

Privacy Policy for Navi Apartments

This Privacy Policy explains how Navi Apartments collects, uses, and protects your personal information. By using our services, you agree to the terms outlined in this policy.

1. Information We Collect

We may collect the following types of information:

1.1 Personal Information:

- Name, contact details (phone number, email address).
- Payment information (credit/debit card details, bank account information).
- Government-issued ID or passport for identity verification.

1.2 Booking Information:

- Details of your stay, including check-in and check-out dates, special requests, and preferences.

1.3 Technical Information:

- IP address, browser type, and device details when you use our website or online booking platform.
 - Cookies and similar tracking technologies to enhance your browsing experience.
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2. How We Use Your Information

Your information is used for the following purposes:

2.1 Booking Management:

- To process your reservations and payments.
- To communicate with you regarding your booking or any changes.

2.2 Customer Support:

- To provide assistance, answer inquiries, and resolve issues.

2.3 Marketing and Promotions:

- To send promotional offers and updates about Navi Apartments.

- You can opt out of marketing communications at any time.

2.4 Compliance with Laws:

- To meet legal obligations, such as identity verification or tax reporting.
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3. Information Sharing

We do not sell your personal information. However, we may share your data in the following cases:

3.1 Service Providers:

- With third-party vendors (e.g., payment processors, cleaning services) to fulfill your booking.

3.2 Legal Requirements:

- If required by law or in response to valid legal requests (e.g., subpoenas).

3.3 Business Transactions:

- In the event of a business transfer, merger, or sale of Navi Apartments, your data may be transferred to the new owner.
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4. Data Security

We implement industry-standard security measures to protect your data, including:

- Encrypted payment processing.
- Restricted access to personal information.
- Regular security audits of our systems.

While we strive to protect your data, no method of electronic transmission or storage is completely secure.

5. Data Retention

We retain your information for as long as necessary to fulfill the purposes outlined in this policy, or as required by law.

6. Your Rights

You have the following rights regarding your personal information:

6.1 Access:

- You can request a copy of your personal data that we hold.

6.2 Correction:

- You can request corrections to inaccurate or incomplete information.

6.3 Deletion:

- You can request deletion of your data, subject to legal or contractual obligations.

6.4 Opt-Out:

- You can opt out of marketing communications by contacting us or using the unsubscribe link in emails.
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7. Cookies Policy

Navi Apartments uses cookies to:

- Improve website functionality.
- Analyze website traffic and user behavior.
- Deliver personalized content and advertisements.

You can disable cookies in your browser settings, but this may limit website functionality.

8. International Data Transfers

If you are located outside the jurisdiction where Navi Apartments operates, your data may be transferred and processed in a different country with different data protection laws.

9. Updates to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on our website, and significant changes will be communicated directly to you.

10. Contact Information

For questions or concerns about this Privacy Policy or your personal data, please contact us at:

Email: [Insert Email Address]

Phone: [Insert Phone Number]

Address: [Insert Business Address]