

CSABI GYM AND BODYHOUSE APPS — PRIVACY NOTICE, GDPR INFORMATION AND TERMS OF USE

Effective date: February 8, 2026

This document applies to the separately branded **CSABI GYM App** and **Bodyhouse App** and contains:

1. the Privacy Notice and GDPR information applicable to the relevant App; and
2. the Terms of Use governing use of the relevant App.

In this document:

- **App** means the particular branded mobile application and related digital service you use;
- **Applicable Gym** means the gym identified by that App's branding and with which your account or membership is associated;
- **Technical Service Providers** means persons or technology providers used by the Applicable Gym to develop, host, maintain, secure or support the App.

The two gyms are separate businesses. Use of one App does not automatically create a membership, account, entitlement or relationship with the other gym.

For App support, privacy and GDPR requests, account deletion, security issues or technical questions:

Email: tronosbusiness@gmail.com

PART I — PRIVACY NOTICE AND GDPR INFORMATION

1. Who controls your personal data

Each gym is a separate and independent data controller for personal data processed in connection with its own branded App and its own members:

- **CSABI GYM S.R.L.** is the controller for processing connected with the CSABI GYM App and CSABI GYM members;
- **STUDIO FITNESS BODY HOUSE S.R.L.** is the controller for processing connected with the Bodyhouse App and Bodyhouse members.

One gym does not become controller of the other gym's member data merely because both Apps use similar software, infrastructure or this shared legal document.

Personal data relating to one gym is not made available to the other gym unless a specific lawful purpose requires it and an appropriate legal basis exists.

The Applicable Gym may use Technical Service Providers to develop, host, maintain, secure or support the App.

Where a Technical Service Provider processes personal data on behalf of the Applicable Gym, it acts only in its applicable technical role and does not become the gym operator, membership provider, fitness-service provider or contracting party merely because it provides or maintains the technology.

Where required by GDPR, processing by a processor is governed by an appropriate written data-processing arrangement.

2. Personal data that may be processed

The exact data processed depends on the functions you use.

2.1 Account, identity and registration data

This may include:

- Firebase user ID and App account ID;
- email address and authentication status;
- full name, display name or username;
- telephone number, where requested;
- date of birth or age confirmation where necessary to verify eligibility;
- profile photograph;
- preferred language;
- registration, approval, restriction, suspension and deletion timestamps;
- records showing acceptance of the current Terms of Use and acknowledgement of the Privacy Notice, including version and timestamp;
- records showing acceptance of applicable gym, house or QR-access rules.

A profile photograph may be required by the Applicable Gym for account identification, membership administration, prevention of credential sharing and access security.

Passwords are handled through the authentication system used by the App and are not intended to be stored by the Applicable Gym in readable form.

2.2 Membership, access and attendance data

This may include:

- membership or pass type;
- membership identifier;
- membership status;
- activation date;
- validity period and expiration date;
- renewal or extension information;
- eligibility group;
- remaining entries, where applicable;
- staff approvals, restrictions, blocks or administrative changes;
- QR identifiers and scan events;
- check-in information;
- date, time, gym and result of entry attempts;
- door-opening results and related technical events;
- cooldown or duplicate-entry checks;
- attendance and occupancy records.

The camera may be used to scan a gym QR code.

The Apps do not use facial recognition and do not create biometric identification templates from profile photographs.

2.3 Optional workout and fitness data

Workout and fitness information is separate from basic membership and access administration.

Where workout functions are used, this may include:

- training experience;
- body weight voluntarily provided by the user;
- workout plans;
- exercises;
- sets, repetitions and weights;
- workout dates and duration;
- workout history;
- training volume;
- statistics and personal records;
- progress information voluntarily entered by the user.

Body weight and similar potentially health-related fitness information must not be required in order to obtain basic account, membership or gym-access functionality.

Where such information qualifies as data concerning health under Article 9 GDPR, the App will request a separate, specific and explicit consent before that information is processed for the relevant optional workout purpose.

