

General Disclaimers:

- I reserve the right to refuse or discontinue a commission at **any time**.
- I **do not tolerate** any behavior I deem disrespectful and will terminate a commission without refund if such behavior is displayed.

Payment and Fees:

- All payment is due **up front**. **Returning clients** are able to pay half up front and the other half once the commission is complete.
- Payment must be done through **PayPal only**.
- There will be a **rush fee** if the commission must be expedited.
- There may be a fee for complex designs up to my discretion.

Client Obligations:

- I ask that the client provide characters/ designs under their ownership. I do not tolerate stolen designs. If such things are submitted without permission or ownership, the commission will be denied and blacklisting may occur.
- Please read through the full ToS.
- Please respond in a timely manner.

Progress Updates + Schedule:

- Canvases typically start around **3000x3000px at 350 dpi**. The size may vary depending on composition. Larger resolutions are an option (up to 5000x5000px).
- I update WIP progress during the initial sketch, line art and color. Some commissions will also have details painted over depending on the design and my own process.
- I will do my best to have your commission done in a timely manner, however please understand I live a life outside of my work. I will notify the client on any delay to their commission or if it cannot be completed.
- If I do not receive approval to move on to later steps within a few days I will move on to other commissions until I am given a response.

Revisions:

- One major revision (change in pose, face, hair style, most of the outfit) is allowed in the sketch phase. Three minor changes are also allowed (hand pose, expression, markings, eye color, things like that)
- Any revisions due to my negligence are free. (Ex. tattoo left out, missing jewelry, etc.)
- Excessive revisions resulting in slowed progress on commissions will incur fees. Please make sure you relay everything clearly so it doesn't come up as an issue later in the commissions process
- It is up to my discretion what is a major or minor revision.

Copyright and Usage:

- I, the artist, retain the rights over any commissioned artwork.
- I reserve the right to post the artwork on social media with a watermark, but feel free to ask if you'd rather it be kept private!
- Any character portrayed in the artwork remains copyrighted to their rightful owners.
- The final product is for the client's use only.
- Final product must be linked/tagged back to me if shared.

- Commissioned work **may be used** in the following ways:
 1. Used as an avatar/profile picture/banner/video banner etc.
 2. Used as reference
 3. Posted on social media as long as I receive credit
 4. Artwork may be printed/edited for personal use.

- Commissioned work **may not be used** in the following ways:
 1. Tracing
 2. My watermark or signature may not be removed
 3. Claim artwork as yours
 4. Use the commission to anything related to NFTs, cryptocurrency or AI.

Cancellation + Refunds:

- Once the final piece is approved, refunds will not be accepted.
- Failing to answer in a reasonable time or abandoning the commission will not warrant a refund. Communication from both parties is required.
- I reserve the right to cancel/refund a commission at any time.
- The client may not file a chargeback against me after approval/completion.
- I will cancel and refund a commission if I am sure I cannot complete it in a timely manner.

What the client receives:

- The following will be sent to the client as progress is made:
 1. Final sketch
 2. Line art
 3. Flats (depending on process)
 4. Final commission

Prices-dependant on what is offered during opening

- Bust: \$45
- Half Body: \$85
- Full Body: \$100
- Chibi YCH: \$45

Feel free to message me with any questions on BlueSky or through my email:

jthavocommissions@gmail.com

Thank you! <3