

Workflow Resource Cheat Sheet

Inpatient Resources

Challenge	Resource
Need to communicate with a patient who speaks another language	Haiku Language Line services
Radiology or other study is delaying discharge	Inpatient "DASH" Epic chat (MSH DASH WEEKDAYS / WEEKENDS AND HOLIDAYS)
Unsure if a lab can be added on to an existing specimen	Clinical Laboratory Test Dictionary (on right side of Epic Homescreen)
Need help with labs/procedures on SDU patient	9W APP
Need a physical prescription (PT/DME scripts on discharge)	10C front nurse station printers
Vancomycin dosing/workflow	Order "vancomycin per pharmacy" (units: 8E, 8C, 8W, 9C, 9E, 6W, 11C, 11E, 10C)
Discharge appointment scheduling	Epic chat: "MSH C5S C5S C4S 10W 9W DC F/U APPOINTMENTS"
Prescribing meds on discharge	Transitions of Care pharmacists; Prior Auth Tip Sheet in IP App; Rifaximin PA; CoverMyMeds
Troubleshooting workflow issues on a given unit	"MSH *** IDT" Epic Chat
Patient radiation schedule	Epic external links → Mosaic
Where to find info on most resources	Inpatient App

Outpatient Resources

Challenge	Resource
Prior authorization for a medication	IMA Careteam App → "Prior Authorization Guide"
Durable medical equipment (DME)	Careteam App → "DME"
Transportation, HHA services, or SDOH concerns	Referral to IMA Social Work
Schedule follow-up appt	Epic message: p ima firm *** front desk

Insurance referrals for imaging	Epic message: p ima rad pa/referrals
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