Refusing or withdrawing that consent does not prevent use of basic membership and gym-access functions that do not require the information.

Users should not upload diagnoses, medical records, laboratory results or other unnecessary medical information into ordinary workout, profile, social or messaging fields.

2.4 Social, communication and community data

Where social functions are enabled, this may include:

- public profile name and profile photograph;
- friend connections, requests and blocks;
- posts and photographs;
- comments, reactions and likes;
- direct messages and related metadata;
- leaderboard and workout-sharing information;
- user reports;
- moderation decisions;
- support or moderation communications.

Content intentionally published or shared through the App may be visible to other users according to the relevant feature and visibility settings.

Users should not publish information they wish to keep private.

2.5 No money, payment or financial-data processing

The Apps do **not** accept, initiate, authorise, route, transmit, receive, hold, safeguard, settle, refund or otherwise process money or payments.

The Apps do not provide payment accounts, wallets, card checkout, banking, acquiring or money-transfer services.

The Apps do not intentionally collect or store:

- payment-card numbers;
- card expiry dates;
- CVV/CVC security codes;
- bank-account credentials;
- online-banking credentials;
- payment-provider credentials;
- payment transaction identifiers;
- cash-payment confirmations;
- payment-status records;
- payment balances;
- settlement records;
- invoices;
- fiscal receipts;
- receipt requests.

All prices, membership fees, payments, refunds, invoices and receipts are handled outside the Apps directly between the user and the Applicable Gym through methods determined by that gym.

An App may display or update a membership type, active/inactive status, validity period or remaining entries after the Applicable Gym independently updates the membership record.

Such information is membership administration only and is not a payment request, payment confirmation, invoice, receipt, account statement or proof that money was transferred.

2.6 Camera, photos and device permissions

Depending on enabled functions, the App may request access to:

- the camera for QR scanning, profile photographs or user-requested content creation;
- photographs specifically selected by the user;
- the photo library to save an export requested by the user;
- notifications for membership, account, access, security or gym communications;
- vibration or haptic functionality for interface feedback.

Permissions can normally be changed in device settings. Disabling a permission may prevent the related function from working.

The Apps are not intended to access contacts, SMS messages, call history, precise GPS location or microphone recordings unless a future feature expressly requires such access and the privacy information is updated accordingly before use.

2.7 Technical, device and security data

Technical data may include:

- device and operating-system type;
- App version;
- application, installation or package identifiers;
- Firebase identifiers;
- authentication events;
- push-notification tokens;
- App Check or device-integrity signals;
- IP address and network information generated by the technical infrastructure;
- server timestamps;
- logs;
- error and crash information;
- retry information;
- security events;
- notification preferences;
- local App settings;
- cached information, drafts or queued synchronisation data.

This information may be processed where reasonably necessary to provide, secure, troubleshoot and maintain the App.

The Apps do not sell personal data and do not use personal data for third-party behavioural advertising.

3. Where personal data comes from

Personal data may be obtained:

- directly from you when you register, complete your profile, use workout functions, scan a QR code, communicate or upload content;
- automatically from the App, your device and technical infrastructure;
- from authorised staff of the Applicable Gym when they approve an account, administer a membership, correct information, impose a restriction or administer access;
- from other users when they interact with you, communicate with you or report content.

4. Why personal data is processed and the legal bases

Where GDPR applies, personal data may be processed on the following bases.

Account creation and authentication

Personal data may be processed to create, authenticate, secure and maintain an App account.

Legal basis: Article 6(1)(b) GDPR — performance of a contract or steps requested before entering a contract.

Membership administration

Personal data may be processed to associate an account with the Applicable Gym, administer membership status, display membership information and determine eligibility or validity.

Legal bases: Article 6(1)(b) GDPR and, where appropriate, Article 6(1)(f) GDPR for legitimate interests relating to identity, access security and prevention of misuse.

Gym entry, attendance and access security

Membership, QR, entry and technical-security information may be processed to operate access, enforce access rules, prevent duplicate or unauthorised entry, investigate misuse and resolve access disputes.

