GELORA COMMUNITY GUIDELINES

These community guidelines help us build a special and close knit community of sports player in Gelora who inspire each other to be more active & improve through sports. We are committed to maintaining an amazing community of sport enthusiasts.

If you face people who not following these community guidelines, please report them or you can directly contact us through our email and calls.

Things you have to do when you play within Gelora Community:

- ***Be nice, friendly, and respectful.***

  Gelora is a community of fun & avid sport players. Any abuse or indecency will not be tolerated.

- ***Update your schedule and availability***

  Doing so will make sure we only recommend hits to others based on your true availability.

- ***Show up & be on time.***

  Nobody likes people who are late, even worst not showing up. If you can't make it, be sure to let other players know well in advance. Not showing up for your games repeatedly will get your account flagged as someone who likely doesn't show up, even a suspension.

- ***Be polite.***

  When arranging timings & venue or otherwise chatting, know that Gelora is made of of people from different cultures, backgrounds and skill sets. Respect that & talk to them as you would to your closest friends, neighbors & family.

- ***Play safe and prevent injuring other players***

  When you play with other teammates, please be sportive and play safe. Do not intent to injuring others, and be responsible with your attitude on the court.

- ***Fair playing time and consider other players***

  When you play team sports activities or games, please consider other players playing time. Everyone wants to have their contributions to the game and deserve fair playing time. This small things can have a big impact for your games and your relationship with others.

- ***Be true and honest about yourself.***

  When communicating with players within Gelora & while doing your personal skill assessment, be honest. Everyone is improving, and being honest with your rating will ensure you're matched with the same level players. It will also help you improve yourself!

- ***Be responsible.***

Don’t leave people hanging! When you are creating activity & your teammates messages you, respond to them. Even if you can’t make it, let them know. Remember, treat others like how you want to be treated.

- ***Offer to split the costs (Collective Payment)***

  Often times, the balls you play with or the court booking will need to be paid for. Be gracious & always offer to split the costs. Your activity hosts will appreciate it!

- ***Choose an appropriate username and display picture***

  Please choose an appropriate username with 4 or more characters. Vulgarities should also not make an ap pearance in your username. Also, we do not allow the unauthorized use of ‘Gelora’ in usernames, famous football players, and other names that not belong to you. We will change the username without further notice if found.

Here are things that you should not do:

- ***Don’t Spam***

  Refrain from spamming your teammates with too many messages. They may be busy and not able to respond immediately. Respect their space. If you’re teammates doesn’t show up, you can mark them as a no show instead, than let us handle them with our guidelines.

- ***No pornography, sexual services, nudity or mature content***

  We're open to individuals of all ages, so please let's keep Gelora clean and safe that way.

- ***Do not post services or rentals***

  Services & rentals do not fall into the spirit of the Gelora community

- ***Do not use rude language in your username***

  Please do not include the use of rude language in the creation of your username. We would like to create a pleasant and non-offensive environment for everyone! Use of rude language might result in the suspension of your account.

- ***Do not be rude***

  We want this to be a friendly community of like-minded individuals, hence be polite and respectful when dealing with each other. It is not the place to abuse and harass others. If we receive valid complains about your conduct, we will send a warning and not hesitate to suspend your account.

- ***Do not use Gelora for promotions***

  Self-promotion and commercial spam URLs to websites are no-no’s - we ask that you keep your interactions and actions on Gelora genuine and meaningful.

- ***Do not impersonate others***

Please do not impersonate others. Gelora does not condone the act of portraying another person in a misleading or deceptive manner and if found, the account may be permanently suspended.

The following relates to impersonation:

1. Using someone else's personal information (such as photo, contact details etc)
2. Using a username with the intention to deceive or mislead
3. Claiming to be a Gelora staff

Parting Note

If you find that you might have trouble adhering to these guidelines, we'd love to hear your thoughts. We value these guidelines and want to ensure that all members of the Gelora community have the best experience they can have.

Your experience on Gelora is extremely important to us and we are always here to make it better each step of the way. If you ever encounter an issue with your purchase or a fellow member of the Gelora community, please reach out to us at hello@gelora.id immediately! We'll do our best to assist you with resolving the issues.

Please remember that your use of Gelora is also subject to our **Terms of Service** and we reserve the right to review the Community Guidelines from time to time.

- Your teammates at Gelora