

Privacy Policy

Effective Date: July 5, 2026

1. Account Creation & Data Collection

To create an account and secure your premium features, With You requires basic profile authentication details.

- **Account Credentials:** We collect your name and email address strictly to register your user account and manage secure app access.
- **Authentication Flow:** We do not enforce mandatory email verification links to access sessions, which reduces unnecessary web tracking. Your ongoing application data is processed using a secure, randomized internal identifier string tied to your database profile.

2. How We Process Your Data

To provide a seamless, bilingual companion experience, we process data using secure infrastructure:

- **Voice-to-Text Processing:** When you speak into the app, your audio is temporarily processed using secure external transcription APIs (such as OpenAI Whisper) solely to convert your speech to text. These services are strictly transactional and are never used to build personal advertising profiles.
- **Cloud Storage:** Your text logs are stored securely in our database. Because individual chat entries map to randomized internal identifier strings rather than exposing your raw identity fields during processing, your conversational data remains structurally insulated.

3. Data Sharing with Third-Party AI Services

To provide interactive companion features, WithYou collects and shares your text and audio inputs with our third-party AI provider, OpenAI. This data is used strictly to generate conversational responses within the app. OpenAI is contractually obligated to provide the same or equal protection of your personal data as outlined in this Privacy Policy. Furthermore, your inputs and data are processed securely and are never used to train OpenAI's public AI models.

4. Subscriptions & Payments

We offer a premium subscription for \$7.00 USD per month. Payment processing is handled entirely and securely through the respective native platforms (Apple App Store or Google Play Purchases). We never see, collect, or store your credit card information or billing details on our servers.

5. Diagnostics & Crash Reporting

To ensure a stable experience, we use diagnostic tools to monitor application crashes and errors. This system captures device type, operating system version, and the specific line of code that failed. This diagnostic data is completely stripped of personal identifiers and is solely used to fix bugs and improve performance.

6. Important Wellness Disclaimer

With You is categorized strictly as a general wellness, lifestyle, and spiritual companion tool. It is not a medical device, nor is it a replacement for professional medical care, diagnosis, therapy, or psychiatric treatment.

- **Emergency Guardrails:** Out of an abundance of caution and a strict commitment to user safety, if you are in crisis we urge you to immediately contact your local emergency services, dial your local emergency number, or visit the nearest emergency room. The app itself does not monitor for emergencies or provide clinical crisis management.

7. Your Rights & Data Control

You maintain full ownership and control over your data. The application includes explicit features allowing you to manage your profile at any time:

- **Delete Data:** You can clear your application history and conversation logs instantly from the app settings.
- **Delete Account:** You can permanently delete your entire account profile, including your name, email address, and all historical data, completely purging it from our authentication systems.