Legal bases: Article 6(1)(b) GDPR and Article 6(1)(f) GDPR.

Optional workout and fitness functions

Ordinary workout information may be processed to provide the optional workout functions selected by the user.

Legal basis: Article 6(1)(b) GDPR where necessary to provide the selected function.

Where information qualifies as special-category health data, a separate Article 9 condition is also required. Where explicit consent is relied upon, the relevant information is processed under **Article 9(2)(a) GDPR**, together with the applicable Article 6 basis.

Social, messaging and community functions

Information may be processed to provide profiles, posts, messaging, reactions, leaderboards, reporting and moderation.

Legal bases: Article 6(1)(b) GDPR and Article 6(1)(f) GDPR for moderation, security, fraud prevention and protection of users.

Notifications

Information may be processed to send security, access, account, membership and service notifications.

Legal bases: Article 6(1)(b) GDPR and/or Article 6(1)(f) GDPR.

Optional promotional or direct-marketing communications will rely on consent where applicable law requires consent.

Security, debugging and reliability

Technical information may be processed to secure accounts and infrastructure, diagnose errors, investigate incidents, prevent abuse and maintain service reliability.

Legal bases: Article 6(1)(f) GDPR and, where applicable, Article 6(1)(c) GDPR.

Legal obligations and legal claims

Relevant information may be processed to respond to lawful requests, exercise or respond to data-protection rights, comply with court or authority orders and establish, exercise or defend legal claims.

Legal bases: Article 6(1)(c) and/or Article 6(1)(f) GDPR, depending on the circumstances.

A Privacy Notice is information and is not itself consent.

Where consent is legally required, consent is requested separately and may be withdrawn as described below.

5. Required and optional information

Information marked as required in the App must be objectively necessary for the relevant account, membership, security or access function.

The Applicable Gym seeks to apply data-minimisation principles and not require information that is unnecessary for the relevant purpose.

Profile information, social content, workout information and notification permissions are optional unless a specific item is objectively necessary for the function expressly identified to the user.

Body weight and optional workout information are not required for basic membership or gym access.

6. Automated operational checks

The App may automatically apply predefined rules when a user requests entry or another membership function.

For example, the App may check whether:

- the account is approved, active, restricted or blocked;
- the membership is active;
- remaining entries are available;
- the correct gym is being accessed;
- configured opening-hour rules are satisfied;
- a cooldown or duplicate-entry restriction applies;
- the scanned credential is valid.

The immediate technical result may be to permit or refuse an access attempt.

These checks are intended for operational membership administration, access control and security and are not used for advertising profiling.

If a user believes a result is incorrect, the user may contact the Applicable Gym so an authorised person can review and, where appropriate, correct the underlying membership or access information.

Where a processing activity would constitute solely automated decision-making producing legal or similarly significant effects under Article 22 GDPR, the Applicable Gym will apply the safeguards required by applicable law.

7. Who may receive or access personal data

Personal data may be made available only where reasonably necessary to:

- authorised owners, administrators and staff of the Applicable Gym according to their role;
- other App users where a social, profile, messaging or leaderboard feature is designed to display or transmit that information;
- Technical Service Providers acting under the Applicable Gym's authority or contract for software development, authentication, hosting, storage, notifications, security, maintenance, access-control integration or support;
- professional advisers such as lawyers, accountants, auditors or insurers where necessary and subject to applicable confidentiality obligations;
- public authorities, courts or law-enforcement bodies where disclosure is required or permitted by law;
- a lawful successor in connection with a merger, restructuring or transfer of the Applicable Gym's business, subject to applicable law.

The Applicable Gym does not sell or rent personal data.

Main technical infrastructure

Depending on the relevant App configuration, technical infrastructure may include:

- **Google Firebase / Google Cloud** for authentication, databases, cloud storage, server functions, messaging, App Check and related infrastructure;
- **Apple Push Notification service (APNs)** for notification delivery to Apple devices;
- **Google/Android platform services** for Android application and notification functionality;
- a configured **smart-lock or door-automation provider**, such as Tuya where used, for the technical interaction necessary to operate enabled door access.

