



FAQs - Après School - New After School Provider

Collection Phone Number: **01483 226256**

Après School

Who are Après School & what experience do they have in running after-school care?

Après School is a specialist provider of wraparound childcare. Après School was founded by Luke Currie, a former Assistant Headteacher and Safeguarding Lead at a prominent London prep school. This deep understanding of educational settings and child development ensures a program that complements and supports the school ethos.

Après School brings years of experience in creating safe and nurturing environments where children thrive beyond the regular school day. Our child-centred provision seamlessly extends the school experience, with engaging activities that foster playful exploration and personal growth within a secure, supportive setting.

Who's in charge of the care and how do I contact them?

We've made some key appointments to ensure your children continue to receive outstanding care.

Idy and **Wendy** will both **Lead the After School Provision** together. Idy is a qualified teacher who brings valuable experience, overseeing day-to-day operations and compliance. Wendy's deep familiarity with Ripley Court and the children, gained from many years of ably running the care here, means she'll be at the heart of delivering our engaging activities and ensuring a consistent, familiar experience for the pupils.

Both Idy and Wendy will be fully supported by Après School's General Manager, **Lindsay**, who oversees all our settings and provides central guidance. You can contact her directly at lindsay@apres-school.co.uk. Additional Après School staff will also be on hand, ensuring your children continue to see familiar faces and receive the best possible care.

The Provision



Do the children get a drink/snack?

Of course! We know playing and working hard builds up an appetite. Fresh water, fruit and a healthy sandwich or wrap will be provided each day. We also offer tasty treats from time to time such as pancakes and pizza!

How many staff will there be?

Our staff ratios are in line with Ofsted's recommendations.. A minimum of 2 members of staff will be present at all times.

Will staff be first aid trained?

Absolutely! Your child's safety is our top priority. All of our staff hold current Paediatric First Aid certifications and are equipped to handle minor injuries or emergencies with care and competence.

Can my child do their homework?

An area will be allocated for children who wish to complete their homework, we just can't promise that it will be quiet due to the nature of our other activities.

What will the children be doing?

We have a calendar of activities appropriate for all ages. Some of these include cultural celebrations, arts and crafts, construction, board games, sport and outdoor play.

Process

What happens if I'm running just a few minutes late?

You have a 10 minute grace period from the stated collection time. So if your child's school day ends at 3:30 or 4:30 after a club for example. You have 10 minutes before your child will be brought to us and a charge applied. You're charged by the session and not for the amount of time that your child is with us.

How do I contact them on the day to book my child in?

Our online booking system is simple and secure. Visit www.apres-school.co.uk for easy, stress-free bookings. If you have any questions, don't hesitate to contact us.

If you have a query about a booking or need to notify us of something then we can be contacted via email. Please email our General Manager Miss Lindsay at lindsay@apres-school.co.uk.

You may also call our collection phone number between 3pm and 6pm if you need to speak to a member of staff.

My child is early back from a sports fixture or trip - who looks after them?

The teacher in charge of the team will keep your child safe until the published pick up time. After that they will be sent to Après School and a charge will be applied.

Can I book last minute on the day?

Regular bookings should be made on our website in advance of the session. You are able to book a session via our website up to the very last minute before a session begins. We encourage you to book all sessions that you require at the start of the term. This allows us to allocate more staff members if required.

What happens if I need to cancel at the last minute?

We require at least 24 hours notice when cancelling sessions. Credit for cancellations will be applied to your account.

To cancel a booking, simply log in to your account, go to the "Bookings" menu, and select the specific booking you wish to cancel. Then, click on "Amend Dates" and fill out the form, ensuring you select the correct dates, session, and child.

[Here is a tutorial on how to amend or cancel a booking.](#)

Where do I pick up my child?

Après School is located in [room name]. This is the new area that After School Care was moved to during the Spring Term 2025. Once you're ready to collect your child. Walk down to us and a member of staff will help your child gather their belongings and then sign them out to your care. If you're unable to access the site. You can call our Collection Phone Number or the school office and someone will let you in.

Collection Phone Number: 01483 226256

Will Nursery children be walked to Après School?

Yes, nursery pupils attending after school care will be walked down to us by a member of staff, following the end of their day. Age-appropriate resources and activities will be provided for them, including quiet spaces to relax at the end of the day.

Fees

For Members (Registered)

Session 1 (15:30 - 16:00): £5.00

Session 2 (16:00 - 16:30): £5.00

Session 3 (16:30 - 17:00): £5.00

Session 4 (17:00 - 18:00): £8.50

How do I book and pay for ASC?

Bookings are taken via our website: www.apres-school.co.uk. You can register for an account by [clicking here](#).

Can I save my card payment details to save time when booking?

Yes! This is a new feature on Magicbooking. [There is a guide that you can view by clicking here](#).

Can I pay in monthly instalments?

Absolutely! At the 'Checkout' stage of the booking process, you have the option to 'Pay Now' or 'Pay Monthly'.

Can I pay using Childcare Vouchers or Tax Free Childcare?

Yes, we are registered with most major voucher providers. If the one you would like to use isn't on our list then please contact us and we will gladly register with them. Contact us via hello@apres-school.co.uk.

You can also now link your Government TFC account to Magicbooking. [There is a guide that you can view by clicking here](#).

To view the list and our reference codes. [Please click here](#).

Can the charge be added to my school invoice?

No, unfortunately not. However, we can accept a variety of payment options via our website such as childcare vouchers and credit/debit cards.

My plans changed and I don't need my booked space - will I still get charged?

Any booked sessions which are not attended are still charged unless 24 hours notice is given. Credit for cancellations will be applied to your account.

To cancel a booking, simply log in to your account, go to the "Bookings" menu, and select the specific booking you wish to cancel. Then, click on "Amend Dates" and fill out the form, ensuring you select the correct dates, session, and child.

[Here is a tutorial on how to amend or cancel a booking.](#)

Other

How will the office & form teachers know of after school arrangements?

The school office tracks pupil locations and schedules. They have access to a live version of our register, allowing them to quickly determine whether a pupil is currently enrolled in Après School.

What if I have to pick up my other child from another school, will I get charged or will there be a grace period?

Once a child is brought through and accepted to Après School, a charge will be applied to your account for the session.

How long will the teachers wait at the gate before sending my child to the after school club?

The teacher in charge will wait for 10 minutes after the stated collection time with your child. They will then bring them to Après School and a charge will be applied.

What if I can't pick my child up until after 6pm?

Unexpected things can happen, and we understand that sometimes delays are unavoidable. If you anticipate being late for collection after 6:00 PM, we expect you to contact us as soon as possible to alert us.

If we haven't heard from a parent, we will attempt to contact you using the emergency contact details provided. If we are unable to reach you, we will follow our '[Uncollected Child Policy](#)' to ensure your child's safety and well-being.

Please note that a charge will be applied to your account for late collection, regardless of the reason for the delay. This charge is £7 per 10 minutes or part thereof.

Is there a discount available for siblings, and how does this work?

Yes, a 10% sibling discount is available when both children attend an ASC session. For example, if you book both siblings into every Monday and then book only one of the siblings into every Tuesday. Then they would only receive the 10% sibling discount on the Monday sessions (not the Tuesday as only one child attends). Therefore, the discount total at the end may not be 10% of the total cost, but 10% off the sessions with siblings booked.