



# Safe Step Home Helpers LLC

15 Unity Turn, Levittown pa,  
19056  
267-470-9019

## How to File a Complaint

You may file a complaint:

- By phone: 267-470-9019 • By email: [Support@Safestephelpers.net](mailto:Support@Safestephelpers.net)
- In writing: Office Location
- Directly to the PA Department of Health
- Through the AAA Ombudsman

No retaliation will ever occur for filing a complaint.

## Department of Health Contact Information

Clients have the right to contact the **Pennsylvania Department of Health** with questions or concerns about licensure, regulations, or agency compliance.

### Pennsylvania Department of Health

#### Division of Home Care Licensure

Phone: 1-800-254-5164

Email: [RA-DHHOMECARE@pa.gov](mailto:RA-DHHOMECARE@pa.gov)

Website: [www.health.pa.gov](http://www.health.pa.gov).

## Complaint Hotline & Ombudsman Contacts

### PA Department of Health Complaint Hotline

1-800-254-5164

### Bucks County Area Agency on Aging – Ombudsman Program



## Safe Step Home Helpers LLC

15 Unity Turn, Levittown pa,  
19056  
267-470-9019

Phone: 267-880-5700

Website: [www.buckscounty.gov/aaa](http://www.buckscounty.gov/aaa)