

Access Issues as of 1/23/2025

- Chrome Issues
- Connection Not Private

Here are the few steps to gain access:

Chrome Issues

Chrome is known to cause access issues with various types of responses:

1. Error message: "Requested host does not match any Subject Alternative Names (SANs) on TLS certificate..."
2. Error message: "400 Bad Request"
3. No Access to EDS

Unable to login to EDS to access online content (main search box called "Search All Westminster Library Resources")

Sign in

Let's find your institution

Search by name, city, or institutional email



 Use my location

_____ Or _____

Enter username or email address

Continue



Sign in with Google



Sign in with Clever

Solutions:

Chrome is the only known browser with these issues.

1. Use different browsers:

Brave

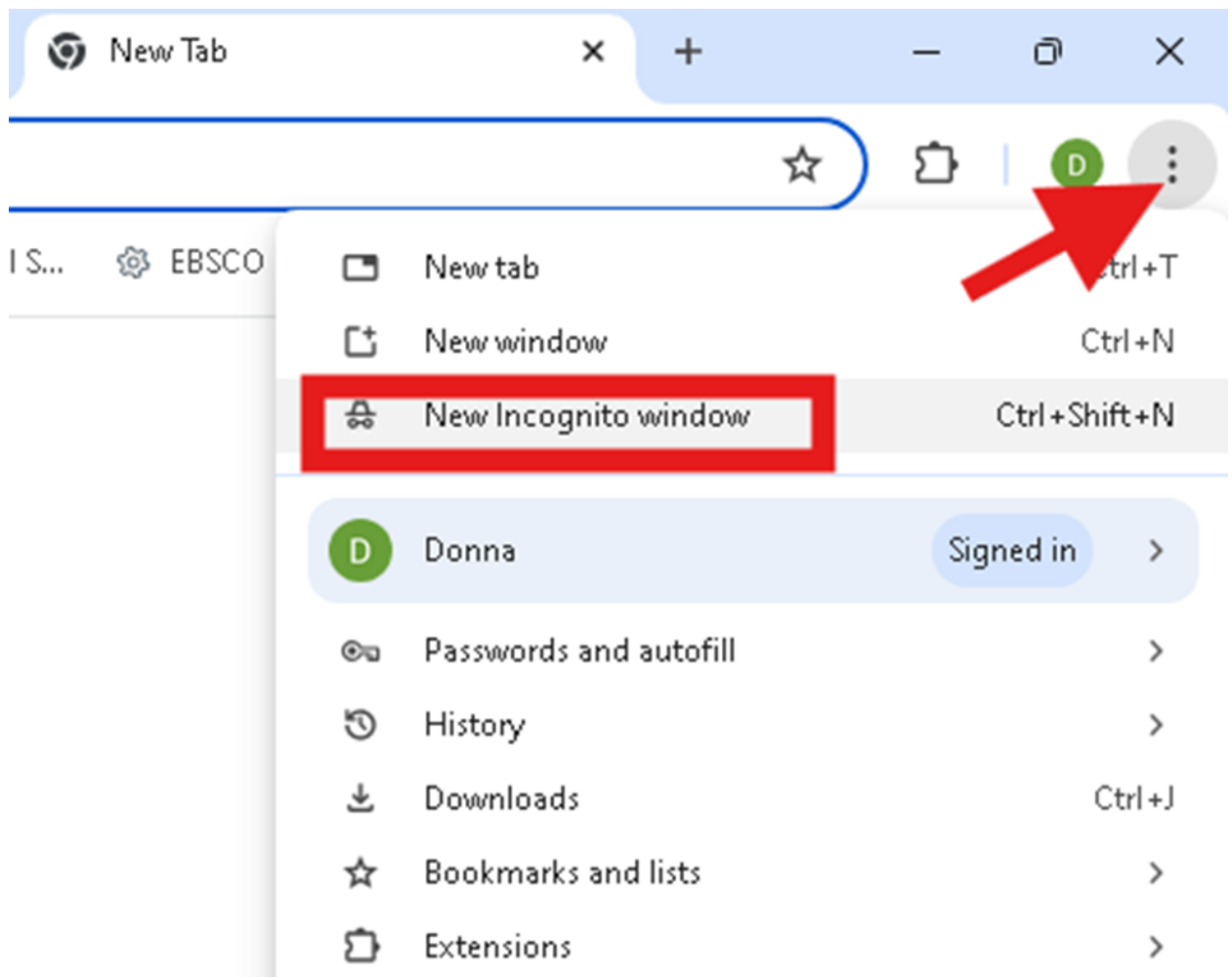
Safari

Firefox

2. If in Chrome, switch to **incognito mode**:

Click the "hamburger" in the top right corner.

Then click "New incognito window."



Connection Not Private

1. Click on "Advanced"



Your connection is not private

Attackers might be trying to steal your information from www.jstor.org/newlibraryarts.edu (for example, passwords, messages, or credit cards).
[Learn more](#)

NET::ERR_CERT_COMMON_NAME_INVALID

Turn on enhanced protection to get Chrome's highest level of security

Hide advanced

Back to safety

This server could not prove that it is www.jstor.org/newlibraryarts.edu, its security certificate is from www.jstor.org/newlibraryarts.edu. This may be caused by a misconfiguration or an attacker intercepting your connection.

[Proceed to \[www.jstor.org/newlibraryarts.edu/study/115145/9781451657800_intro\]\(https://www.jstor.org/newlibraryarts.edu/study/115145/9781451657800_intro\) \(unsafe\)](https://www.jstor.org/newlibraryarts.edu/study/115145/9781451657800_intro)



Bonus Tip

Set a “security exception” in your browser so it won’t ask you again.
(Unless you use another browser or another PC.)

If you continue to experience issues, please email error message, screenshots, and the browser name to library@wts.edu.