

Parent Volunteer Hours FAQs

How many volunteer hours are required for the school year?

Each family is required to complete 18 hours. If you have students at more than one magnet school, those hours are split between the schools.

How do I log volunteer hours?

This year, we have updated our process for logging volunteer hours. All hours must be logged by the volunteers in PowerSchool. Here are instructions on how to log hours using the [online portal](#). And here are instructions on logging hours from the [parent app](#).

My past hours are not showing up anymore, what do I do?

Make sure that you do not delete any rows that you have added. When adding additional volunteer hours, be sure to click the green “add row” button at bottom of the form. Then fill out the hours and be sure to hit “submit.” Once you have submitted, all your hours can be viewed individually in that same form.

Where can I view the total volunteer hours I have logged?

You can view your total hours by clicking on the "school information" button on the left-hand side for the PowerSchool homepage.

What do I do if I have students at other Magnet Schools?

If you have students at other Magnet schools, you will need to split your hours evenly between the schools. So you would only be required to do 9 hours at CCA. In order for us to update our records, you will need to follow [these instructions](#) to fill out a family connections form.

Do monetary and other donations count toward volunteer hours?

Yes! We do welcome monetary and other donations. For every \$10 you spend, you receive 1 volunteer hour. These hours can also be logged using the process above.

Do we need to have a background check to volunteer in-person?

While most of our opportunities do not require a background check, there are several times a year that our volunteers are required to be background checked. If you are interested in helping out in this way, [here is the form](#) to begin that process.

If there are any other questions or concerns that you may have, do not hesitate to contact me:

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