Meron ka na bang online SSS account? Anong membership status mo? Pag employed pa rin, pay at least 1 contribution para maging Voluntary ang membership mo, at para hindi ka na hanapan ng separation docs.

About ID, kung gusto mong married name na, puede ring gamiting ID yong new SSS ID application acknowledgment stub together with 2 other IDs under married name.

About not yet changing status and maiden surname, okay lang din, kasi ang surname ng baby sa birth certificate is the same as the surname of the father (your husband), so hindi problem.

Ang nare-reject ay yong baby whose surname is not the same as the mother's or the father's, so siempre magtatanong ang SSS. Timbangin mo na lang kung ano ang mas convenient sa iyo.

[October 3, 2013 at 6:27 AM](#) 



[Ryeleen Eva](#) said...

Okay, Ms Kaydee! About sa coverage, yes, may online SSS po ako and nagupdate na ako ng payment as a voluntary member pero employed pa rin po ang nakalagay sa site. Pano ko po kaya maayos yon? Thanks po!

[October 4, 2013 at 5:44 AM](#) 



[Kaydee](#) said...

Hi Ryeleen, do you mean na-post na ang yong payment as Voluntary pero hindi pa rin nag-changed ang member status mo to Voluntary? Na-post sa VM Actual Premiums yong payment mo? Usually, automatic ang change. Baka in the next days. Sa next payment sa SSS ka na lang magbayad para matanong mo na rin bakit hindi pa na-change ang member status mo.

[October 4, 2013 at 5:00 PM](#) 



[Ryeleen Eva](#) said...

Hello! I checked again and na change na rin sa wakas! Thanks ms kaydee!

[October 6, 2013 at 1:21 AM](#) 



[dhes estepa](#) said...

Hello po! Tagal n po aq nanganak nung sept 2007 pa. Kc po gusto q lng po ia-avail nung maternity q po. Pero ang prob q kung pano q iprocess kc hnd po ap ng-pass ng m1. Pano po ang gagawin q po ?

Plz... help me! Thanx po

[October 6, 2013 at 8:07 PM](#) 



[Kaydee](#) said...

Hi dhes, puede pang mag-file ng MAT2 claim kasi wala pa namang 10 years na lumipas. The problem is you did not pass MAT1 before delivery. Bihira lang ang ina-approve na ganong case, depende sa reason ng failure to pass MAT1 before delivery. Ikaw kung gusto mong take the risk to spend on docs and time and effort, pero hindi ka sure kung maa-approve. [Documents to Submit](#)

[October 7, 2013 at 11:16 AM](#) 



[krystel Redaon](#) said...

Ms. kaydee nakapagpasa n ko ng MAT2 ko last friday.. nagpasa na dn ako nung 3 docs galing sa dati kong employer para sure na lang.. How many days po kaya bago maupdate ung status nun sa SSS Online inquiry?

[October 7, 2013 at 7:58 PM](#) 



[Kaydee](#) said...

Hi krystel, hope nakikita mo na ang claim mo sa online account mo. Or maybe tomorrow or within a week. Usually For Review muna before it shows Check Generated.

[October 8, 2013 at 4:32 PM](#) 



[krystel Redaon](#) said...

ah ganun po ba ms. kaydee, Wala pa po kasi nakalagay kahit ano under sa maternity claim ko. Kaya natanong ko if ilang days bago mapost yun. :)

[October 8, 2013 at 10:41 PM](#) 



[Kaydee](#) said...

Hi Krystel, very positive yong sinabi ko na time. Pero meron ding nagrereklamo dito na 1 month na, wala pa. Depende rin sa branch at kung kelangan pa nilang i-forward sa main SSS at sa current work load related to claims.

[October 9, 2013 at 1:06 PM](#) 



[krystel Redaon](#) said...

Thanks for the infor ms. kaydee. Nagworry lang ako parang angtagal lang ksi nila bago iupdate or maybe late na nga nagpasa ung branch. 1 week na tomorrow sana may pagbabago na.

[October 10, 2013 at 12:43 AM](#) 



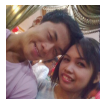
[vernalyn cabacungan](#) said...

helo mam..

i am verna. just wanna ask lang po kung pwede pa magpass ng MAT-2. 7 months old na po kasi yung baby ko. a gave birth last march 03,2103. and yet i haven't passed MAT-2 dahil matagal magbigay ng requirements yung hospital kung saan ako na-admit.

please help mam.

[October 12, 2013 at 12:14 AM](#) 



[Glendelyn Bation](#) said...

Hi everyone!

This is Glendelyn. May concern lang po ako regarding sa maternity loan ko. "Denied" ang stats. REMARKS: NO SEPARATION PAPER, COMPLETE RECORDS RETURNED. * wrong key-encoding.

I passed all of my requirements. By the way, I am AWOL in my previous job. My delivery date was on August 17, 2013. And, I am separated in my previous employer last December 2012. Upon submitting all of my requirements in SSS branch, I already informed them that was AWOL in my previous job. They required me to submit a Affidavit of *SOMETHING* (I forgot the name of that document) stating that I can not submitted my Certificate of Employment because I am AWOL. That document was notarized and they accepted it.

I need a help. Kindly facilitate my concern. I am just a newbie.

[October 15, 2013 at 4:43 AM](#) 



[Kaydee](#) said...

Hi Glendelyn,unfortunately, SSS now requires cert of separation and non-advancement of benefit plus L501 especially if your former company still exists. There's even one here who complained because her former company no longer exists but SSS still rejected her claim. You need to go back to your employer and talk with them

[October 19, 2013 at 6:16 PM](#) 



[Kaydee](#) said...

Hi vernalyn, hope you're already read my answer in another post where you commented. Yes, you have lots of time to file your MAT2. In fact the MAT2 filing period is 10 years, as long as your MAT1 was filed before delivery. But of course you file as soon as you can so you can enjoy your benefit the soonest possible.

[October 19, 2013 at 6:20 PM](#) 



[Marianne Meneses](#) said...

hi miss kydee sbi after 2 mons maqqa ko na maternity benefit ko sa mat-1 ko kasi due ko na nkalagay sept kaso nagpretermbirth ako july this year pero kumpleto nmn hulog ko march lang pala di nahulugan pero april to june nakapagbayad ako july august di ako nkpagbayad pano un tapos na two mons pero di parin dumadating possible kayang nagkaproblem kasi po nung ka approve nung maternity ko that same day nag change status nako para makapagi.d na rin salamat po....

[October 22, 2013 at 9:41 AM](#) 



[krystal Redaon](#) said...

Ako mag 3weeks na dis friday wala pa. Swerte ung mga narerelease agad within 2weeks :(

[October 23, 2013 at 2:18 AM](#) 



[Kaydee](#) said...

Hi Marianne, did you pay at least 3 months from April 2012 to March 2013? Do you have an SSS online account? Do you mean nakita mo online na na-approve yong na yong claim mo, kaya nag-change status ka na to apply for your ID? Anong status and name mo sa MAT 1 and MAT2? Anong status mo today sa online SSS account mo?

[October 23, 2013 at 8:29 PM](#) 



[Kaydee](#) said...

Hi krystal, do you have an SSS online account? Does it say Check settled or generated? Sometimes it depends on the SSS work load and post office location and work load.

[October 23, 2013 at 8:33 PM](#) 



[krystal Redaon](#) said...

ms.kaydee *FOR*REVV* As of 10-11-2013.. but i passed it oct.5 pero npost nila oct.11 n sa online account ko.. Mukha ngang mdaming gawa.. :(

[October 24, 2013 at 6:58 PM](#) 



[Yang Labrague](#) said...

hi!

for employed moms, what is the maximum number of days an employer must file the claim at SSS office before said claim will be denied?

[October 24, 2013 at 7:19 PM](#) 



[Kristine Sucgang](#) said...

Hi ask ko lang po nag file ako mat2 last oct 3 po tapos nag check ako oct 11 ang nakalagay sa online account ko sa SSS remarks: crl review is ongoing anu po ibig sabihin nun ? Tapos po until now di na nag bago status sa online? Ganun po ba katagal? Tapos po nung nag file ako mat2 sabi bumalik daw ako after 3weeks ganun po ba talaga?

[October 25, 2013 at 11:06 AM](#) 



[krystal Redaon](#) said...

Ms. Kristine pareho tayo ako Oct5 ako nagpasa.. Pero October 11 lng dn lang nila naipost.

[October 25, 2013 at 8:05 PM](#) 



[Kristine Sucgang](#) said...

Ah talaga bakit kaya ganun katagal? Bumalik ka na ba sa SSS ?

[October 25, 2013 at 9:56 PM](#) 



[Kaydee](#) said...

Hi Yang, MAT1 must be filed BEFORE delivery. MAT2 has a long deadline; it must be filed within 10 years after delivery. But it's advisable to file MAT2 asap so any defect in the documents can be corrected earlier.

[October 26, 2013 at 3:29 AM](#) 



[Kaydee](#) said...

Hi Kristine, For Review means they're evaluating your documents. Later on, it will say Check Generated, then you wait for your check's delivery via registered mail.

[October 26, 2013 at 3:32 AM](#) 



[Kristine Sucgang](#) said...

Matagal pa po ba ako mag aantay? Kasi sabi po duon 2-3weeks ok na daw po. Satingin nyo bago mag end yung month magiging ok na ?

[October 26, 2013 at 4:13 AM](#) 



[krystal Redaon](#) said...

sana nga this month end meron na. :(sabi dn skn balik after 2-3 weeks. pumunta ko tuesdayganon dn for review pa daw.

[October 26, 2013 at 6:55 PM](#) 



[JENNY](#) said...

hi...before i file MAT 1 namiscarraige n aq but i have ultrasound that im pregnant.i have complete doc from the hospital n naraspa aq.cani still claim maternity benefit?

thanks for the info

[October 27, 2013 at 11:28 PM](#) 



[Kaydee](#) said...

