

**Table** Competency criteria of support staff

Core Competency	Functional Competency
1. Ethics and social responsibility	1. Ethical values 2. Information security 3. Respect for others
2. Professionalism	1. Relevant professional skills in responsible job description 2. Learning ability 3. Problem solving 4. Creative thinking and continuous learning 5. Attention to detail 6. Hardware and software skill 7. Network skill
3. Unity	1. Liaison ability 2. Team work 3. Cultural diversity orientation 4. Sharing mindset

Minimum 3 functional competency depending on the type of work