

Sebastian M. Courteau

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QA Engineer

QA Engineer who comes from a quality Control in communications background. Passionate about efficient agile workflows and modern QA tools such as JIRA, Postman, VS Code (Automation), and DevTools. With a keen eye for detail and a passion for finding bugs before they bite, I thrive on delivering high-quality products that exceed user expectations. As a family-oriented man that enjoys helping his community, I will always be as reliable and dependable as I can be, both in and outside of work.

Technical Skills

All Types Of Testing | Automation Testing | JavaScript | QA Engineering | Test Planning | Test Documentation | Manual Testing | Mobile Testing | Android Studio | API Testing | UI Testing | Regression Testing | Debugging | Agile | JIRA | Postman | Javascript | SQL | Console | Bash | WebDriverIO | Selenium | JSON | Figma | Node.js | DevTools | GitHub | Git

QA Technical Projects

Urban Grocer Web App

Skills: API Testing, Debugging, JSON, Postman, Node.js, JavaScript, GitHub

- Tested the API of Urban Grocers app and created a valid API bug report
- Designed tests for APIs using test design techniques "boundary values" and "equivalence classes" Sent JSON and XML requests to API using Postman
- Composed a SOAP request according to the API documentation
- Developed and executed tests for HTTP requests using Node.js and JavaScript

Urban Routes Web App

Skills: Test Planning and Design, Debugging, Figma, Charles

- Tested the frontend of the web app and issued bug reports
- Designed positive and negative tests and found defects in common interface elements Checked layout adaptability without real devices
- Intercepted and spoofed requests or responses in Charles manually and automatically

Oigetit Web Application Automation

Skills: WebdriverIO JS Automation, Test Planning, Devtools, HTML, Xpath, CSS

- Automated the category selection functionality for our web team without the companies knowledge to demonstrate initiative
- Used Mocha describe/it functions to organize bug identification

Professional Experience

QA Lead intern US Android Team, Oigetit - Fake News Filter, Los Gatos, CA - Remote

09/24-Present

Achievement 1: Starting off as a QA Analyst intern for the IOS team I found over 200 bugs within the application and improved user experience by 30%. Working my way up to a QA Lead intern position prior to my probationary period ending. As the QA Lead my responsibilities include weekly standup meetings to discuss blockers, progress, and workflow direction, interviewing to build my team and managing them, and reviewing every spreadsheet of every team member and holding weekly standup meetings with my own team.

Head Of Quality Control, Sunshine Communications, Miami, FL – On-site/Remote

08/21 - 01/24

Achievement 1: Inspired the company to create a quality control department. This increased the overall call quality of our representatives by 20% gaining us the ATSI award of excellence. This was achieved through multiple commendations from our clients.

Achievement 2: Gained multiple clients solely through exceptional customer service. This increased company revenue through 5+ clients gained. Attentive communication and customer service made this entirely possible.

Education

QA Engineering Certificate, TripleTen

2024

Python Developer Certificate, Sololearn

2024

Introduction to HTML Certificate, Sololearn

2024

Introduction to Javascript Certificate, Sololearn

2024

Javascript Intermediate Certificate, Sololearn

2024

Postman API Fundamentals Student Expert, Postman

2024

Introduction to C#, Sololearn

2024