Hi Kristine and Krystel, depende kasi sa current work load ng SSS at ng post office.

[October 30, 2013 at 7:03 PM](#) 



[Kaydee](#) said...

Hi Jenny, yes, you can file your claim even if you were not able to file your MAT1 before miscarriage. It's good that you have ultrasound and hospital docs. [SSS maternity benefit documents for miscarriage](#)

[October 30, 2013 at 7:06 PM](#) 



[krystel Redaon](#) said...

ms. kaydee settled na nakalagay sakin and may check no. na so it means na pwede na ko pumunta sa SSS main para makuha ko na check ko?

[November 1, 2013 at 3:57 AM](#) 



[Kaydee](#) said...

Hi krystel, the check is delivered via registered mail to the home address you wrote in your claim form. Maybe next week or in 2 weeks. You can also visit your local post office if not yet delivered after a week.

[November 2, 2013 at 6:37 AM](#) 



[Mary Joy Serrano](#) said...

Hi ms. Kaydee remember me? Nkpagfile ng mat2 q hir smin at tranggap nm n then after a wk i check online and it was denied wlang nklgay n rison y.. Nkpgbgay nm n aq ng L501 kxe finorward n ng sss bacoor.. Nung ngfile aq ng mat 1 d p kxe aq ksal so ung maiden name ang gnmit ko pero nung nagfile aq ng mat2 maiden name prn ung gnmit ko pero pnagfile nla aq ng E4 at hningan ng 2 valid ids with married name n gnwa ko nm n. Then after nun sinubmit ko n at

tranggap nmn kht maiden name prn ang nklgay s mat2 ko hnd kea un yung rison kng bkt denied? Kxe dpat married name ang nklgay s mat 2? Pls help me on what to do. TIA.

[November 5, 2013 at 8:05 AM](#) 



[Sheena Torres](#) said...

hello kaydee.. ask ko lang po ku g pwede ko pang ma-claim ang sss benefits ko.. i was employed last january 2012 then i was separated last september 2012.. ngayon the time na buntis ako wala na akong work and may due date is last july 30.. actually wala akong na-submit na mat1 but thel told me na pwede parin naman bastat gumawa ako ng sulat kung bakit di ako nkpagsubmit ng mat1.. my concern is yung contribution ko is last january 2012 pa until september 2012 lang. makaka claim pdn po ako ng maternity benifits ko? thanks po

[November 6, 2013 at 4:27 AM](#) 



[Kaydee](#) said...

Hi Mary Joy, yes, sana tinuruan ka na married name na ang MAT2 mo kasi pinag-file ka nila ng E4. On the other hand, ang bilis naman ng pag-update ng civil status mo, at na-change agad ang surname mo. Yong ibang nag-complain dito, iba naman, na-reject ang claim nila kasi married name na ang MAT2 nila, pero maiden name pa ang nasa record nila dahil hindi pa agad na-update ang record kahit nag-E4 na sila.

Married name na ang nasa account mo? If so, ito nga ang reason. Usually nilalagay ang reason; bakit kaya walang reason sa iyo. Check mo na lang uli kung mag-update ang reason. Kung wala pa rin, wait na lang for your documents to be returned to your address. Sad to say, medyo matagalan, based sa mga nag-comment dito.

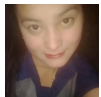
[November 6, 2013 at 8:41 AM](#) 



[Kaydee](#) said...

Hi Sheena, you can try filing, if you like, pero hindi lahat ng explanations for not filing MAT1 are approved, kasi meron ding mga nag-comment dito na hindi sila na-approve, pero you can try. Depend sa reason. Enroll online so you can check your status kung employed pa rin. If still employed, pay one contribution as Voluntary so your status will be changed to Voluntary; ang purpose nito ay para mas malamang na hindi ka na i-require to submit L501 and cert of separation and cert of non-advancement of benefit.

[November 6, 2013 at 8:54 AM](#) 



[Marianne Meneses](#) said...

miss kydee,bali po nakapagbayad po aq ng oct.2012 to june 2013 po mam tas un poh nung nagpunta po aq sa ss para magfile ng maternity ok nmn po lahat tas po nung nasubmit ko na po lahatlahat pti reimbursement pgkatapos ko po mnganak ok na daw po sabi sa medical secftion

sabi po papadala nalang daw po sa bahay after 2mons bali po sa mga pinasa ko po sa sss marianne casupanan pa po aq ts po that day kaapprove po ng mat1 mat2 n reimbursement ko po that same day po nagpachange status po aq sa mismong ss po para po sa i.d sana. di po aq makapagreg ng ss account thru internet kasi po la po aq last payment na meneses na po aq mam pero po ung pinasa ko pong birth and death certificate ng anak ko po meneses po sya salamat po mam kydee pero sept po nagwork ako ulit at nabayaran namn po ng agency ko ng sept po ung sss ko nagpreterm birth po kasi ako mam e expected delivery ko po na nklagay sa mat1 sept bli nanganak po ako july po

[November 7, 2013 at 3:30 AM](#) 



[Sheena Torres](#) said...

hi kaydee kanina lang pong umaga nagpasa na po ako ng mga requirements ko for mat2 with the CEO, non cash advancement cert, L501 at ung reason why di ako nkpasa ng mat1, tinanggap po nila so meaning po may maasahan parin po ako for the reimbursement? pero sabi po skn sa status ko online 2months lang dw po ang nahulugan ko sa loob ng 12months sa date ng delivery ko.. pero tinanggap pdn po nila ung requirements ko. unemployed na po ako ngayon mam since sept. po wla n akong naging ibang trabaho.. dahil po 2 montrhs lang nahulugan ko sa loob ng 12months b4 date of deliver ko pwede ko parin po kayang mahulugan ung kulang ko na isang buwan? wala na po akong work ngayon bali pwede kayang voluntary ko nlng n hulugan ung kulang ko na 1month? tnx for the reply po...

[November 7, 2013 at 5:08 AM](#) 



[Sheena Torres](#) said...

bali mas kaydee wala na po akong work ngayon...meron po pala akong naging ibang work nung oct-nov. 2012 kaso lang po mukang hindi po hinulugan ng agency na pinasukan ko yung mga benefits ko pero nagkakaltas po cla. ang nakita ko lng po sa status ko pnkita nla knna ang naghulog lng ung naging work ko simula january to sept 2012.. pwede ko parin po kayang mahulugan ung kulang na 1month kahit wala na po akong trabaho ngayon? tnx po

[November 7, 2013 at 5:17 AM](#) 



[Sheena Torres](#) said...

ms kaydee ask ko lang po kung pwede ko pang mabayaran yung 1 month na kulang ko para hindi ma denied ung mat2 ko.. 2 months lang daw po kasi nabayaran ko dun,, wala na po akong trabaho ngayon thanks po

[November 8, 2013 at 5:23 PM](#) 



[ivy cabato](#) said...

Hi mam ask ko lang po what po ibig sa bihin nang crl?kc nag file pa ako nang maternity benefits ko nu g oct 3 pa until now wala parin last check ko sa web site in going parin ung pag check nang crl?thank u pi

[November 8, 2013 at 6:35 PM](#) 



[ivy cabato](#) said...

Miss kaydee,,eto po nkalagay sken crl review is on going,,tiaka na update pa po ata ung account ko last oct. 17 pa gnun po ba tlagal,,

[November 8, 2013 at 6:50 PM](#) 



[Kaydee](#) said...

Hi Sheena, merong deadline kasi ang pagbayad sa SSS, at hindi puedeng magbayad ng late ang individual payors. This Nov, ang puede mo lang bayarang month na nakalipas na is Oct, depende rin sa last digit of your SSS no. Hindi ko alam ang mga months na hindi mo nabayaran, so icheck mo ito: [SSS maternity eligibility](#)

[November 9, 2013 at 1:30 AM](#) 



[Kaydee](#) said...

Hi Marianne, sabi mo nagwork ka uli this Sep 2013? If yes, puedeng magregister ka online using your new employer's SSS no. Tanungin mo lang sa kanila ang SSS no. nila; sabihin mo lang for online SSS registration. Para makita mo ang status ng maternity claim mo.

[Online SSS Registration](#)

[November 9, 2013 at 1:38 AM](#) 



[Kaydee](#) said...

Hi Ivy, that means your documents and your records are being evaluated. Meron siguro silang vina-validate na document kaya natatagalan.

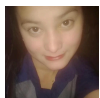
[November 9, 2013 at 1:42 AM](#) 



[ivy cabato](#) said...

Sa tingin nio po miss kaydee kylngan ko n xia ifollow up sa branch or ill just wait nlng ,,bka po kc ma disapprove or my kylangang gawin pa kaya mtgal xia

[November 9, 2013 at 3:27 AM](#) 



[Marianne Meneses](#) said...

hi miss kydee pinadala po ng ss sa akin ung lahat ng sinabmit ko po at mga fee record ko po tas nkalagay po discrepancy per application po and ss data base kasi daw po ung sa per application ko po marianne casupanan at ung sa computer record ko po meneses na po possible po ba na nakaapekto ang pagchange status n change ko ng name nung kaapprove po ng maternity ko?salamat po pero la nmn po nklagay na denied nkalagay lang po dun pls visit our mac division tarlac branch dawa po for update sabi poh anu po gagawin ko nian?salamat po mam

[November 9, 2013 at 7:16 AM](#) 



[ivy cabato](#) said...

Miss kaydee kc seperated na ko sa company ko,,dun ko sinubmit ung mat 1 ko dont knw if na submitt nila problema kaya yun?

[November 10, 2013 at 5:05 AM](#) 



[ivy cabato](#) said...

Miss kaydee kc seperated na ko sa company ko,,dun ko sinubmit ung mat 1 ko dont knw if na submitt nila problema kaya yun?

[November 10, 2013 at 5:06 AM](#) 



[Kaydee](#) said...

