

Known Canvas Issues

Updated 1/20/2022

1. Course Names

Canvas and Q are now syncing sections rather than courses - as a result, courses in Canvas do not contain the course name from Q. Please [rename your courses](#) by updating the settings. Remember to save your changes by clicking "update course settings" at the bottom of the page. The recommended course name convention is: Period - Course - Teacher. If cross-listing, consider: Course Name - Teacher.

2. The +People button is disabled:

Please make requests to add users such as paraprofessionals and RSP support teachers to your Canvas courses by completing this [form](#).

3. Google Assignments LTI:

- a. **Grading must be done before the end of the term in order for scores to pass back to the Canvas gradebook.** Google does not pass back assignment scores if the term for the course has ended even though we give teachers extra time to work on grades in Canvas. Be sure to grade all assignments prior to the end of the term for your course or else you'll need to manually add those scores to your Canvas gradebook. Those teaching a yearlong course will have until the last student day. Those who teach semester or trimester-length courses will have until the last day of each semester/trimester.
- b. **Assignment template cannot be edited once an assignment has been created.** Once an assignment is created using Google Assignments, copies for students are immediately made based on the template item. Any changes to your copy of the item will not be included in the students' copies. You will need to delete and re-assign the assignment with the new template item