Technical providers may be changed where reasonably necessary, provided that applicable data-protection obligations continue to be met.

8. International transfers

Some technical providers or their subprocessors may process information outside Romania or outside the European Economic Area.

Where Chapter V GDPR applies, international transfers will rely on an applicable lawful mechanism, such as:

- an adequacy decision;
- European Commission Standard Contractual Clauses;
- another transfer mechanism permitted by GDPR;
- supplementary safeguards where required.

Information about applicable safeguards may be requested through the privacy contact address.

9. Security

The Applicable Gym and Technical Service Providers use technical and organisational measures appropriate to their respective roles and the risks of processing.

Measures may include:

- authenticated accounts;
- access controls;
- role-based administrative permissions;
- database and storage security rules;
- encrypted transmission;
- managed cloud infrastructure;
- application-integrity or device-attestation mechanisms;
- logging and monitoring;
- restricted administrative access;
- backup and recovery procedures.

No electronic system can guarantee absolute security.

Users are responsible for keeping their own devices, authentication credentials and access credentials secure and for promptly reporting suspected unauthorised account use.

Where a personal-data breach occurs, the responsible controller or processor will assess and handle it in accordance with applicable law, including Articles 33 and 34 GDPR where applicable.

10. Data retention

Personal data is retained only for as long as reasonably necessary for the purpose for which it is processed, unless a longer period is required or permitted by law.

Retention is determined by factors including:

- how long the account or gym-membership relationship remains active;
- whether the information remains necessary for the relevant function;
- security and fraud-prevention needs;
- incident or complaint investigation;
- applicable limitation periods;
- legal claims;
- legal or regulatory obligations;
- backup and disaster-recovery cycles.

In general:

- account and profile information may be retained while the account remains active;
- membership information may be retained while necessary to administer the membership and for a reasonable dispute or claims period afterward;

- user-created social content may be retained until deleted by the user, account deletion, or another lawful reason for continued retention;
- workout information may be retained until deleted by the user, account deletion, consent withdrawal where applicable, or another lawful reason for continued retention;
- access and security logs may be retained for the period reasonably necessary for access administration, security, incident investigation, misuse prevention and legal claims;
- push tokens may be retained until invalidation, logout where applicable, permission withdrawal or account deletion;
- evidence of Terms acceptance, consents and policy versions may be retained for as long as reasonably necessary to demonstrate compliance and protect legal rights;
- residual copies may remain temporarily in protected backups until overwritten or deleted through the normal backup cycle.

Irreversibly anonymised information that can no longer reasonably identify an individual may be retained for statistical, security or technical purposes.

The Apps do not retain payment or financial transaction records because the Apps do not process payments.

11. Account deletion

Where an App account can be created, users may request deletion.

Where available, deletion may be initiated through the App.

Deletion requests may also be sent to:

tronosbusiness@gmail.com

Deleting the App from a device does not delete the account.

Account deletion normally results in deletion or irreversible anonymisation of personal data that is no longer necessary.

Certain information may continue to be retained where and for as long as necessary to:

- comply with a legal obligation;
- investigate or prevent fraud, abuse or a security incident;
- establish, exercise or defend a legal claim;
- resolve a dispute;
- preserve evidence lawfully required.

Deleting an App account does not automatically cancel a separate gym-membership agreement or remove information the Applicable Gym must lawfully retain outside the App.

12. Your GDPR rights

Subject to applicable legal conditions and exceptions, you may have the right to:

- receive information about processing;
- access your personal data;
- correct inaccurate data;
- complete incomplete data;
- request erasure;
- request restriction of processing;
- object to processing based on legitimate interests;
- receive eligible data in a structured, commonly used and machine-readable format and transmit it to another controller;
- withdraw consent at any time where processing is based on consent;
- object to direct marketing;
- lodge a complaint with a supervisory authority;
- seek a judicial remedy.

Withdrawal of consent does not affect processing that was lawful before withdrawal.