Hi ivy, you need to have that MAT1 with you, yong merong Received stamp ng SSS, kasi that's one of the docs you will submit when you file your MAT2 claim. So ask your former employer if your MAT1 was filed so you can get your MAT1 from them, and if not, file another MAT1 with SSS. Another option is to file MAT1 in your online account.

[November 11, 2013 at 2:57 PM](#) 



[ivy cabato](#) said...

Hi miss kaydee nagsubmit na ko nang matt 2 ko n mga requirements hindi nman nila hinanap,pnu po kaya yun?tinanong ko na po yan dun sa assigned person for maternity sa sss okei nman na daw un khit d ako magsubmitt ewan kug bkit nga

[November 11, 2013 at 4:32 PM](#) 



[ivy cabato](#) said...

Hi miss kaydee nkalagay settled claim na po,,idedliver nlang po ba dito sa address ko tru mail,,?anu po mga iprepresent ala n po ba?

[November 11, 2013 at 4:36 PM](#) 



[Kaydee](#) said...

Hi ivy, di ka nag-submit ng MAT1 tapos na-approve na at na-settled na? hmmm, am happy for you! Wala pa naman akong nabasa sa SSS na hindi na kelangan ang MAT1. Anyway, maganda kung ganon, at blessed ka, kasi merong mga nag-comment dito na na-reject kasi hindi sila nag-file ng MAT1 on time. Puede ring na-file ng employer mo at na-tag sa record mo na meron kang MAT1. Pero usually kasama yon sa pag-submit ng MAT2.

Yes, wait for your postman to deliver your check to you via registered mail. Prepare your ID. You can also visit your local post office pag wala pa in 2 weeks.

[November 11, 2013 at 6:10 PM](#) 



[ivy cabato](#) said...

Many thanks miss kaydee :)

[November 12, 2013 at 4:26 AM](#) 



[khrisel](#) said...

hello! i filed my mat-1 and mat-2 together with the supporting documents like original birth cert, operating room techniques, ob history, cert of employment, cert of non-cash advancement with L-501 last oct 29. then yesterday Action taken: ****DENIED**** Remarks: NO L-501 ON FILE. PLEASE SUBMIT SPECIMEN SIGNATURE CARD OF YOUR AUTHORIZED SIGNATORIES. * wrong key-encoding. Claim Type: Separated and in my member's info im a Voluntary Member. Now my question is why is like that? i filed my L-501 to them and how long will i need to wait for my papers to be returned?

[November 19, 2013 at 2:43 AM](#) 



[Kaydee](#) said...

Hi khrisel, I hope you can receive your denied documents in 1 month. Maybe longer. They return documents through the registered mail. Wrong key encoding usually means your status in your SSS record is different from your status in your claim form. If your status in your online SSS account is Voluntary, then check Voluntary in your claim forms. Did you submit 2 sheets of L501? The signature there should be the same as the signature in the cert of separation and non-advancement.

[November 19, 2013 at 6:12 PM](#) 



[ecjoy nacsenon](#) said...

Hello. Just wanna ask what is the best thing I can do with my SSS Maternity Benefit. When I checked it online it was DENIED with this remark: FOR RE EVALUATION/CLARIFICATION OF APPROVED CONFINEMENT*wrong keyword encoding

PLEASE HELP.THANK YOU

[November 25, 2013 at 6:19 AM](#) 



[Kaydee](#) said...

Hi ecjoy, CS delivery ba ang case mo? Kasi bakit importante yong confinement? If yes, baka nire-review nila kung dapat ba talagang CS? Check your account from time to time if the note changes. Pag Denied talaga, SSS will return your papers to you via registered mail (this may take months). Read their instructions and file again if you can get the correct documents.

[November 30, 2013 at 6:14 PM](#) 



[Sheena Torres](#) said...

hello ms Kaydee.. nagcheck po ako online about po sa MATERNITY BENEFIT STATUS ko at nkalagay po dun is SETTLED CLAIM, ibig sabihin po ba nun pwede ko na po makuha yung cheke ko? help mke nmn po kung paano ko po makukuha yung cheke ko? nung dec. 5 lang po naging SETTLED CLAIM ung status nung mat benefit ko. help nmn po kung san ko pwede makuha yung cheke ko? or mag aantay p po ako na madeliver skn ung cheke? thanks po

[December 6, 2013 at 2:00 AM](#) 



[Kaydee](#) said...

Hi Sheena, wait for your check to be delivered by your local postman via registered mail. Kung wala pa in 2 weeks, puede kang magtanong sa post office ninyo.

[December 8, 2013 at 9:59 AM](#) 



[Sheena Torres](#) said...

ah ok bali ihahatid po mismo nung postman ung mail ko na may cheke dito mismo sa address ko po? thanks po

[December 10, 2013 at 1:19 AM](#) 



[Kaydee](#) said...

Hi Sheena, yes, that's right. sa address na isinulat mo sa application form. Sa mga employed, idinideliver sa company address

[December 11, 2013 at 9:29 PM](#) 



[joyjoy](#) said...

I gave birth at home, I am still entitled to Maternity Reimbursement even if I don't have Hospital Records?

[January 5, 2014 at 9:20 PM](#) 



[Rosalie Aiza de la Cruz](#) said...

Hello, is it acceptable if my letter of explanation of not notifying the SSS of my pregnancy is that I am not aware of this process? I am not employed and this is my first time to have a child.
thanks.

[January 8, 2014 at 5:33 PM](#) 



[Kaydee](#) said...

Hi joyjoy, palagay ko, yes, basta qualified ka sa other eligibility requirements, at basta nag-file ka ng MAT1 before delivery (with ultrasound report or cert of pregnancy). Bukod sa NSO- birth certificate ng anak mo, baka lang hanapan ka ng proof na nanganak ka (siguro puedeng notarized affidavit ng midwife or yong tumulong sa iyong manganak). To be sure, visit the nearest SSS branch.

[January 10, 2014 at 9:41 PM](#) 



[Kaydee](#) said...

Hi Rosalie, sorry, hindi ko sure kung valid ang reason na yan, kasi wala pang nagco-comment dito na puede kong gawing basis. Dalhin mo lang yong MAT1 form plus your ultrasound report and your letter at tanungin mo yong SSS officer.

[January 10, 2014 at 9:46 PM](#) 



[Lyka Mae Cabading](#) said...

hi maam

na deny last nov.28 201 ung maternity benefits ko dahil daw sa separation papers. waiting pa q ngaun na imail uli sken ung na deny na papers. ask ko lng magkaiba ba ung separation papers sa certificate of employment ?

[January 11, 2014 at 6:21 AM](#) 



[kristine rariza](#) said...

hi.. ask ko lng po kung ang icheck ko bng membership s mat2 ay separated since kkresign ko lng po?

[January 19, 2014 at 2:51 AM](#) 



[Kaydee](#) said...

Hi lyka mae, yes, magkaiba ang separation at employment. Ang dapat i-submit mo ay cert of separation with date of separation, cert of non-advancement of maternity benefit, and 2 sheets of L501 form. Dapat the same person ang mag-sign sa documents at dapat the same signature.

[January 19, 2014 at 5:15 AM](#) 



[Kaydee](#) said...

Hi kristine, yes, Separated ang i-check mo kung kare-resign mo lang at hindi ka pa nagbayad ng SSS contribution as Voluntary. Submit cert of separation with date of separation, cert of non-advancement of maternity benefit, and 2 sheets of L501 form.

[January 19, 2014 at 5:18 AM](#) 



[lyka mae Cabading](#) said...

aa ok.. uhm pero ok lng ba na i file ko na uli un kahet wala pa ung na deny na papers ko ? antagal nman kse i mail back uli sken.. tnx 4 d reply ms.kaydee

[January 20, 2014 at 4:25 AM](#) 



[Alvin Suni](#) said...

Hi po.ask ko lng po if ok lng mgfile ng mat-2 khit di mkapagfile ng mat-1. 10mos n po kxe ung baby ko.

[January 20, 2014 at 4:29 AM](#) 



[Kaydee](#) said...

Hi lyka, required na you wait for the return of the denied docs because there are instructions there. yes, ganon nga, it takes some months.

[January 20, 2014 at 5:01 PM](#) 



[Kaydee](#) said...

Hi Alvin Suni, try filing your claim and pray. Include a letter to SSS explaining why you were not able to file your MAT1 before delivering your baby. Include your MAT1 and ultrasound report or cert of pregnancy

[January 20, 2014 at 5:04 PM](#) 



[mommyJ](#) said...

Hi Maam. Im a mom from Pampanga and same with the other comments I forgot to file my Mat1 before because I thought I wasnt eligible and i am not fully aware of the benefits together with the reason that I had a sensitive pregnancy and I am not married yet, I have all other documents ready and okay just the Mat 1 is missing because of the said reason. my baby is already 15mons old now. What do you think is the best way to claim my benefits? the amount will be a

big help for us since we are kinda struggling. I was able to use my Philhealth on my delivery but not the SSS i was not really aware that I was eligible. :(Please Help me.

[January 21, 2014 at 12:15 AM](#) 



[Yllana Marie Camba](#) said...

Hi ms kaydee. I just want to ask help po, I am a voluntary member and I am 6 mos pregnant, gusto ko po makuha ang benefits ng maternity. Pero kakakasal ko lang po. And wala po akong id's na gamit ko ang new surname ko. Eh nag inquire po ako sa sss ang requirements is two valid ids. Ano po bang maganda mag change status nako ngayun as married then file ng maternity or mag stick ako as single muna then file ng maternity? Hoping for your reply, thankyou. Here's po my email walee_17@yahoo.com

[January 21, 2014 at 7:02 AM](#) 



[Kaydee](#) said...

Hi mommyJ, file your claim together with the filled-up MAT1 form, your ultrasound report or cert of pregnancy and letter to SSS explaining why you were not able to file your MAT1 before delivery plus the other required docs. You can say that you did not know that you have to file MAT1 before delivery. Or you can cite the reason you wrote here. I also do not know what reason is valid for SSS to accept, so whatever you feel is the right reason, then that's what you write. You also make a plea and then thank them in advance for their kind consideration. And then pray that your claim will be approved. You can ask others too.

