

Terms and Conditions of Use

For NIHR Integrated Workforce Framework (IWF)

Introduction

In agreeing to these Terms and Conditions of Use, you are undertaking to ensure the protection and security of all data accessed by you in the IWF and to process all such data in accordance with the following conditions.

NIHR CRNCC reserves the right to change these Terms and Conditions of Use at any time. The date of issue of this version can be found at the bottom of each page.

Acceptable Use

Data within this service is owned by the Department of Health and Social Care. The Department of Health and Social Care is the Data Controller. Data can only be copied, downloaded or shared with 3rd parties with permission and in line with these Terms and Conditions of Use. Specific queries can be made through the information contact listed below.

Users of this service will respect the privacy of personal data as described in the [User Guide](#)

You are expected to adhere to standard information security good practice, for example:

- not sharing accounts
- choosing secure passwords
- only accessing confidential information when you cannot be overlooked
- not sharing data with people who are not authorised to see it

This list is not exhaustive.

You are expected to:

- adhere to any relevant data sharing agreements
- respect the data that you are using in line with the [User Guide](#)
- adhere to any prevailing legislation

Service Availability

The NIHR CRNCC endeavours to ensure that all information on this system is accurate and available in a timely manner. If you find inaccurate information please let us know by using the contact details below or provided through the system. We endeavour to provide high levels of service availability. However, availability at any point, particularly out of support hours, is not guaranteed. Support is limited to core service hours (weekdays hours).

Breaches of these Terms of Use

If you become aware of any breaches in use of this service and the data involved, then you should report it to crncc.ig@nihr.ac.uk.

Access to accounts may be suspended without notice.

Intellectual Property

The intellectual property of this service and all materials relating to it belong to Department of Health and Social Care.

Further information and contacts

Further sources of information are:

- [User Guide](#) for this service, which includes within it contact details for GDPR related information requests
- Email address for reporting security breaches: crncc.ig@nihr.ac.uk with copy to crncc.training@nihr.ac.uk
- For queries about these terms and conditions please contact john.castledine@nihr.ac.uk or crncc.training@nihr.ac.uk