

DEMOCRATS ABROAD - Phonebanking Campaigns

Democrats win when Democrats vote! Thank you for your support in driving votes from abroad to ballot boxes all over the USA. Calling members of Democrats Abroad to remind them to request a ballot, vote it and return it quickly is essential to turning out overseas Democratic voters. We couldn't do it without you!

PHONEBANKING DOS AND DON'TS

DO	DON'T
Use a computer or tablet with Chrome, Safari, or Firefox browser And use earbuds or a headset, if you have them, to block out background noise	Don't attempt to use a mobile phone, CallHub won't work!
Set up your CallHub login and password after logging into your Democrats Abroad membership account	Don't sign up for an account directly on CallHub.io -- you won't be able to access Democrats Abroad phonebanking campaigns
After you set up your CallHub login and password, go to CallHub.io to access Democrats Abroad phonebanking campaigns	
To start calling, Click on any campaign to "Join" or "Resume"	Don't try to join a campaign outside of the set times for calling--it won't work
Use time wisely. Once you click "Join Campaign" and you hear music, Democrats Abroad is being charged! Click "Leave Campaign" if you aren't making calls	Don't stay in a campaign if you need to stop making calls
Speak clearly and enunciate, especially the "org" in www.VoteFromAbroad.org	Don't speak too quickly. And don't try or provide more information than the voter can process easily over the phone

DO	DON'T
<p>Be pleasant and helpful, but concise -- we have a lot of people to reach!</p> <p>The more calls we make, the more people we get to the ballot box</p>	<p>Don't get into long, involved conversations; the longer you talk with one person, the fewer voters you'll be able to reach.</p> <p>And Democrats Abroad is being charged for the time!</p>
<p>Answer basic questions if you can</p>	<p>Don't spend time researching and trying to answer complex or policy-related questions. A voting assistance volunteer will follow up with the voter and will provide in-depth 1-on-1 support</p> <p>(If you're interested, you can train to be a Voting Assistance volunteer)</p>
<p>If they have more complex questions, click on "voter needs follow-up help" and indicate what the question is in "Notes" box</p>	
<p>Other option: Email questions to: help@democratsabroad.org</p> <p>Be sure to include voter's name and email address for follow-up</p>	
<p>Type in updated contact and voter information in the white boxes on the Voter Data Panel and click SAVE!</p>	<p>Don't go to Next Call until after you click SAVE under new information in the Voter Data Panel</p>
<p>Make sure there is something typed in the "Notes" box--even just "OK"</p>	<p>Don't try to go to Next Call or Leave Campaign before clicking Save</p>
<p>Answer the applicable Survey question if a voter wants to be removed from ALL future phonebanking campaigns or wants to DELETE their Democrats Abroad membership-- and ALSO type in the NOTES box</p>	<p>Don't forget to answer all applicable Survey Questions and type in the NOTES box</p>

ANY QUESTIONS? Email us at: callhub-helpdesk@democratsabroad.org

TAXES

If the member wants to discuss (or complain about) Democrats Abroad's tax advocacy work:

- *Please be empathetic.* As we all know, the tax reporting requirements for overseas citizens can be daunting. Many US citizens refuse to vote due to these laws, even those who may have no US tax liability.
- *Encourage them to make their voices heard by VOTING.* Only Congress can change the tax laws and Congress will only act if they are convinced that it is an important issue for a significant number of voters. If you don't vote--they don't care about your concerns.
- *Please don't engage in an extended conversation.* Instead, invite them to email the Democrats Abroad Taxation Task Force with questions, comments or suggestions at: TaxationTF@democratsabroad.org
- *Refer them to the Democrats Abroad Taxation Task Force:* www.democratsabroad.org/taxation
They can read about the tax advocacy initiatives Democrats Abroad has undertaken this year and sign up for updates from the Democrats Abroad Taxation Task Force.
- *Ask them if they want to help.* Tell them we could always be doing more but Democrats Abroad is an all volunteer organization and we could always use their help. If they are interested in Democrats Abroad's tax advocacy work, they can sign up on: www.democratsabroad.org/volunteer

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