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Terms and Conditions

PT. MARINA BALI WISATA (Bali ATV Ride) Cancellations and Rescheduling:

Cancellation Policy:

1. Cancellations by the Participant:

- Cancellations made 168 hours (>7 days) or more before the scheduled ATV ride will receive a full refund.
- Cancellations made within 48 to 168 hours (<7 days) of the scheduled ATV ride will be eligible for a 50% refund.
- Cancellations made within 24 hours of the scheduled ATV ride or no-shows will not be eligible for a refund.

2. Cancellations due to Weather or Safety Concerns:

- In the event of unfavorable weather conditions or safety concerns, PT. MARINA BALI WISATA reserves the right to cancel or reschedule the activity.
- Participants will be informed as early as possible if such circumstances arise.
- If the activity is canceled by PT. MARINA BALI WISATA, participants will receive a full refund or the option to reschedule.

Rescheduling Policy:

1. Rescheduling by the Participant:

- Participants can request to reschedule their ATV ride 48 hours or more before the scheduled activity without incurring any additional charges, subject to availability.
- Rescheduling requests made within 24 to 48 hours of the scheduled activity may be subject to a rescheduling fee.

2. Rescheduling due to Weather or Safety Concerns:

- If PT. MARINA BALI WISATA needs to reschedule the activity due to weather or safety concerns, participants will be offered alternative dates or times at no additional cost.

General Terms:

1. All requests for cancellations or rescheduling must be made via email or phone call to our booking office. Requests through other means may not be considered valid.

2. Refunds, if applicable, will be processed using the same method of payment used for the booking.

3. PT. MARINA BALI WISATA reserves the right to modify or cancel the activity due to unforeseen circumstances, including but not limited to natural disasters, government regulations, or insufficient bookings. In such cases, participants will be offered a rescheduled date or a full refund.

4. Participants are expected to arrive on time for their scheduled ATV ride. Late arrivals may result in reduced activity time or forfeiture of the booking without a refund.

5. PT. MARINA BALI WISATA is committed to ensuring the safety and enjoyment of all participants. Any disruptive or unsafe behavior may result in the termination of the activity without a refund.

By booking a PT. MARINA BALI WISATA experience, participants acknowledge that they have read, understood, and agreed to these terms and conditions regarding cancellations and rescheduling options. PT. MARINA BALI WISATA reserves the right to update or modify these terms and conditions at any time, with any changes being posted on our official website for reference.