



# FC FALY REFUND POLICY

In order to maintain fairness across all members and to comply with league and insurance requirements, FC Faly has established the following refund and withdrawal policies. If you have any questions regarding these policies, please contact the Club Treasurer.

## Refund Eligibility

FC Faly will provide refunds only under the following circumstances:

- **Season-ending injury or illness**, supported by a doctor's note.
- **Unexpected extended travel** of more than two consecutive months.

Refunds will **not** be issued for:

- Missed or canceled practices, games, or tournaments.
- Voluntary withdrawal by the player or family for personal reasons.

## Non-Refundable Fees

- A **non-refundable administration and insurance fee of \$150** is included in every registration. This fee cannot be refunded under any circumstances, as it is paid to third parties on behalf of the player.

## Timing of Refund Requests

- A **full refund of season fees (less the \$150 non-refundable fee)** may be requested **only before the regular season officially begins.**
- Once the regular season has started, refunds will only be considered under the approved circumstances listed above.

## Withdrawal and Insurance Coverage

- Once a player has formally withdrawn from the club, they are no longer eligible to participate in any practices, games, or tournaments.
- For insurance and liability purposes, players are immediately removed from both the club and league registration profiles and therefore cease to be covered under the club's insurance policy.

## Outstanding Balances and Club Discretion

- If a player withdraws and has an **outstanding balance**, the family remains responsible for full payment of season fees unless the withdrawal meets the approved refund conditions.
- FC Faly reserves the right to retain all fees paid if a player withdraws for reasons not listed under the approved refund circumstances.
- In cases where a **partial refund** is considered, the **amount refunded will be determined at the sole discretion of the Club Executive.**