Volunteer: “Evaluating Volunteer Landscape at Hope” (Tactic 1)
Meeting Agenda and Notes

Meeting Date: April 8, 2021
Strategy Leader: Katie Searfoss
Attendees: Nikki Erle, Laurie Vandegrift, Becky DiSanto, Ashley Machon, Bob Soulchin, Bob & Nan Huber, Jean Laughlin, Tim Desilets, Didi Sison, Brenda Owuor, Samantha Paradis, Katie Langer

ACTION ITEMS:

1) Ashley Machon: will organize Congregation Survey Team to meet: due before next team meeting
2) Katie Searfoss; ask staff for ministry leader names & areas: due May 15
3) Becky DiSanto: create excel sheet to organize data
4) Ministry Leader Team- survey/interview ministry leaders about their areas.

Agenda:

1) Open Items

a) Filling out charter tactic
b) Plan to survey ministry leaders and existing volunteers

2) New Business

- It was brought up tonight that we should also be including the congregation (including those not yet serving yet) this will help us know why people aren’t volunteering (season of life? Feel under equipped? Not sure what’s out there? Don’t know there’s need? Tried but didn’t feel a fit?) This became a bigger discussion and was what ultimately ended up creating a split between the team to have half the group focus on the congregation and existing volunteers…and half on the ministry leaders.

3) Risk Review

- We agreed that a google form for ministry leaders would help keep it uniform and create natural follow up conversation. (This helps the risk of inconsistency)
- Some team members are assigned ministry leaders to follow up with (this helps the risk of lack of response from ministry leaders)

-We agreed that time needed to be given in the service to survey the congregation (if possible) to have best chance of most people filling it out (and a very easy digital option –perhaps even thru church app)

4) Upcoming Schedule [Next Meetings: May 13 7pm-8:15 and June 10 7pm- 8:15]

The above were our original dates but we're going to shift the May 13th date to later in the month after surveying the congregation and giving us a little more time to collect data from ministry leaders. In the mean time, each sub group will meet (congregation group and ministry leader group)

5) Parking Lot

a) We need to make note for future tactics that part of getting people involved in serving is going to be about reminding them of the why and what it looks like to be a part of church