[January 21, 2014 at 8:16 PM](#) 



[lyka mae Cabading](#) said...

ms kaydee . ask ko lng about sa 2 shets ng L501 . xerox and original copy po ba un ? kxe 1 sheet lng na L501 ung na submit ko non.

[January 21, 2014 at 8:30 PM](#) 



[Kaydee](#) said...

Hi Yllana Marie, puede mo nang i-file yong MAT1 mo as single, kasi it's important that you file MAT1 before delivery. Mareremedyuhan naman ito later on with presentation of marriage cert. if you decide later on to file MAT2 with married name. When filing MAT2, isipin mo na lang kung magkakaroon ka ng ID with married name during the time you file your MAT2 and during the time you encash your check. If you decide to file MAT2 as married, file E4 first with SSS, and then wait for your SSS civil status to change from Single to Married before filing MAT2. Ask others too

[January 21, 2014 at 8:41 PM](#) 



[emz](#) said...

ask ko lng po.. nagfile po ako ng mat1 naparecieve ko naman po sa sss, tapos pinasa ko po sa company pano po kng nawala ng company yung mat1 ko? pero po nakita ko po sa online account ko sa sss na confirm. pwede po ba na yun na lang iprint ko?

[January 21, 2014 at 9:41 PM](#) 



[Kaydee](#) said...

Hi emz, yes, the online confirmation of your MAT1 is sufficient to back up your claim. If your HR people are efficient, your MAT1 is stored in your 201 file, so it's there in your file. Also, since you're employed, and if your company advances your benefit, maybe in 2 releases, MAT2 filing would be easier, since you just submit your child's birth certificate after delivery, and the company will be the one to file your MAT2.

[January 21, 2014 at 10:09 PM](#) 



[emz](#) said...

ako na po sana magfile ng mat2 ko para mas mabilis po sana. pano po kung nagexpired na yung password ko po sa online ko? kaya d ko po mabuksan ngayon. at nagrequest na rin po ako sa email ng sss ng password reset

[January 21, 2014 at 10:21 PM](#) 



[Kaydee](#) said...

Hi emz, oo puede namang ikaw ang mag-file. Wait mo na lang ang response nila about your password reset. Pagpunta mo sa SSS, puede ka rin siguro doon magpa-reset.

[January 23, 2014 at 1:28 AM](#) 



[kristine rariza](#) said...

hi mam kaydee.. ask ko lng po,wat date po ilalagay ko s start of maternity leave ng mat-2..hnd po ako ngleave, ngresign po ako last jan10,2014..at ska ung total monthly salary credit dun b cla mgbbased s ilalagay ko o dun s amount n naicontribute ko tlg? thank you..

[January 23, 2014 at 5:41 PM](#) 



[khrisel](#) said...

hello! tatanong lang sana ako.. bcoz i pass all my requiremnets for maternity benefit last december 5, 2013 then last december 19, 2013 its already for review. but until now almost a month na the status is still for review... why so long???

[January 23, 2014 at 7:32 PM](#) 



[valkyrie uprising](#) said...

gnun po ba.. e pano po kng ska na kmi mgpakasal after qo maclaim ung benefits qo ok lng po b kng nka apelyido s partner qo ung apelyido ng bata wla po bang prob dun? tatangapn po b ng sss un?

[January 28, 2014 at 9:21 PM](#) 



[Kaydee](#) said...

hi Kristine, ang SSS benefit ay based sa 6 highest salary credits mo within the 12-month period before your semester of delivery, hindi sa total salary credit. Dahil Separated ka, palagay ko puede nang the same date yong start of maternity leave and date of delivery. Pero huwag mo na lang munang sulatan, ask mo na lang yong SSS officer when you file.

[January 31, 2014 at 12:12 AM](#) 



[Kaydee](#) said...

Hi Kristine, kung recently Separated ka, required ang Cert of Separation with date of separation, cert of non-advancement of maternity benefit, and 2 copies of L501 form.

[January 31, 2014 at 12:14 AM](#) 



[Kaydee](#) said...

Hi khriel, antayin mo lang baka lang maraming nire-review. Puede ring merong detail sa docs mo na kino-confirm muna.

[January 31, 2014 at 1:08 AM](#) 



[Sugar Sue](#) said...

Hi po, nagresign po ako sa work this january 10 , 2014. ive already get a certification of seperation from my employer and im requesting the L501 and no cash advance letter ibibigay daw nila next week after that po paano po magchachange to voluntary ang status ko sa sss? (employed to voluntary). automatic po ba pag magbabayad ako sa bayad center ng contribution ko and check voluntary option, magcha change na po ba yun?

[February 4, 2014 at 7:07 AM](#) 



[Sugar Sue](#) said...

by the way april or may 2014 po ang delivery date ko under CS and nakita ko narin po sa sss online ko un makukuha kong benefits, im just confused kung paano machachange as voluntary yun status ko po. pag po ba nagbayad this first quarter ako as voluntary automatic na po bayun machachange?

[February 4, 2014 at 7:12 AM](#) 



[Kaydee](#) said...

Hi Sugar, yes, pag na-post na ang first payment mo as Voluntary, ang status mo ay mag-change na automatically from Employed to Voluntary.

[February 5, 2014 at 4:30 PM](#) 



[Ghen Gonzales](#) said...

what if kung isang copy lang ang pinasang L501?

[February 10, 2014 at 5:06 PM](#)



[Kaydee](#) said...

Hi Ghen, meron kasing instruction at the back of the L501 form na 2 copies dapat. Pray that the one who will evaluate your docs is considerate.

[February 11, 2014 at 4:02 PM](#)



[sweetTOOTHforAYNAT](#) said...

Hi kaydee. I submitted my Mat 2 already including all requirements needed. For evaluation pa daw, pinababalik ako ng March 3. Tapos may nakalagay sa papers ko na FOB. Di nila kinuha documents ko, ibinalik sa amin. I actually don't know why. Anyway, yun palang kausap ko is isang employee sa loob, nirefer lang kasi ako ng friend ko. Ang question ko, lahat ba ng for evaluation nadedeny? Lahat naman ng nakasulat mong reasons sa taas is okay ako. Ang mga naisip Kong pwedeng reason:

- 2nd cs operation ko
- online filing of mat-1
- nakalagay sa deliveries ko 3rd na to, which is di ko naman naituloy i-file yung pinakauna which is miscarriage
- Sa ob history ko, 2 lang sinulat ni doc kasi di nya alam yung miscarriage ko
- dahil sa voluntary ako, naghuhulog laNg ako para makapagclaim ng benefit. So nag-iiba yung amount ng hulog ko, iba syempre nung employed pa ko 6yrs ago, iba nung unang hulog ko as voluntary then iba ulit ngayon.
- Feb 14 ang edd ko kaya yun nakafile sa mat-1, but I gave birth on January 24 dahil naglabor na ko, and cs ako dapat kaya napaaga kami.

You think may naging factor para maging for evaluation sa mga nasabi ko? Thanks.

[February 12, 2014 at 12:52 AM](#)



[Kaydee](#) said...

Hi sweettoothforaynat, puzzled ako bakit hindi kinuha ang docs mo at wala namang sinabing kulang. At bakit sa Mar 3 pa babalik to file MAT2? At ano ang i-evaluate nila kung hindi naman kinuha ang docs mo? Kung Jan 24 ka nag-deliver, meron ka bang at least 3 contributions within Oct 2012 to Sep 2013? Nag-increase ka ba ng contribution by more than 2 levels sa magkasunod na buwan? Sa birth cert ba nitong newborn mo ay nakasulat na 2nd ang birth order at total number of children born alive ay 2?

[February 12, 2014 at 7:51 AM](#) 



[Jean B.](#) said...

Hello po Ms. Kaydee, Im Jean B. my maternity claim for my second child was already settled(dated Nov. 23,2007) but when i claim for my third child (dated Aug. 17,2013) it was denied (CLAIM WAS ALREADY SETTLED *delivery number already settled). SSS record was that my 2nd child is my 3rd child. SSS doctor told me to write a letter to correct my delivery number, then wait for reply. Tama po ba kasi ilang ulit na akong pabalik-balik. Thank you.

[February 20, 2014 at 5:25 AM](#) 



[Kaydee](#) said...

Hi Jean, ano kayang reason why SSS considers your 3rd child as your 2nd child? What is in your 3rd child's birth cert? Is Birth Order 3rd, 03? Is Total Number of Children Born Alive 03? At doon sa ob report, 3rd ba ang nakalagay doon?

Check mo rin yong birth cert ng 2nd child mo? Ano yong mga nakasulat doon? Saan kaya ang mali? And then write a letter to SSS explaining the error. Mag-attach ka ng docs to prove the error and the correct data.

[February 20, 2014 at 2:04 PM](#) 



[sweetTOOTHforAYNAT](#) said...

Hi kaydee. Ako din puzzled sa totoo lang. Sabi ng hubby ko ang sabi daw magiinvestigate pa daw. But for what? Sabi daw sa hospital and sa bahay. Kinuha daw sketch going to the hospital and house. I can't understand why. Ang hulog ko, April to June 2013, and pareho lahat 1300. Though years before, ang contribution ko is max dahil employed ako. Medyo kinakabahan tuloy ako baka di ako makaclaim.

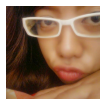
[February 20, 2014 at 4:59 PM](#) 



[Kaydee](#) said...

Hi sweetTOOTHforAYNAT, paano kaya sila mag-investigate eh hindi naman nila kinuha ang docs mo, kasi sabi mo hindi nila kinuha. Ano ang hawak nilang docs? On the other hand, kung sabi nila ay imbestigahan ang house and hospital, that means meron silang gustong icheck related sa delivery of your child, at palagay ko hindi sa eligibility. Puedeng malaman ko ang name ng hospital?

