

MKH LMS – Account Deletion Request

If you wish to delete your account and associated personal data from the MKH LMS app, please follow the steps below:

1. Send an email to our support team at mkhmathcentre@gmail.com using the username linked to your MKH LMS account.
2. Use the subject line: “Account Deletion Request”.
3. In the message, include your username and any relevant information that helps us identify your account.

Your request will be processed within 7 business days.

Once deleted, the following data will be removed from our system:

- Username
- Fullname
- Phone number
- Password (encrypted)

Please note:

- Once your account is deleted, this action cannot be undone.

Password Reset

If you forget your password or are unable to log in:

1. Send an email to mkhmathcentre@gmail.com with the subject: **“Password Reset Request”**.
2. Include your **username** and any identifying information in the message.
3. Our admin team will reset your password through the admin system.
4. You will receive instructions on how to set a new password.

Thank you.

MKH Math Center Support