



Governor's Office of Information Technology
1575 Sherman Street
Denver, CO 80203

Invoice Period
February 2024 - P8

Due Date
May 19, 2024

Greetings!

There are a few items we would like to direct your attention to related to your February 2024 Real-time billing invoice for OIT Services:

ServiceHub Data Set for Servers (2264)

Beginning in this P8 billing, the ServiceHub Configuration Management Database (CMDB) in ServiceHub is now the source of record for the OIT-managed server inventory. This is an exciting milestone because previously this information was stored in a Google spreadsheet. For details on this change, please reference the "[Important Upcoming Billing Updates](#)" email sent on April 4 from OIT's Customer Office. Please contact your agency's IT Director with any questions.

IT Accessibility Budget vs Actual Dashboard Now Available

A dashboard for statewide IT Accessibility appropriations as listed in the FY2024 Operating Long Bill [SB 23-214](#) and clarified statutory language supported by [SB 23-244](#) is now available on the RtB site. The dashboard includes a summary of Agency IT Accessibility appropriations, including year-to-date expenditures, encumbrances, and variance to budget. The Budget Appropriation is based on the FY2024 Operating Long Bill SB 23-214 and expenditures and encumbrances are from the BA-004 CORE report appropriation type T25. This dashboard is updated on a quarterly basis.

Please note, this IT Accessibility dashboard excludes the following agencies: Transportation, Judicial, Law, General Assembly, State, Treasury, and OIT.

Payments to OIT Budget vs Actual Dashboard Now Available

A dashboard for statewide Payments to OIT appropriations is now available on the RtB website. The dashboard includes a summary of Agency Payments to OIT appropriations, including year-to-date expenditures, encumbrances, and variance to budget. The Budget Appropriation is based on the FY2024 Operating Supplemental Appropriations Bill and expenditures and encumbrances are from the BA-004 CORE report appropriation type T10 and T11. This dashboard is updated on a monthly basis.

Please note: the Payments to OIT dashboard excludes the CORE actuals and encumbrances for the following agencies: Transportation and Early Childhood.

Billing Disputes Policy

For FY24, disputes for Period 8 billing must be submitted by June 30, 2024, in order to be reviewed and resolved within a timely manner. Disputes submitted for RtB FY24 period 8 after June 30, 2024, will not be processed.



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Please work with your IT Director if you identify a discrepancy prior to submitting a dispute.

Also, a reminder that payment is due within 45 days of receiving your monthly ITI bill.

Billing Schedule Reminder

RtB posting dates can be found on the [RtB Calendar](#) which is available on the RtB [home page](#).

RtB Monthly Billing Memos

All previous RtB monthly billing memos can be referenced on [this RtB web page](#).

Please let us know if you have any questions.

Thank you!

OIT CFO Team