[February 22, 2014 at 8:33 AM](#) 



[Kirri Laguerta](#) said...

Hi kaydee,

Just wanna ask if u know anythng abt an sss acct na tagged as temporary?

I checked my acct kasi online and checked kung eligible ako for mat benefits then i found out yung sss number ko daw is temporary. I was a member since 2002 if im not mistaken, althou hndi consecutive ang hulog ko dahil nawawalan ako ng work minsan, plus sss online said i cannot apply daw to get an id bcoz ive been tagged as temporary which i really dnt understand why ganun.

Im 5mos pregnant and ofcourse wanted to file mat claim. Im unemployed since oct2013 and edd is on july2014. Do u think pwde ako magfile ng mat 1? Thanks . Hope to hear from you soon.

[February 23, 2014 at 5:34 AM](#) 



[laurence hermoso](#) said...

Ask ko lang po regarding sa maternity benefits ko via online ang status/check sa maternity history ko nakalagay is "denied as of 02-18-2014" so ano po ibig sabihin nun? And sa remarks po ang nakalagay is "SUBMIT CERTIFIED TRUE COPY OF CERTIFICATE OF LIVE BIRTH DULY SIGNED AND REGISTERED BY LCR WITH BIRTH ORDER OF CHILD CLEARLY INDICATED * wrong key-encoding"...Naipasa ko naman po ang requirements na yan sa SSS Malabon Branch. Ano po ibig sabihin nun, makukuha ko parin po ba yung maternity benefits ko, at ano po ang dapat kong gawin? And sa benefit contribution ano po ibig sabihin ng amount due sa employer 17k, tapos sa sss 30k. pareho ko po b makukuha yung same amount na yon in case po na masettle yung maternity benefit claims ko? Thanks po in advance...

[February 23, 2014 at 10:01 AM](#) 



[Kaydee](#) said...

Hi Kirri, meron ka bang Date of Coverage? Check your online SSS account. If you have, that's great. That means you started contributing to SSS correctly. One reason na temporary ang SSS no. ay kung hindi original o merong question sa birth cert na ipinakita mo when you applied for an SSS no. Go to SSS with your local-civil-registrar- or NSO-certified birth cert and valid IDs and ask why your SSS no. is temporary. Comment here again if you don't have a Date of Coverage, and I will give suggestions.

[February 24, 2014 at 6:28 PM](#) 



[Kaydee](#) said...

Hi laurence, check the birth cert you have and see if birth order is clearly seen. Malabo ba? Kapag malabo, get your child's birth from NSO; hopefully, mas clear doon ang birth order ng child mo.

Dahil Denied ang claim mo, wait for your docs to be returned to you through the postal mail, and then re-submit pag naayos mo na itong birt cert problem.

About your benefit amount, write here your delivery date, and your contributions for 20 months before your delivery date, and I'll try to compute.

[February 24, 2014 at 6:41 PM](#) 



[laurence hermoso](#) said...

Hi Kaydee,

Delivery date ko is Oct.24,2013

start po ng feb 2012- sep 2013, total contribution ko nun is 23,712

[February 25, 2014 at 7:59 AM](#)



[Kirri Laguerta](#) said...

Hi kaydee,

Went to sss today, youre right, something to do with birthcertificate thing, but they didnt elaborate why it happened, i didnt ask narin abt it dahil bka mahabang paliwanagan pa, kawawa naman ung iba na nakapila. Haha

Well they just asked for my bcert and 2valid ids pero 1valid lang napresent ko and bcert, they accepted it naman. Sinabay ko din ung pagfile ng mat1 ko and they didnt evn asked for proof that im preggy. Ung bcert and id langtalaga ang tiningnan. Haha.

[February 26, 2014 at 5:02 AM](#)



[Kaydee](#) said...

Hi laurence, ang ibig ko sanang sabihin ay yong exact monthly contributions mo for 20 months para tingnan ko yong highest 6 contributions and salary credits mo.

Anyway, tingnan mo yong 6 highest contributions mo within July 2012 to June 2013. Then tingnan mo yong salary credits nitong 6 highest contributions.

Add these 6 salary credits.

Divide by 180

Multiply by 60 (benefit ng normal delivery)

If CS, multiply by 78.

[February 27, 2014 at 10:22 AM](#)



[Kaydee](#) said...

Hi Kirri, that's great na na-solve na. Thanks for sharing your experience.

[February 27, 2014 at 10:33 AM](#)



[laurence hermoso](#) said...

Hi Kaydee,

15,000 po yung highest contri ko so equivalent po nun is 30k... pero meron akong nakita sa account ko online sa Benefit Computation aside sa SSS ang average daily allow. ko is 500 equivalent to 30,000, merong nakaindicate sa Employer na 286.12 yung average daily allow ko tapos equivalent is 17,167. Ang tanung ko sana kung pareho kong makukuha yung dalawang amount na iyon?. Thanks po ulit...

[February 28, 2014 at 9:11 AM](#) 



[Kaydee](#) said...

Hi laurence, isang maternity benefit lang ang makuha mo. Kung puro 15k ang 6 highest salary credits mo sa 12-month period na sinabi ko, ang maternity benefit mo ay 30k (normal delivery). Sori hindi ko alam kung ano at para saan yong nakikita mong another average daily allowance sa account mo na 286.12. Basta ang alam ko iisa lang ang maternity benefit from SSS, at ang maximum benefit for those who gave birth or will give birth before July 2014 (kasi nag-increase na nga ang contributions starting Jan 2014) ay 30k for normal delivery at 39k for CS.

[February 28, 2014 at 2:35 PM](#) 



[alliyah rhianna bonita](#) said...

Hi ask ko lang po, di ako naka pag pasa ng mat 1 nabadrest ako after getting my first ultarsound and nag leave ako tru phone lang sa company, i miscarriage after almost 3 weeks, i pass na my requirements and explanation letter, may chance ba na magrant ang maternity claim ko? Thanx

[March 5, 2014 at 11:30 PM](#) 



[Kaydee](#) said...

Hi alliyah, yes, malaki ang chance, basta nagsubmit ka ng histopathology report, OB report, medical cert, MAT1 with explanation letter, ultrasound report before and after miscarriage, MAT2.

[March 6, 2014 at 1:17 AM](#) 



[izza cayetano](#) said...

hi ms kaydee im a separated employee last aug 2013, i gave birth this january 2014, ngayon po nkapag pasa nman po ako ng mat 2 ko sa sss pero nung i check ko po online nakalagay is denied status date is march 7 remarks po is wrong key encoding.. bkit po kaya gnu eh pinasa ko nman lahat ng reqt. na kelangan nila ang doubt ko lng po is baka ung sa member status na inilagay ko kc ang inilagay ko sa mat 2 is separated dahil wala nman na po akong work pero ung po sa online sss ko po ang nakalagay is employed hindi pa din nman po ako ng babayad ng voluntary kc sabi po nila sakin nu sa sss eligible nman daw po ako sa mat benefits... magbabago pa pu kaya ung nakalagay na yun kc diba po 2 weeks nman po ung processing nila? saka gnu po kaya katagal ibabalik ung denied papers from sss? thx po in advance..

[March 7, 2014 at 9:10 PM](#) 



[Kaydee](#) said...

Hi izza, did you submit cert of separation, cert of non-advancement of benefit and L501? Did these 3 docs have the same signatures? If yes, tama naman na Separated ang na-check mo sa MAT2 kasi sabi mo hindi ka pa naman nagbayad as Voluntary.

Yong Employed at Separated ay tama o match basta nag-submit ka ng 3 docs I mentioned. Baka merong ibang reason. Match ba ang name of previous employer mo sa certificates doon sa name of last company mo sa online employment history mo?

Check again your online account baka na-review na at okay na. Kung Denied talaga, wait for your documents to be returned, and then accomplish the instructions. Based on comments here, sometimes it takes 1 month or more for the docs to be returned.

[March 8, 2014 at 12:33 AM](#)



[izza cayetano](#) said...

hi ms kaydee opo nag pass po ako ng cert of non advance of benefit, cert of separation saka I501 ung nga pong I 501 ko hindi na nila kinuha eh hindi ko po alam kung bakit..ask ko ns din po sana kung anu ba ung inilalagay dun sa ob form kc po nung kinuha ko po un sa pinaganakan ko my nakalagay nman po kung pang ilang baby ko na kaya lng ung po ung obstetrical score nakalimutan ni doc na fill up an so nung sinabi ko po sa midwife na kinuhanan ko ng form nilagsy nya lng po is g2p2 un lng po ba talaga ang inilalagay dun?

[March 8, 2014 at 10:58 PM](#)



[Kaydee](#) said...

Hi izza, g2p2 means 2 pregnancies and 2 deliveries. Basta napirmahan at nasulatan yong G1 and G2 with dates and types of pregnancy and the other blanks, dapat okay na itong document mo. Sori hindi ko ma-pinpoint kung ano ang reason ng wrong-key encoding mo.

Yon pala yong L501 ang kulang.

Check mo na lang from time to time, or wait for your docs to be returned via mail.

[March 10, 2014 at 8:08 PM](#)



[Lindsey Gamil](#) said...

hi ms kaydee ask ko lng ung sa m2 na need ng operating room record?makukuha ko b to aa medical records or dapat naibigay na sakin to upon discharge na galing sa doctor (katulad ng requirement sa pgclaim ng sickness benfit

[March 12, 2014 at 1:18 AM](#)



[Kaydee](#) said...

Hi Lindsey, depende sa hospital; merong hospital na helpful, merong kelangan mong sabihin na kelangan mo ang operating room record. So before you leave the hospital, pakuha at pa-sign

mo na sa OB mo yong mga kelangan mo. Kung hindi pa ready, kunin mo sa checkup mo after delivery.

[March 12, 2014 at 11:14 AM](#) 



[Kaydee](#) said...

