

Patrick J. O'Brien

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PMP, SEP

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This résumé is available online at POBspace.com/pro.

OBJECTIVE...

To complement, lead, or provide innovation for an organization's business efficiency and effectiveness efforts and services through business process management and improvement as well as Information Technology implementation, administration, and compliance services by applying my management, leadership, and technical strengths; relationship-building skills; business and administrative proficiency; interpersonal communication expertise; and experience in developing and facilitating current and forward-leaning IT collaborative applications in a way that is complementary to the organization's mission and clients.

SUMMARY...

My career to date constitutes a unique combination of experiences that prepare me to serve as an organization's Information Technology servant-leader, Program Manager, or practice Director of a technology-centric services organization. My professional development emphasizes proficiency in all of the areas required of such a position. I have advised Presidentially-appointed Chief Information Officers of the U.S. Intelligence Community on matters related to policy and implementation of the latest process- and IT-related collaborative solutions, and functioned as Chief of Staff of one of the organization's top-level units; served as a senior Program Manager overseeing the business, administrative, functional, developmental, and personnel responsibilities of large, complex, and extensive Government contracts and programs; and managed offices of diverse skill sets and demographics while advancing their Information Technology programs and increasing collaboration through business process reengineering. I currently provide IT innovation and implementation and business process improvement services for a company providing mission-critical IT certification and compliance services and consulting to the U.S. Government Defense Industrial Base, and I possess an active Top Secret security clearance.

EDUCATION...

- **Master of Science**, Computer Science, Johns Hopkins University, Whiting School of Engineering, Baltimore, Maryland - *Concentration in Computer Security*
- **Bachelor of Science**, Computer Science, Towson State University, Towson, Maryland - *Concentration in Database Management Systems*

PROFESSIONAL CERTIFICATIONS...

- **PMP**: Project Management Professional, Project Management Institute (current)
- **SEP**: Strategic Execution Professional, Duke University Corporate Education, Fuqua School of Business and Strategy Execution / Korn Ferry (current)
- **GCP-PGWA**: Google Cloud Platform - Professional Google Workspace Administrator (former)
- **CISSP**: Certified Information System Security Professional, International Information Systems Security Certification Consortium (former)

- **CISM:** Certified Information Security Manager, Information Systems Audit and Control Association (inactive)
- **CIPP:** Certified Information Privacy Professional, International Association of Privacy Professionals (former)
- **CFE:** Certified Fraud Examiner, Association of Certified Fraud Examiners (retired)

MAJOR ACCOMPLISHMENTS...

- Developed innovative processes and tools to help implement, manage, report, and monitor client compliance with the Federal Cyber Maturity Model Certification (CMMC) requirements.
- Researched, planned, and executed successful migrations to *Google Apps for Business* (now *G Suite*) and *Google Apps for Nonprofits* for multiple Government contracting companies and Churches. Commercial migrations resulted in annual savings in the tens of thousands of dollars, and one-time savings in the six figures.
- Helped shape the most modern advances and deployments in Web 2.0 applications within the U.S. Intelligence Community.
- Served as a regular instructor and presenter at numerous national conferences and symposia on the topics of computer security and homeland information security, having been invited back in subsequent years to the same venues.
- As a Federal Agent investigating computer crime, served as the lead Agent for the first Federal electronic crime resulting in jail time.
- Developed and instituted distance collaboration for DoD Special Agents to work together virtually on investigative cases by viewing, discussing, and manipulating electronic evidence from multiple geographic locations, saving travel time and costs and increasing efficiency.
- Provided mentorship as well as engineering, IT, and carpentry training and oversight to teams of young engineering and robotics enthusiasts in local [*FIRST Technical Challenge*](#) (FTC) teams.

PROFESSIONAL EXPERIENCE...

- **Dec 2022 to Present – Senior Cyber Security Consultant, NeoSystems, LLC**
Provide client-facing consulting services for achieving secure and compliant infrastructures and enterprises, particularly with respect to the Cyber Maturity Model Certification (CMMC) mandate and other Federal security standards. Also develop internal tools to organize, report, and improve upon client services and management.
- **Mar 2020 to Dec 2022 – Chief Information Officer, MSC Management Services, LLC / Summit Federal Services, LLC**
Responsible for pioneering and implementing the company's Information Technology solutions, always looking for synergy between applications and opportunities for integration. Responsible for looking ahead and keeping the company's information available, secure, and collaborative with cost effective tools and applications. I also served as the lead for the company's CMMC preparation, overseeing implementation of the technological, policy, personnel, and physical requirements for certification. I was also the primary official responsible for leading our company through our ISO 9001 (Quality), 20000-1 (Information Technology), and 27001 (Information Security Management) certifications which we earned in less than 90 days.
- **Jun 2016 to Mar 2020 – Chief Technology Officer, GCC Technologies, LLC**

Responsible for evaluating, installing, and maintaining all company technology and information management solutions. Coordinated a staff of IT professionals in different locations to provide a full range of IT services and solutions to the workforce of over 200 employees, as well as IT innovations to our Government clients. Responsible for looking ahead and keeping the company's information available, secure, and collaborative with cost effective tools and applications. Migrated GCC's primary IT platforms from Microsoft Exchange/Outlook and SharePoint to Google's G Suite Business - Unlimited/Vault.