Requests may be sent to:

tronosbusiness@gmail.com

The Applicable Gym may request proportionate information necessary to verify identity before disclosing, changing or deleting personal data.

Requests are normally answered within one month. GDPR permits an extension by up to two further months where justified by complexity or the number of requests, with the legally required notice.

Requests are normally free of charge, subject to Article 12(5) GDPR.

Romanian supervisory authority

Autoritatea Națională de Supraveghere a Prelucrării Datelor cu Caracter Personal (ANSPDCP)

B-dul G-ral. Gheorghe Magheru 28–30

Sector 1, 010336 Bucharest, Romania

Website: www.dataprotection.ro

13. Minimum age and minors

Independent App registration is available only to users aged 18 or older.

Users under 18 may not independently create or accept the App account and Terms of Use.

If an Applicable Gym wishes to provide App access to a minor in the future, it must first implement an appropriate parent/legal-guardian process and any additional safeguards required by applicable law before enabling that access.

This restriction is intended to avoid uncertainty concerning parental authorisation, consent and contractual capacity.

Nothing in this section prevents an Applicable Gym from offering an off-App gym membership to a minor where the gym lawfully does so under separate membership rules and applicable law.

14. Changes to this Privacy Notice

This Privacy Notice may be updated to reflect changes to App functionality, processing activities, technology providers, security requirements, law or regulatory guidance.

The latest version will show its effective date and version.

Where required by law, users will receive appropriate notice of material changes.

If new processing requires consent, the necessary consent will be requested before that processing begins.

An updated Notice does not retrospectively make unlawful processing lawful or remove rights that have already arisen.

PART II — TERMS OF USE

15. Agreement and contracting party

These Terms govern use of the App in connection with the Applicable Gym.

For the **CSABI GYM App**, the contracting party is **CSABI GYM S.R.L.**

For the **Bodyhouse App**, the contracting party is **STUDIO FITNESS BODY HOUSE S.R.L.**

You must be at least **18 years old** to independently create an App account and accept these Terms.

During registration, the Terms of Use must be presented separately from the Privacy Notice.

By actively selecting the separate Terms acceptance control and creating or using the account, you agree to these Terms.

Acknowledging the Privacy Notice is not acceptance of these Terms and is not GDPR consent.

These Terms supplement, but do not replace the Applicable Gym's separate gym-membership agreement, house rules, safety rules, membership conditions and other mandatory consumer information.

Mandatory law prevails over any conflicting contractual wording.

16. What the App provides

Depending on the relevant App and enabled functions, the App may provide:

- account registration and authentication;
- membership/pass display and administration;
- QR-based or other digital gym access;
- check-in and attendance information;
- non-financial membership/pass status supplied by the Applicable Gym;
- optional workout plans, history, statistics and progress;
- profiles, friends, posts, reactions, comments, chats and leaderboards;
- membership, service, access, security and gym notifications;
- support and related functions.

Some functions depend on an approved gym membership, compatible device, internet connectivity, required permissions, a supported App version, third-party cloud infrastructure and physical access-control hardware.

17. No money or payment processing

The Apps do not handle money or payments.

The Apps do not accept cash, cards or bank transfers; initiate or authorise financial transactions; transmit payment instructions; collect payment credentials; hold funds; confirm payments; issue invoices or receipts; process refunds; maintain payment balances; or provide wallet, banking or money-transfer services.

Every membership price, fee, payment, refund, invoice, receipt or financial dispute is exclusively between the user and the Applicable Gym and takes place outside the Apps.

A person who develops, maintains or technically supports the App does not become a party, agent, guarantor, payment intermediary or financial-service provider merely because the App displays membership information.

Such membership information is administration only and is not proof of payment.

18. Account and credential security

You must provide accurate information, keep credentials secure, use only your own account unless expressly permitted otherwise, and promptly report suspected unauthorised access.

You must not impersonate another person, create a fraudulent account, access another account without authorisation, share credentials to bypass membership rules or manipulate access credentials.