From Lindsey Gamil: naku its been almost a month na since manganak ako (feb 8) dahil wala pako operating room record, punta lng ako sa medical records ng hospital tapos ako na mgpapapirma sa OB ko nun?

Hi Lindsey, kung hindi pa napirmahan ng OB, ikaw na ang magpapirma para mabilis.

[March 13, 2014 at 9:19 AM](#) 



[fennie de lara](#) said...

hi po nakapagpasa na po ko ng mat1 sa sss and im registered in my married name kaso ngayon im separated na po for almost 3yrs. question ko po eh mgkakaproblema po ba ko sa pagclaim sa sss o madedeny po ba ko kc ung sa pagkadalaga ko po ung ggmitn ko sa birth certificate ng mgiging baby ko. tnx po.

[March 14, 2014 at 12:05 AM](#) 



[Kaydee](#) said...

Hi fennie, sa SSS, kung merong discrepancy sa surnames, mag-submit ka lang ng Affidavit of Discrepancy in Name to explain the discrepancy.

Pero para wala nang affidavit, sana gamitin na lang ng baby mo ang surname ng biological father niya. Sa birth certificate, ang isusulat sa Name of Mother ay your maiden name (so tama lang sa gusto mo). And then Name of Father ay yong biological father. Ang magiging name of baby ay First Name, Your Maiden Surname, Surname of Father.

With RA 9255, puede na ngayon na gamitin ng illegitimate child ang surname ng biological father basta tanggap ng father na siya ang biological father.

Isa pa, kung gagamitin ang baby ang maiden surname mo, ano ang middle name niya? It is advisable na merong middle name ang bata, kasi habang lumalaki siya, tatanungin siya bakit wala siyang middle name.

About your name: kapag sa mga legal papers like MAT1 or MAT2, gamitin mo pa rin ang married name mo kahit separated, kasi legally puede mo lang palitan ang surname mo kapag merong declaration of annulment. Sabi sa Phil. law na once na ginamit ng babae ang surname ng asawa, mapapalitan lang niya ang surname niya kapag na-annul o na-widow at nag-asawa uli.

Siempre para match lahat ang papers, gamitin mo rin ang married name mo sa hospital.

Lastly, I am not a lawyer, so please ask other people too about surnames baka lang meron akong na-miss.

[March 14, 2014 at 6:47 AM](#) 



[Kaydee](#) said...

Hi fennie, on second thought, kung merong serious or valid reason kung bakit ayaw mong gamitin ang surname ng biological father, then be ready to make an affidavit. Ask na lang others knowledgeable about names kung ano dapat ang middle name ng baby.

[March 14, 2014 at 6:55 AM](#) 



[fennie de lara](#) said...

hi mam ulit nagets ko ung point nyo kso ang question ko po eh di po ba ako mgkakaproblema sa pagclaim ng sss ko kung ang surname ng baby na isisilang ko eh surname ng biological father nya at iba sa surname ko.

[March 17, 2014 at 8:46 PM](#) 



[kristine rariza](#) said...

hi.. pg separated b kelangan mgpasa s sss branch kung saan nkbased yung records ko at ng dati kong employer? ngpasa kc ako d2 sa mas malapit sa amin lng at ska isang copy lng ng I501 ang kinuha sa akin kya medyo worried ako bka mdeny ung claim ko. at ska panu b icheck ung status online?nklagay kc skn member has no maternity benefits..ngpasa ako last march20,2014..

tnx..

[March 22, 2014 at 12:50 AM](#) 



[Shy](#) said...

Hi fennie, ang alam ko hindi, kasi yon naman ang tamang naming decision para sa kanya. Kukunin naman niya ang maiden surname mo. At nakasulat ka naman as mother sa birth cert. Puede ring mag-submit ng Affidavit of Discrepancy in Name kung halimbawa lang merong question.

Pero para sure na sure, go to SSS na lang and ask.

[March 24, 2014 at 2:48 AM](#) 



[Shy](#) said...

Hi kristine, tama naman na you submitted at the branch nearest where you live, kasi yon naman ang instruction ng SSS sa mga separated o voluntary. About your claim not yet encoded: Tama naman yong tiningnan mo sa online account mo. Benefit and then Maternity Benefit. Baka hindi nag-e-encode sa branch where you filed. Puedeng finorward pa nila sa larger branch o sa Diliman. Check from time to time

[March 24, 2014 at 2:58 AM](#) 



[Apple Ugay](#) said...

Hi Kaydee i just want to share my situation and to ask something also.

i got hired august 2013 and resigned last December 2013 so i have atleast 3 months contri.. my concerned i gave birth last may 2013 Cesarean Section..and pass my mat 2 application last dec 11 2013.i didn't have the chance to pass my mat 1 application before i gave birth because i don't have idea on Maternity benefit on SSS.and also i just figure that im pregnant when its already 2 months.

way back to my application
i submit

MAT2 application

Letter for not submitting mat1

Certificate of Non-advancement of Maternity Benefit and L-501

COE

BC of Baby from NSO

Surgical documents.

valid Id's

etc..

first Application Status:

****DENIED**** As of 01-15-2014

NO OPERATING ROOM RECORD/ D AND C REPORT * wrong key-encoding

but i already submit it but it just a photo copy and the print on it is so faded..but still can read..so i just submit the orig copy with seal of hospital.

then applied again last March 11 2014

2nd Application Status:

****DENIED**** As of 03-25-2014

NO SEPARATION PAPER, COMPLETE RECORDS RETURNED. * wrong key-encoding

but i already submit SEPARATION PAPER is this diff. from Certificate of Non-advancement of Maternity Benefit or COE???

don't know whats wrong with them.

what if after i submit the separation paper again? is it possible that they will see another missing documents???

and what is the meaning of

wrong key-encoding

pls help me :(

FYI, i got hired again on my last company last august 2014. :)

Thanks. :)

[March 25, 2014 at 10:27 PM](#) 



[Shy](#) said...

Hi Apple, wait for your docs to get returned and then read their instructions. Yes, the cert of separation (with date of separation) is different from the cert of non-advancement of benefit. Wrong key encoding means your member status in the SSS system is different from member status in your claim form.

Check your member status in your online SSS account -- dahil sabi mo ay employed ka uli at meron nang contributions from this new employer, so most likely Employed uli ang member status mo. Pag mag-submit ka uli, tanungin mo na lang yong SSS officer kung dapat isulat mo na Employed ang status mo sa claim form (kasi you're currently employed and your status online is Employed) pero you were separated when you gave birth.

[March 26, 2014 at 8:34 PM](#) 



[Apple Ugay](#) said...

Hi ms kaydee actually nagpasa na ko ng COE at ung cert. of no advance payment with L501 b un??

tapos nagpunta ako khapon dala ung resignation letter ko i thought kase un ung separation paper pero hindi naman daw.so i don't kung ano po un kase napasa ko nman ung separation na sinasabi mo.

and di rin alam nung taga sss pasig kung ano ung hinihingi na separation paper e nagpasa na nga po kase ko. ang sabi nya nasa main pa daw ung papers ko.

i hope you can help me with this..

i don't know po talga anong yung separation letter na sinasabi nila :(pangalawang application ko na po to and denied again.

sabi naman po nung taga customer hotline ng sss di nman daw po makakaffect ung pagiging employed ko ngayon sa dineclare kong separated sa mat2 ko :(

naguguluhan na ko paisaisa sila maghanap ng kulang sa docu ko.

[March 31, 2014 at 6:30 PM](#) 



[Shy](#) said...

Hi Apple, ang COE kasi Certificate of Employment; ang hinahanap ng SSS ay Certificate of Separation. Kung tutuusin, ang laman ng COE ay pareho din lang ng laman ng Cert of Separation, pero yong ibang SSS officers, gusto nila na ang title ng document ay Certificate of Separation, at emphasis ay ang Date of Separation, something like "This is to certify that Apple

Ugay who was employed by this company starting ___ was separated from this company on ___."

This certification is issued upon Ms. Ugay's request for the processing of her claim for SSS maternity benefit.

[April 2, 2014 at 12:33 AM](#) 



[Apple Ugay](#) said...

pede po ba mkahingi ng sample ng separation paper? :D
kindly send me here apple.ugay@nii.ph

thanks :)

[April 3, 2014 at 1:22 AM](#) 



[Shy](#) said...

Hi Apple, ito ang sample: [sample certificate of separation from employment](#)

[April 6, 2014 at 5:59 AM](#) 



[ma.jennelyn fajardo](#) said...

hi ms.kaydee ano po ang ilalagay kong status kasi voluntary na po ako so ang ilalagay ko na po voluntary ...

-employed po ako hanggang jan. ..kailangan ko pa po bang kumuha ng certificate of separation ??

-ano pa poa ng req. pag voluntary mem. na ???

[April 7, 2014 at 12:02 AM](#) 



[ma.jennelyn fajardo](#) said...

hi ms.kaydee ano po ang ilalagay ko sa mat2 separated...kase wla na po ako sa past employer ko tnx po god bless...

[April 7, 2014 at 12:33 AM](#) 



[Lyra Loyola](#) said...

Hi Kaydee! I got separated sa company ko September 2012 and gave birth December 2013, it's been more than a year na, how come SSS still require Certificate of Separation? Eh it state here na if more than 6 mos, no need na ng Cert of Separation kaya I didn't bother to submit.

Binalik sakín lahat ng docs ko with this L-501. Now, bumalik ako sa dati kong employer to accomplish this, AYAW nila entertain kasi SEPARATED na nga ako sa kanila before pa ako ikasal, mabuntis at manganak and all.

Question is papaano po ito? 1 yr and 3 mos na ako separated, hinihingan padin ako ng Cert of Separation w/c ayaw naman ako gawan ng dati kong employer kc wala na sa scope ng stay ko with them na buntis ako.

Thankz!