- **Jul 2012 to Jun 2016 – Chief Information & Technology Officer, Clear Resolution Consulting**

As CIO/CTO of Clear Resolution Consulting (CRC), was responsible for evaluating, installing, and maintaining all company technology and information management solutions. In less than one year, successfully migrated all company email, documents/file systems, calendars, and other collaborative resources to the cloud using Google Apps for Work. Migrated an outdated public web presence to Google Sites and created new, dynamic, and interactive public and private websites including private company portals with various levels of access to provide collaboration tools for management, employees, and business partners. Instituted a series of business process improvements including tracking company assets, managing employment candidates and other recruiting efforts, and improving back-office business management practices.

- **Jul 2005 to Jul 2012 – Senior Consultant, Northrop Grumman Corporation / TASC – Senior Advisor to the DNI CIO**

Served as Senior Advisor to the Presidentially-appointed Chief Information Officer (CIO) of the Office of the Director of National Intelligence (ODNI). Reported directly to the CIO and supported him in his efforts to increase information sharing and implement the IT and Information Sharing strategies throughout the U.S. Intelligence Community (IC). Provided high-level, strategic support for Intelligence-related IT policy and vision for the Information Sharing “way ahead” in the IC as well as strategic planning to facilitate the CIO's delivery of a clear and consistent message with respect to information sharing and collaboration. Interfaced with and advised the highest levels of IT decision makers and policy shapers in the U.S. Intelligence Community and gleaned a unique perspective into the future of how IT will support the information sharing and collaboration of what may be the most difficult and demanding technical challenges facing our nation. Was also able to observe the challenges that can hinder such strategies (they are usually cultural challenges as opposed to technical ones) as well as the successful solutions employed to overcome them.

- **May 2003 to Jul 2005 – Senior Program Manager, Scientific & Engineering Solutions (SES) Incorporated**

Advised U.S. Government Intelligence Community (IC) agencies on a wide range of Information Assurance (IA)-related topics. Provided direction on critical strategies, policies, procedures, methods, tools, resources, and organizational and technical implementations to enable the clients to perform their missions in an efficient and secure fashion. Duties included coordinating IA efforts across multiple players within the clients' organizations as well as throughout the IC and U.S. Government. Specific tasks included serving as lead contract support in the establishment of the Defense Intelligence Agency's IA Metrics Program and Federal Information Security Management Act (FISMA) Compliance Program.

As the Program Manager for this multi-million dollar contract, was successful in producing results, quality products, satisfied clients, and professionally stimulated and fulfilled Team members. Also served as the Program Manager on Certification & Accreditation (C&A) task orders on a multi-million dollar National Security Agency (NSA) contract. Other management duties included writing monthly reports; ensuring contractual obligations were met; keeping expenditures, salary rates, burn rates, and overhead within contractual requirements and profit guidelines; preparing and delivering monthly progress reviews; interviewing prospective new hires; managing multiple personnel of various job categories, skill levels, and seniority; and dealing with personnel-related issues and conflicts.

- **Sep 2000 to Apr 2003 – Senior Information Security Consultant, Hewlett-Packard Company (HP)**

Served as HP's Technical Security Expert for the Federal Security Solutions Team and assisted the sales force in providing HP Security solutions to Federal clients. Delivered presentations on HP security solutions to all levels, ranging from technical staff to executive/senior management to large conferences. Attended in-depth training in areas including Unix and Network System Administration and Security, Internet Security, as well as PKI, VPN, and firewalls. Represented HP at national IT conferences and delivered papers and presentations related to Information Security and Homeland Security to audiences of all sizes – up to several hundred. The presentations and speeches were positively received and often met with requests to return in subsequent years.

ADDITIONAL PROFESSIONAL EXPERIENCE...

- Jan 1999 to Sep 2000 – Senior Criminal Investigator, Computer Crime, U.S. Postal Service, Office of Inspector General (USPS OIG)
- Feb 1998 to Jan 1999, Jul 1994 to Oct 1995 – Criminal Investigator, Computer Crime, U.S. Department of Defense, OIG (DCIS)
- Sep 1996 to Feb 1998 – Associate, Booz | Allen | Hamilton (BAH) Incorporated
- Oct 1995 to Sep 1996 – Senior Investigator, Science Applications International Corporation (SAIC)
- Feb 1992 to Jul 1994 – Special Agent, National Security Agency (NSA) – DoD
- Jul 1986 to Feb 1992 – Computer Systems Analyst, NSA

SECURITY CLEARANCE...

DoD Top Secret (current)