You remain responsible under applicable law for consequences caused by your own intentional, fraudulent or unlawful misuse.

19. Membership and physical gym access

Membership eligibility, membership conditions, opening hours, physical-entry policies and admission decisions are determined by the Applicable Gym.

An App showing a membership as active does not guarantee that physical entry will always be available.

Entry may be refused or unavailable because of invalid membership status, restrictions, opening-hour rules, cooldown rules, maintenance, emergency, internet or power failure, device failure, door-controller failure, cloud-service interruption, security concerns or circumstances outside reasonable control.

A person who only develops, maintains or technically supports the App does not independently make gym-membership, physical-safety, staff or customer-service decisions merely because the software applies settings configured for the Applicable Gym.

20. Workout and health information

Workout information is general fitness and organisational information and is not medical advice, diagnosis, treatment or emergency healthcare.

Exercise involves inherent risks.

Users are responsible for appropriate judgment, following safety rules and obtaining qualified medical advice where necessary.

The App must not be relied upon in a medical emergency.

Nothing excludes liability that cannot lawfully be excluded.

21. Social features and user content

Users retain ownership of content they submit and remain responsible for it.

By submitting content, the user grants the Applicable Gym and authorised Technical Service Providers the limited rights necessary to host, store, technically adapt, transmit and display the content for operation, security, moderation and legal compliance.

Users must not submit unlawful, infringing, abusive, fraudulent or malicious content or unlawfully disclose another person's personal information.

Private messages are intended for participants, but authorised access may occur where reasonably necessary and legally permitted for security, moderation, investigation or legal compliance.

22. Content moderation and reporting

Where social features exist, content or an account function may be proportionately restricted for illegal content, Terms violations, abuse, fraud, security threats, rights infringement or binding legal orders.

Where applicable law requires notice, reasons, review or another redress mechanism, the legally required process will be provided.

These Terms do not create a contractual obligation to continuously monitor every item of user content.

Reports may be made through the App or at:

tronosbusiness@gmail.com

23. Prohibited conduct

Users must not access systems without authorisation, bypass security or membership controls, perform unauthorised testing, unlawfully reverse engineer the App, overload systems, distribute malware, manipulate records, harass or defraud others, or use the App unlawfully.

24. Restriction, suspension and termination

The Applicable Gym may proportionately restrict or suspend accounts for security, compromise, fraud, abuse, credential sharing, serious Terms violations, invalid membership or legal compliance.

Where legally required, notice or review rights will be provided.

Users may stop using the App at any time.

Deleting the App account does not automatically terminate a separate gym-membership agreement.

25. Intellectual property

Gym-specific names, logos and materials belong to the Applicable Gym or its licensors.

The App software, source code, architecture, reusable components and other technology may belong to the person or persons who created them or another lawful rights holder.

Use of the App does not transfer intellectual-property ownership to users.

Users receive only a limited personal right to use the App for its intended purpose and may not unlawfully copy, sell, distribute or commercially exploit protected materials.

26. Availability, maintenance and updates

Reasonable efforts are made to provide a secure and functioning App, but uninterrupted or error-free availability cannot be guaranteed.

The App may be unavailable because of maintenance, updates, network or cloud failures, operating-system changes, power failures, hardware failures, cyberattacks, emergencies, force majeure or circumstances outside reasonable control.

Functions may be changed for security, legal compliance, compatibility, maintenance, bug fixing or service improvement.

Mandatory consumer rights concerning digital-service conformity and updates remain unaffected.

27. Allocation of responsibility

27.1 Responsibility of the Applicable Gym

The Applicable Gym independently operates and is responsible for:

- gym memberships and membership contracts;
- prices;
- all off-App payments;
- refunds, invoices and receipts;
- opening hours;
- staff and trainers;
- physical premises;
- gym equipment;
- health and safety;
- fitness services;
- house rules;
- physical access policy;
- membership decisions;
- information entered, approved or changed by authorised gym staff.

Questions or disputes concerning those matters must be addressed to the Applicable Gym.

