

Privacy Policy for CRM

Effective Date: November 19, 2025

At [App Name], we value your privacy and are committed to protecting your personal information. This Privacy Policy explains how we collect, use, disclose, and protect your information when you use our mobile CRM app ("App"). By using our App, you agree to the practices described in this policy.

1. Information We Collect

We collect the following types of information when you use our App:

a. Personal Information:

- Name, email address, phone number, and other contact details.
- Company name and business information.
- Any other personal information you choose to provide through the App.

b. Usage Data:

- Information about how you interact with the App, including session duration, features accessed, and error reports.
- Device information, including device type, operating system, and version.

c. Location Information:

- If you grant us permission, we may collect information about your location to provide location-based features in the App.

2. How We Use Your Information

We use the information we collect for the following purposes:

- **Provide and improve the App:** To enhance your experience and ensure the App functions as intended.
- **Customer support:** To assist you with inquiries and technical support.
- **Analytics:** To understand how users interact with the App and identify areas for improvement.
- **Communication:** To send important updates, notifications, or promotional content (if you opt-in).
- **Legal Compliance:** To comply with legal obligations and protect our rights.

3. Data Storage and Security

We implement reasonable technical and organizational measures to protect your information. However, please be aware that no data transmission or storage method is 100% secure. We cannot guarantee the absolute security of your data.

a. Data Retention:

We retain your personal information as long as needed to fulfill the purposes outlined in this Privacy Policy, unless a longer retention period is required or permitted by law.

4. Third-Party Sharing

We do not sell, rent, or trade your personal information. We may share your information with trusted third parties under the following circumstances:

- **Service Providers:** To provide services such as data storage, analytics, customer support, and other functions related to the App.
- **Legal Compliance:** If required by law, legal process, or to protect our rights and property.

We ensure that third parties who handle your information are obligated to protect your privacy in accordance with applicable laws.

5. Your Rights and Choices

You have certain rights regarding the information we collect:

- **Access and Correction:** You can request access to and correction of your personal data at any time.
- **Deletion:** You may request the deletion of your personal data, subject to legal requirements.
- **Opt-Out:** You may choose to opt-out of promotional communications by following the unsubscribe instructions or contacting us directly.

6. Children's Privacy

Our App is not intended for children under the age of 13. We do not knowingly collect personal information from children. If we become aware that a child under the age of 13 has provided us with personal information, we will take steps to delete such information.

7. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. If we make changes, we will post the revised policy within the App and update the effective date at the top of this document. We encourage you to review this Privacy Policy periodically for any updates.