

Privacy policy

Basic concepts used in the Policy:

1.1. User — an individual (subject of personal data)

1.2 App — the official mobile app "QR Home", available for download in the "AppStore" and "GooglePlay" stores.

1.3 Personal data — any information relating directly or indirectly to a specific or identifiable natural person (subject of personal data);

1.4 Personal data Operator (Operator) - QR Systems LLP (BIN 220640040838), its authorized representatives, specialists, employees of the operator who independently or jointly with other persons organize and (or) process personal data, as well as determine the purposes of personal data processing, the composition of personal data to be processed, actions (operations) made with personal data.

1.5 Consent — consent to the processing of personal data, as well as to the processing of personal data authorized by the User for distribution to third parties in the form located at: https://docs.google.com/document/d/1jOf4fbiKdr3jW-ZdD1SQbh4MLjmBreZFjUSgcAkjtXQ/edit?usp=drive_link

1.6 Processing of personal data — any action (operation) or a set of actions (operations) with personal data performed with or without the use of automation tools. Processing of personal data includes: collection, recording, systematization, accumulation, storage, clarification (updating, modification), extraction, use, transfer (distribution, provision, access) to third parties, including cross-border transfer, depersonalization, blocking, deletion, destruction.

General Policy provisions

2.1. This Policy is an integral part of the User Agreement and the Public Offer (hereinafter referred to as the "Offer"), posted and/or available on the Internet at:

https://docs.google.com/document/d/1MDbzEmp1kuiwazk_1gpVF9Nj3rhOS-KzcHIpSbsJUFo/edit?usp=sharing as well as other agreements concluded with the User, when this is expressly provided for in their terms and conditions.

2.2. This Policy is drawn up in accordance with the Law of the Republic of Kazakhstan dated May 21, 2013 N 94-V "On Personal Data and their protection", as well as other regulatory legal acts of the Republic of Kazakhstan in the field of personal data protection and processing and applies to all personal data that the Operator may receive from the User, which is a party to a civil contract.

2.3. The Operator has the right to make changes to this Policy. Continued use of the site after the publication or distribution of a notice of changes to this Privacy Policy means that you agree to the changes made.

Personal information of Users processed by the Operator

3.1. The provision of any information deemed confidential by applicable law to QR Systems LLP is absolutely voluntary. Personal information in this Policy means:

3.1.1 Information provided by the User independently when registering (creating an account) or while using the App, including the User's personal data:

- last name, first name.
- contact information (phone number, email address);
- photos or videos that allow you to identify a person.
- bank card details.
- location data.
- history of requests and interactions with the Operator and its partners.
- other personal data provided by Users independently and at the request of the

Operator.

The Operator has the right to set requirements for the composition of the User's Personal Information, which must necessarily be provided for using the Site or Application. If certain information is not marked as mandatory by the Operator, its provision or disclosure is carried out by the User at its sole discretion.

3.1.2 QR Systems LLP protects data that is automatically transmitted during viewing when visiting pages where the statistical script of the system is installed:

- IP address.
- information from cookies.
- information about the browser.
- access time.
- referrer (address of the previous page).

3.1.3 Other information about the User, the processing of which is provided for by the terms of use of the Site or Application.

3.2 The Application does not verify the accuracy of the personal information provided by the User, and does not have the ability to assess its legal capacity, believing that the User acts consciously, voluntarily, conscientiously, prudently and makes all necessary efforts to keep such information up-to-date.

Purposes of processing User's personal information

4.1 The User's personal information is processed for the following purposes:

4.1.1 Identification of the User within the framework of the Site or Application;

4.1.2 Providing communication with the User as part of the information service and improving the quality of the Application, its usability for the User, and developing new services and services;

4.1.3 Sending notifications, requests, and information related to the use of the App, as well as processing User requests, requests, and requests.

4.1.4 Targeting of advertising materials;

4.1.5 Conducting marketing, statistical and other research based on depersonalized data;

4.1.6 Ensuring compliance with the requirements of the current legislation of the Republic of Kazakhstan.

Conditions for processing User's personal information and transferring it to third parties

5.1 With respect to the User's personal information, its confidentiality is maintained, except in cases where the User voluntarily provides information about himself for general access to an unlimited number of persons.

