

Mock Phone Interview

Congratulations, you have an interview for a [Part Time Teller](#) position at U.S. Bank (headquartered in Minnesota). This may not be your dream job, but it gives us a common entry-level position to use for this simulation. Use the [information and strategies](#) we covered in class to prepare for the interview. Make sure to research the company and position.

The Interview

Choose your interview questions from the list provided below. You will answer **five** questions in all.

- **Two** traditional questions
- **Two** behavioral questions
- **One** odd/unusual question

Interview Questions

- Traditional Questions
 - Tell me about yourself.
 - What do you know about our organization?
 - How do you prioritize your workload?
 - What is your greatest strength?
 - What type of student are you?
 - Where do you see yourself 10 years from now?
 - What new skills or ideas do you bring to a job that another candidate may not be able to offer?
 - What qualities do you have that make you an effective team player?
 - What motivates you?
 - Why should I hire you?
 - Do you have any questions for me?
- Behavioral Questions
 - Give me an example of an accomplishment you are proud of.
 - Talk about a time you dealt with a difficult person.
 - Tell me about a time when you made a mistake or failed.
 - Give me an example of a time when you delivered more than what was expected.
 - Provide me with an example of your problem-solving ability.
 - Tell me about a time when you were creative?

- Give an example of a weakness that you have identified and how you have worked to correct it.
- Tell me about a time when you helped resolve a dispute between others.
- Odd/unusual Questions
 - Tell me about the last book that you read.
 - If you were a part of a vehicle, what part would you be and why?
 - Why is a tennis ball fuzzy?
 - How many snow shovels sold in the U.S. last year?
 - “Can you tell me 10 things you could do with a pencil other than write?”

You will use Padlet to record your voice and share your interview. **Your submission on Padlet must be an audio recording of your voice to receive credit.** This project has already been modified to remove a video component. Check out [this video](#) for an overview of using and accessing Padlet. During your mock phone interview, you will state the question you are answering and then provide your answer. Add your interview to Padlet using the appropriate link below.

- [1st Hour](#)
- [2nd Hour](#)

Peer Feedback

Use the comments on Padlet to provide feedback to **at least one** other classmate. Make sure to provide constructive feedback by giving one compliment and one suggestion.

Grading

You will be graded on the following guiding questions.

1. Did you answer the required number of questions? 5 pts

2. How well did you perform in the following areas? 10 pts

Criteria (or Standard)	1	2	3	4	Feedback/Reflection
Friendly tone					
Self-confidence					
Preparedness					

Message content					
Filler words (umm..like)					
Responses clear & concise					
Emphasize strengths					
Proper grammar / avoids slang					
Answer the question/stick to the subject					
Ability to describe past experience with examples					

1 = standard not met; **2** = standard partially met; **3** = standard met; **4** = exceeds expectations

3. Did you provide constructive feedback to at least one other classmate? 2 pts

Total - 17 Pts