[April 7, 2014 at 3:05 AM](#) 



[ma.jennelyn fajardo](#) said...

hi ms kaydee magiging problema po ba kung ang gagamitin na apelyido ng magiging anak ko eh ung sa father nya ang prob. po kase eh ndi pa kame kasal ...ano po ang kailangan kong papers para ndi ito maging issue pag nag pasa napo ako ng mga req. sa sss???thank you god bless...

[April 7, 2014 at 3:36 AM](#) 



[ma.jennelyn fajardo](#) said...

hi ms.kaydee pag na change na po as voluntary ang status ko kailangan ko pa po ba kumuha ng certificate of separation ???

[April 7, 2014 at 3:53 AM](#) 



[ma.jennelyn fajardo](#) said...

ano po ba ang req. sa voluntary members ???

[April 7, 2014 at 4:11 AM](#) 



[Shy](#) said...

Hi Lyra, have you registered with online SSS? Did you continue paying as Voluntary? If not yet, continue paying as Voluntary, so you can write Voluntary as your member category in MAT2. Choose your monthly contribution and then go to SSS to pay using RS5 form. Check Voluntary. After 1 or 2 days (possible time for your payment to get posted), register online at sss.gov.ph. You will use your transaction no. in registering.

Pag okay na ang account mo, you will see your member category. Magmamatch na ang category mo sa MAT2 and SSS account, which is Voluntary. Dapat hindi na ang cert of separation, kasi 15 months na ang gap ng separation date mo at delivery date mo. Ang sinabi

ng SSS sa rules nila ay 6 months. Although okay lang naman sana kung willing magbigay ng docs ang ex-employer mo.

Check if there are other instructions in your returned docs.

The SSS officer who will check your docs should be able to say if your docs are already okay.

[April 11, 2014 at 9:59 AM](#) 



[Shy](#) said...

Hi ma. jennelyn, kung more than 1 year na ang gap ng date of separation mo and date of delivery mo, hindi na dapat kelangan ang cert of separation. Para ma-change ang member category mo from Employed to Voluntary, pay your contribution using RS5 form. Check Voluntary. Sa SSS ka muna, and then next time, puede na sa Bayad Center or SM Business Center.

Then after 1 or 2 days, register at sss.gov.ph. You will need your RS5 transaction no. Choose 6 digits.

Pag okay na ang online account mo, check your category. Pag Voluntary, yan na ang category mo sa MAT2.

Kung less than 1 year ang gap, huwag ka na munang mag-Voluntary payment. Para Employed pa rin ang nasa record mo. Ang isusulat mo sa MAT2 ay Separated. Submit cert of separation, cert of non-advancement of maternity benefit and L501. Actually, sa 6 months or less ang gap lang dapat ang mga certificates, pero based sa mga nag-co-comment dito, nirerequire nila pag up to a year ang gap. Ask others too

[April 11, 2014 at 10:09 AM](#) 



[Shy](#) said...

Hi ma. jennelyn, walang problem kung gamitin ng anak mo ang apelyido ng father niya, kahit hindi kayo married. Mas okay nga yon, kasi magma-match ang surname of father sa surname of child.

[April 11, 2014 at 10:14 AM](#) 



[Shy](#) said...

Hi **ma. jennelyn**, akala ko nakapanganak ka na sa tanong mo dito.

Sinagot ko yong naunang tanong mo dito sa post na ito: [SSS maternity benefit eligibility](#)

[April 11, 2014 at 10:35 AM](#) 



[sweetTOOTHforAYNAT](#) said...

Hi Kaydee. Here's an update to my problem. They already accepted my documents last march 20, tapos na daw maginvestigate and gave me the mat-2 stub. hintayin ko nalang daw yung cheke. here's the problem, when i check online, here is what appears:

****DENIED**** As of 03-26-2014

Remarks :FOR RETRIEVAL OF COMPLETE RECORDS FROM CENTRAL RECORDS DIVISION. * delivery number already settled

I dont know what should be the next action for this, I called their hotline and asked, she said nirereview daw kasi ayun nga mali daw delivery number. So parang tinagalog nya lang yung nakasulat na reason. Here's the story, during my 1st maternity filing for my eldest, i asked the sss staff what to put in the pregnancy #, i had a miscarriage a year ago kasi before my eldest but hindi ko naituloy i-file. ang sagot sakin ilagay ko kung pang-ilan ko na. since nakalagay dun deliveries/miscarriage, i thought i should put the number of pregnancies despite of having filed or not, so nilagay ko 1 sa number of pregnancies/miscarriage prior to this delivery. i thought hindi magkakaproblema sooner, kasi ang isip ko naman wala sila pakelam na sa nilagay ko kasi ako naman ang nabawasan ng chance to get benefit for the 4th in case. ngayon when i filed my mat-1 for my 2nd child, nilagay ko number of preg/misc prior to this delivery is 2. magulo daw sabi ng kausap ko sa hotline yung ginawa ko. i told her, hindi kasi reliable mga sagot ng tao sa branch na yun. i always get a bad service from sss, kaya nung 1st pregnancy ko, ang daming beses ko bumabalik dun paiba iba sila ng sagot. the hotline representative even asked me kung nagreflect daw ba sa birth cert na pinasa ko ngyon yung miscarriage, i told her no. syempre diba stillbirth lang nilalagay dun, eh 3 mos ako nung makunan.

What should i do now? maghihintay na lang ba ako kung meron o wala? or may chance pa tong maayos, may magagawa ba ko? pwede ba yung denied pero may dadating biglang cheke sakin? i feel bad, kasi im unemployed, then chose to make contributions para makakuha ng benefit, 32500 din yung benefit na mawawala sakin kung di nila ibibigay ang cheke. please enlighten me, baka may idea ka on this case. thanks

[April 13, 2014 at 10:51 AM](#) 



[Apple Ugay](#) said...

Hi ms Kaydee ask ko lang baket sa Amount Paid n nkalagay sa status ko e P14300? e puro denied naman po ung mga application ko? db dpat 0 lang po un kase wla nman ako naclaim ? :D thanks.

[April 13, 2014 at 7:48 PM](#) 



[Shy](#) said...

Hi Apple and sweetTOOTHforAYNAT, merong nag-comment sa another article dito sa blog na ito na her online account showed DENIED -- wrong key encoding (separated member). I told her to wait for her documents to be returned. Pero later on, napalitan ng Settled yong account niya, at nagkaroon ng check amount and date. This means merong Second Evaluation or Second Review, kung medyo malabo yong reason for Denial.

[April 16, 2014 at 8:14 PM](#) 

231 Responses to *Reasons Why SSS Maternity Benefit Claims Are Denied*

[«Oldest](#) [Older](#) 201 – 231 of 231



[Shy](#) said...

Hi sweetTOOTHforAYNAT, based on the Remarks na kinopya mo, Settled naman na yong problem about delivery no. Bale ang inaantay na lang nila is yong complete records mo for cross-checking. I hope na maging Settled din later on ang online account mo, katulad ng isang nag-comment dito na nagka-cheke rin after reevaluation.

[April 16, 2014 at 8:40 PM](#)



[Apple Ugay](#) said...

Hi Ms. Shy,

tlga po? sana nga mplitan :D pede po mkita ung post nya reg dun?

actually po nag apply po ko nung pngalawang application ko then nadenied sya last march 25 2014 then sabi nung staff sa sss pasig antayin ko daw ung docu ko galing main. by end of the month daw ako balik if andun n sa knila.

then nagcheck ako today 4/22/2014

nagkaron ng pangatlong application the for review ung status as of 04-16-2014 with different claim number .

pero di nman pa naman po ako nag apply..is it possible po ba n nareview ulit nila ung application ko ? :D

sana maapprove na hehehe

[April 21, 2014 at 10:46 PM](#)



[Apple Ugay](#) said...

hi ms shy,

tlga po?sana nga po maapproved :D :)

pero actually nagcheck ako now ng SSS ko.then nkita ko may another for review nman as of 4/16/2014 na application with diff. claim number.bale pang 3rd n po to. pero hindi p naman po nagpapasa ulit ng another application.

kase po db ung 1st application ko
last dec 2013 then denied last jan 2014
and my 2nd application was march 13 2014 then denied again last march 25 2014 because
kulang daw ng separation letter.
nagresign ako dec 2012 nanganak ako may 2013.then nagpasa nman ako dun ng COE,L501
and cert. of no advancement.
then sabi nung taga sss pasig wait ko daw muna ung mga docu ko kase nasa main branch p
b4.

then un nga ngulat ako n may for review ng lumabas.
posible kaya n nireview ulit nila??

and sana maapproved na kase magbbirthday n ung baby ko this month :D :)

[April 22, 2014 at 1:45 AM](#) 



[Shy](#) said...

Hi Apple, check here yong comments ni Phine De Guzman, starting Feb 2. [Documents needed to claim sss Maternity benefit](#)

I hope na-2nd-review na nga ang claim mo. Bale isa pa lang ang na-file mo, tama ba ako? at ang na-file mo is for your youngest? At meron ka pa sanang 2 na ifa-file for your 2 older children, tama ba?

[April 24, 2014 at 5:48 PM](#) 



[Apple Yagu](#) said...

Hi ms shy.

Ako po ba ung tinutukoy nyo sa comment mo na may 2 children?? hehehe
actually 1 plng baby ko,naka 2nd apply lang ako kc nadenied ung 1st app ko then.nsabi ko nga rin po n last april 22 nagcheck aq online may 3rd status n lumabas with diff claim number na "for rvw" ung status.
then nagcheck po ko today settle na po yung lumabas.

kaya lang nagtaka ko sa remarks
settled claim ung nkalagay ano po meaning nun??
e hndi ko p nman po nkukuha ung check

[April 24, 2014 at 6:47 PM](#) 



[Shy](#) said...

