

Gym Club Solutions Privacy Policy

1. Introduction

Gym Club Solutions is committed to protecting the privacy and personal information of its members, athletes, coaches, staff, volunteers, and other stakeholders. This Privacy Policy outlines the organisation's practices for collecting, using, disclosing, and managing personal information in accordance with applicable data protection laws and regulations.

2. Scope

This Privacy Policy applies to all personal information collected, used, or disclosed by Gym Club Solutions through its website, mobile applications, registration processes, and other interactions with members, athletes, coaches, staff, and volunteers.

3. Personal Information

Personal information refers to any information about an identifiable individual. This may include, but is not limited to, the individual's name, address, email address, phone number, age, gender, date of birth, and any other information required for participation in Gym Club Solutions programs, events, or activities.

4. Collection of Personal Information

Gym Club Solutions collects personal information for various purposes, including:

- a. Registering and managing memberships
- b. Enrolling in programs, events, and activities
- c. Processing payments and donations
- d. Providing updates, newsletters, and other communications
- e. Responding to inquiries and feedback
- f. Analysing and improving the organisation's programs, services, and operations
- g. Complying with legal and regulatory requirements

Personal information is collected directly from individuals or, with their consent, from third parties, such as schools or sports clubs.

5. Consent

Gym Club Solutions obtains consent for the collection, use, and disclosure of personal information, unless otherwise permitted or required by law. Consent may be provided in writing, electronically, or verbally, and may be implied or expressed. Individuals may withdraw their

consent at any time, subject to legal or contractual restrictions, by providing reasonable notice to Gym Club Solutions.

6. Use and Disclosure of Personal Information

Gym Club Solutions uses and discloses personal information only for the purposes for which it was collected, or as required or permitted by law. The organisation does not sell, trade, or rent personal information to third parties.

7. Retention and Security of Personal Information

Gym Club Solutions retains personal information only as long as necessary for the fulfilment of the purposes for which it was collected, or as required by law. The organisation employs appropriate administrative, technical, and physical safeguards to protect personal information against unauthorised access, disclosure, or destruction.

8. Access and Correction of Personal Information

Individuals have the right to request access to their personal information held by Gym Club Solutions and to request corrections if the information is inaccurate or incomplete. Requests for access or correction should be made in writing to Gym Club Solutions' Privacy Officer, who will respond within a reasonable time.

9. Changes to the Privacy Policy

Gym Club Solutions may update this Privacy Policy from time to time to reflect changes in its practices or applicable laws and regulations. Any changes will be posted on the organisation's website, and individuals are encouraged to review the Privacy Policy periodically to stay informed about the organisation's privacy practices.

10. Contact Information

If you have any questions or concerns about Gym Club Solutions' Privacy Policy or its handling of your personal information, please contact the Privacy Officer at:

Stacey Thacker
Gym Club Solutions
12 Brinell Way
Great Yarmouth, Norfolk
NR310LU
01493 509460
info@gymclubsolutions.co.uk

11. Third-Party Services

Gym Club Solutions may engage third-party service providers to perform certain services on its behalf, such as website hosting, data storage, payment processing, and other services related to the organisation's operations. These third-party service providers may have access to personal information as required to perform their services. Gym Club Solutions ensures that these service providers maintain appropriate privacy and security measures to protect personal information and comply with applicable data protection laws and regulations.

12. International Data Transfers

Personal information may be transferred to, stored, or processed in countries outside of the jurisdiction in which it was collected. When personal information is transferred to another country, it may be subject to the laws of that country and may be accessible to government, law enforcement, or regulatory agencies. Gym Club Solutions takes appropriate measures to ensure that personal information transferred to other countries is adequately protected in accordance with this Privacy Policy and applicable data protection laws and regulations.

13. Children's Privacy

Gym Club Solutions recognizes the importance of protecting the privacy of children. The organisation obtains consent from a parent or guardian before collecting, using, or disclosing personal information about a child under the age of 13 (or a higher age threshold, as required by applicable law). Parents or guardians may review, request changes to, or request the deletion of their child's personal information held by Gym Club Solutions by contacting the Privacy Officer.

14. Privacy Breach Notification

In the event of a breach of security safeguards involving personal information under Gym Club Solutions' control, the organisation will notify affected individuals and relevant authorities, as required by applicable data protection laws and regulations. The notification will include information about the nature of the breach, the personal information involved, the steps taken by Gym Club Solutions to address the breach, and the contact information of the Privacy Officer for further inquiries.

15. Employee and Volunteer Training

Gym Club Solutions provides training on this Privacy Policy and applicable data protection laws and regulations to its employees and volunteers who handle personal information. The organisation ensures that employees and volunteers understand their responsibilities for protecting personal information and are aware of the procedures to follow in the event of a privacy breach or other privacy-related incidents.

By adhering to this Privacy Policy and providing ongoing training and support to its employees and volunteers, Gym Club Solutions demonstrates its commitment to protecting the privacy and personal information of its members, athletes, coaches, staff, and other stakeholders.