5.2 The Application has the right to process personal data and transfer the User's personal information to third parties in the following cases:

5.2.1 The User has agreed to such actions;

5.2.2 The Transfer is necessary for the User to use a certain service or to fulfill a certain agreement or contract with the User;

5.2.3 The transfer is necessary for the operation and operability of the Application itself.

5.2.4 Transfer is provided for by Kazakhstan or other applicable legislation, for example, at the request of a court or other authorized state body within the framework of the procedure established by law;

5.2.5 The transfer takes place as part of a sale or other transfer of the business (in whole or in part), while the acquirer assumes all obligations to comply with the terms of this Policy in relation to the personal information received by him;

5.2.6 In order to ensure the possibility of protecting the rights and legitimate interests of the Site, Application or third parties in cases where the User violates the User Agreement, this Policy;

5.2.7 As a result of processing the User's personal information by depersonalizing it, depersonalized statistical data is obtained, which is transferred to a third party for conducting research, performing work or providing services on behalf of the Operator.

Changing and deleting personal information. Mandatory data storage.

Conditions for termination of personal data processing

6.1. The User may at any time change (update, supplement) the personal information provided by him or part of it, as well as withdraw consent to the processing of the personal information provided by him, by contacting the Operator or sending an application to the email address support@qrsystems.kz.

6.2 The rights provided for in clause 5.1. of this Policy may be restricted in accordance with the requirements of the legislation. For example, such restrictions may provide for the Application's obligation to store information changed or deleted by the User for the period established by law, and to transfer such information in accordance with the legally established procedure to a public authority.

6.3 Storage of personal data is carried out in a form that allows identifying the personal data subject for no longer than the purposes of processing personal data specified in sections 3-4 of this Policy require, except in cases where the period of storage of personal data is not established by the law of the Republic of Kazakhstan, an agreement to which the personal data subject is a party, beneficiary or guarantor.

6.4 The condition for termination of personal data processing is the achievement of the purposes of personal data processing specified in section 3-4 of this Policy, the expiration of the consent period, the withdrawal of consent by the personal data subject to the processing of his personal data, other cases in accordance with the procedure provided for in the terms of this Agreement, the Policy.

6.5 In the absence of a User's request to revoke consent to the processing of personal data, in compliance with contracts and agreements concluded by the User, as well as in order to improve the quality of the Application, the Operator has the right to store log files about the actions performed by the User during the use of the Application for 5 years.

Protection of the User's personal information

7.1 QR Systems LLP takes necessary and sufficient organizational and technical measures to protect the User's personal information from unauthorized or accidental access, destruction, modification, blocking, copying, distribution, as well as from other illegal actions with it by third parties, including ensuring that the operator respects the confidentiality of personal data within the meaning of the law of the Republic of Kazakhstan N 94-V of May 21, 2013 "On Personal Data and their protection".

Changing the Privacy Policy

8.1 The Privacy Policy may be changed by the Operator unilaterally. When making changes in the current version, the date of the last update is indicated. The new version of the Policy takes effect from the moment it is posted, unless otherwise provided by the new version of the Policy. The current version is always available on the page at:

<https://docs.google.com/document/d/1Dxtjs-2cV5kGnTdxLSApd0nG9J3rpkm5NnsKbNz7U/edit?usp=sharing>

Consent to receive advertising newsletters

9.1 You give your consent to receive advertising newsletters, information, advertising messages, including about products and / or services, about ongoing promotions, information about personal offers qr-s.kz that may potentially be of interest in the following ways, including, but not limited to:

- via text messages (SMS) and instant messengers to your phone number.
- via e-mail newsletters to the e-mail address;

by direct contact by phone number;

- through push notifications, banners, other notifications in the mobile app, in your personal account on the site, and through other communication channels that involve direct contact with the client.

You can manage newsletters in your Personal Account on the site.

Contacts and rules for responding to User requests /requests for personal data

10.1 The User has the right to send all suggestions, questions, requests and other requests regarding this Policy and the use of their personal data to:

- to the following email address: support@qrsystems.kz

- to the postal address: 010000, Republic of Kazakhstan, Astana, Almaty district, 101 str., building 41/2

BIN 220640040838