Hi Apple, sori naconfused ako, meron din kasi dito na nagtatanong na 3 ang anak at ngayon pa lang magfa-file for all 3, at denied yong first filing niya. About Settled: Kapag Settled check na,

that means nagawa na yong check, at ipapadala na sa post office for delivery. Puedeng 10 days to 1 month bago ma-deliver through the mail, based sa mga nagco-comment dito

[April 25, 2014 at 12:15 AM](#) 



[Apple Yagu](#) said...

Hi ms shy ok lang po hehehe

kaya lang ang concern ko lang po is
bket po nklagay sa
REmarks is " Settled claim"?
eh hndi ko p nman po nkukuha ung check?
or it mean lang po na ok n ung check ready to claim n?

[April 25, 2014 at 12:23 AM](#) 



[Veronica Espino](#) said...

Hello po, I completed the requirements po for maternity benefit claim, pero denied po ang check ko upon looking sa sss online account ko po,can I check po ba sa online kung bakit? thanks po!
-veronica

[April 27, 2014 at 10:35 PM](#) 



[yoj nitchiachie](#) said...

hi po gudpm,i just wanna ask lng po if what is the first step shoud i do kz po 2yr.and half nqng regular sa work qu at updated nman ung sa sss qu,at buntis po qu ngaun 4months gus2 qu po sana mlaman qng sa hr po qu mgdidirect mag file ng maternity or sa branch po ng sss?
kz sbi po skn ng hr sa sss branch daw po qu mgdirect ng file ng pang maternity which is MAT1?

[April 28, 2014 at 1:48 AM](#) 



[Shy](#) said...

Hi Veronica, wala bang reason na nakasulat kasunod ng "Denied"? Meron bang "Wrong key encoding"? Sa mga reasons listed sa article above, ano ang naiisip mong possible reason na bakit na-denied?

[April 29, 2014 at 8:03 AM](#) 



[Shy](#) said...

Hi yoj, it should be your HR forwarding your MAT1 to SSS. Responsibility nila yan. Pero kung wala silang runner or liaison officer, at tinatamad o busy ang mga nasa HR, puede rin namang ikaw na ang magdala sa SSS. Bring your SSS ID or 2 valid photo IDs. Pa-sign mo sa HR yong

MAT1 and then have it stamped/approved at the SSS branch where your employer is making submissions.

Puede ngang i-file ng HR sa online account ng employer, pero kung walang employer's online account, siges, pa-stamp mo na lang sa SSS.

Keep your MAT1 as part of your MAT2 filing after delivery.

[April 29, 2014 at 8:05 AM](#) 



[voj nitchiakie](#) said...

tnx po ms.shy sa info..ask qu nlng din po qng pde na pagsbayin ang pagpapa-change status qu sa sss,kz april 10 po qu knasal,ndi po kya mgconflict un?kz i heard na mtagal ang process ng pag pa change status sa sss eh..tnx po and advance.

[April 29, 2014 at 4:40 PM](#) 



[Apple Yagu](#) said...

Hi ms Veronica Espino u can click the claim number tapos lalabas na po ung details nung status mo and nasa pinakababa ung remarks kung ano kulang mo o reason bat nadenied ung status mo.and much better dn kung ppunta k sa sss branch kng san mo pinasa ung docu mo.then ask mo ano pa need aside sa kulang mo.

[April 29, 2014 at 5:41 PM](#) 



[Mariell Gladys Asuncion](#) said...

Action Taken:**DENIED** As of 04-29-2014

Remarks : WRONG TYPE OF CLAIM / REBATCH * wrong key-encoding

Ano po ibig sabihin nito?

Kumpleto naman po ako ng pinasang requirements? Ibig sabihin po ba nito wala na akong maternity benefit?

[April 29, 2014 at 9:14 PM](#) 



[Shy](#) said...

Hi voj, based on those commenting here, change of civil status takes 1 to 2 months, so if you plan to change your status, change asap, file E4 with marriage certificate (orig and xerox)... so you have lots of time before you file your MAT2. But make sure that you will have 2 valid IDs showing your married name by the time you file your MAT2.

[April 30, 2014 at 12:04 AM](#) 



[Shy](#) said...

Hi Apple, Mariell and Veronica: Thanks a lot, Apple, for sharing info for Mariell/Veronica. Tama yong advice na you go to the branch where your submitted your claim.

[April 30, 2014 at 12:09 AM](#) 



[yoj nitchiakie](#) said...

ms. shy 1 to 2 mos pa pla ang process ng change status, balak qu po kz pag nakuha qu na yung request qu na marriage contract asap po mag file nqu ng E-4 pra sa change ng status tpos sasabay qu ndn po sana ung filing ng sa mat1 qu ndi po kya magkakaproblema ung gnun pag pinag sabay?

[April 30, 2014 at 1:19 AM](#) 



[Apple Yagu](#) said...

Hi ms Shy, thanks for giving me some advice here.

i got my check already last week. :D

good thing na may kakilala ako sa post office then sabi nya pick upin ko n daw ung item.

so once i found out na settled n account ko after few days nakuha ko na rin ung check :D

Thank GOD :)

Good Luck mommies! :)

[May 5, 2014 at 1:29 AM](#) 



[JK](#) said...

Hi yoj, I think puede nang sabay ang filing mo ng E4 and MAT1

[May 6, 2014 at 8:47 PM](#) 



[JK](#) said...

Hi Apple, thanks for sharing your good news. Great to know na bumibilis na uli ang pagdala ng SSS ng check sa post office.

[May 6, 2014 at 8:49 PM](#) 



[Jiezel de los Reyes](#) said...

hi po.. complete abortion po ang nangyari sa kin.. hindi po ako naraspa.or naconfine sa hospital.pero required ako na mag leave ng 60 days. medical cert at ultrasound po yung meron ako na documents pero. makakakuha pa riin po ba ako ng maternity benefit?

thank you opo.

[May 11, 2014 at 11:09 PM](#) 



[JK](#) said...

Hi Jiezel, hahanapan ka ng histopathology report. Try filing your claim kung tanggapin nila. If they require a histopathology report, ask them what substitute document can be submitted.

[May 14, 2014 at 7:00 AM](#)



[Frustrated Member](#) said...

Your blog is really very helpful and informative. Hats off Ma'am! Hope you can also extend your knowledge and shed some light regarding my predicament. I recently submitted my documents at our local SSS Branch but the officer said my L-501 form is not valid because it has a date stamp of Apr 13, 2013 from SSS. Totoo po ba na 1 year lang ang validity ng L-501? I spent a lot of money, time and effort para makakuha nang certificate of separation and L-501 from my previous employer kasi nasa malayong province ako from where my previous company is located. Its very frustrating that after all the trouble I went through, hindi acceptable ang L-501 form. Can you confirm if this is true? Thanks in advance. ☺

[May 15, 2014 at 6:38 PM](#)



[JK](#) said...

Hi Frustrated Member, sorry it's my first time to encounter something about the time validity of L501. Try filing another day, and line up at another desk and check what the other SSS officer will say about your L501. Thanks for appreciating my blog.

By the way, I'm puzzled why your L501 has a date stamp of Apr 13, 2013 from SSS. When did you get your L501 from your employer?

[May 17, 2014 at 4:03 AM](#)



[Elham Seira Romano](#) said...

hi ms kaydee i just submitted the requirements for mat2 today but i got puzzled kasi hindi niya kinuha ung cert of seperation ko ung cert of non advancement at l501 Ing knuha niya..sabi niya d n dw need un but im still worried that it may affect my elegibility. im planning to go back there. any advise? TIA. God bless

[May 21, 2014 at 7:29 AM](#)



[HMYC](#) said...

Hi Po,

Nagsubmit po ako ng requirements for (Late) Maternity claim last April, 1 2014. Kaso po wal apa rin pong status pag nag online kahit its almost 2 months na. Sabi nila saking 2 - 3 months ang processing nagtataka nga lang ako kung bakit wala pa ring status whether it's being reviewed or denied.

Pag ganito po ba ibig sabihin napabayaang na nila ang claim ko?

Thank you so much.

[May 25, 2014 at 9:21 PM](#) 



[HMYC](#) said...

Hi,

Nag file po ako ng late maternity claim last April 1. Kaso lang po wala pa rin status online or claim no. kahit almost 2 months na. Is it possible na napabayaang na nila yung pag file ko?

Regards,

[May 25, 2014 at 9:23 PM](#) 



[JK](#) said...

Hi Elham, dapat kinuha niya ang cert of sep mo. Buti kung ganon din ang pag-iisip ng final evaluator. Pero baka meron na silang new policy na internal pa lang at hindi pa made public. I just hope so.

Sorry I'm not sure if it's good advice to say you go back there because I'm not sure if your papers are still there, or if they know where exactly your papers actually are. You can try, or you can wait na lang.

[May 25, 2014 at 10:05 PM](#) 



[JK](#) said...

Hi HMYC, sorry I'm not sure what happened to your claim. Ang ibig mo bang sabihin sa late filing ay you did not file your MAT1 before delivery? There are many cases na kasi based on comments online that if MAT1 is not filed before delivery, the claim is rejected.

But there are also few cases that the claim is approved. Keep waiting na lang, then maybe after 3 to 5 months, you can go to your branch and ask.

[May 25, 2014 at 10:13 PM](#) 



[April Mae](#) said...

hi po, ask ko lang po ung sa fact of birth. nanganak po ako nung august 8, 2013. pumunta po ako sa sss para ipasa ung mga requirements ko nung september. Ang mat1 ko pala ay pinasa ng employer ko ay saktong kapanganakan ko rin po (august 8,2013) hanggang ngayon po ay naka denied pa rin ang maternity ko. sabi po nila pupuntahan daw nila ang birthing home ko pero till now wala pa daw po ung service nila. ano po ung gagawin ko

[May 27, 2014 at 9:21 PM](#) 



[JK](#) said...

Hi April, maybe your claim was denied because your employer filed your MAT1 late. MAT1 should be filed BEFORE delivery. Preferably between first and last trimester. Follow up, wait and pray.

[May 28, 2014 at 4:23 PM](#) 