Use of software does not transfer the gym's responsibilities to the person who created or maintains the App.

27.2 Developers and Technical Service Providers

A person who creates, develops, maintains, hosts or technically supports the App does not merely because of that role:

- operate the physical gym;
- become the gym-membership provider;
- provide fitness or medical services;
- employ or supervise gym staff;
- set membership prices;
- enter into gym membership contracts;
- collect or process money through the App;
- issue gym invoices or receipts;
- decide opening hours;
- control gym premises or equipment;
- independently decide entitlement to membership.

Unless a user separately enters into a direct contract with a Technical Service Provider, use of the App does not by itself create a gym-membership, fitness-service or payment contract between the user and that Technical Service Provider.

A Technical Service Provider is not responsible merely because a gym decision, membership status, user communication or independent third-party event is displayed, transmitted or technically implemented through the App.

Nothing excludes any direct obligation or liability that mandatory law independently imposes on a Technical Service Provider for its own acts or omissions.

27.3 Third-party services and external events

To the maximum extent permitted by law, a party is not responsible for failure caused exclusively by an independent third party or external event that it could not reasonably prevent or control, including network, cloud, operating-system, notification, device, hardware or power failures and force majeure.

27.4 User-caused events

To the maximum extent permitted by law, the Applicable Gym and Technical Service Providers are not responsible for loss caused exclusively by intentional or unlawful user misuse, knowingly false information, unauthorised credential sharing, failure to reasonably secure a user's own device or prohibited interference with the App.

27.5 Mandatory liability

Nothing creates complete immunity.

Nothing excludes liability where applicable law prohibits exclusion, including mandatory GDPR obligations, consumer rights, digital-service conformity and security requirements, fraud or wilful misconduct and any other non-excludable legal obligation.

28. Consumer rights

These Terms do not waive mandatory Romanian or EU consumer rights.

Where mandatory digital-content or digital-service conformity rules apply, they remain applicable.

Consumers remain free to contact competent authorities, courts, alternative dispute-resolution procedures or use other legally available remedies.

29. Changes to these Terms

These Terms may be updated for valid legal, regulatory, security, technical or service reasons.

Material changes will be communicated where legally required.

Changes apply prospectively.

Continued use alone will not count as acceptance where express acceptance is legally required.

30. Governing law and courts

These Terms are governed by Romanian law.

This choice does not deprive consumers of mandatory protections that cannot legally be excluded.

Competent courts are determined by applicable procedural and consumer law.

31. General provisions

If a provision is invalid or unenforceable, it is limited only to the minimum extent necessary and the remaining provisions continue where legally possible.

Nothing creates an employment, partnership, agency, franchise, joint venture or fiduciary relationship between a user and a person who merely develops or technically supports the App.

Nothing makes such a technical person the agent of the Applicable Gym for gym operations, memberships, fitness services or financial transactions unless a separate written agreement expressly says otherwise.

32. Contact

For App support, privacy and GDPR requests, account deletion, security issues, reports, moderation questions or technical problems:

tronosbusiness@gmail.com

For gym membership, prices, off-App payments, refunds, invoices, receipts, opening hours, physical access, gym rules, staff, training, equipment or gym services, contact the Applicable Gym.

GYM OPERATORS AND DATA CONTROLLERS

CSABI GYM

CSABI GYM S.R.L.

Registered office: Sândominic no. 1669, Sândominic Commune, Harghita County, postal code 537275, Romania

Trade Registry number: J19/264/2024

Tax identification number (CUI): 50136832

Telephone: +40 786 699 507

BODYHOUSE

STUDIO FITNESS BODY HOUSE S.R.L.

Registered office: Str. Frăției no. 19, Gheorgheni, Harghita County, postal code 535500, Romania

Trade Registry number: J19/182/2019

Tax identification number (CUI): 40670506

Telephone: +40 740 044 317

The Applicable Gym is the service provider and contracting party for its own branded App, gym membership and gym services.

The shared email address may receive and route App support, privacy and GDPR requests for either Applicable Gym.