

# JOEL ANGLIN

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## Junior Security Engineer

### PROFESSIONAL SUMMARY

Junior Security Engineering-focused professional with hands-on experience supporting identity, endpoint, and detection controls across enterprise environments. Demonstrated ability to apply least privilege, improve authentication reliability, and enhance visibility through log analysis. Experienced across Windows and macOS systems with exposure to IAM, SIEM, and secure web gateway technologies. Brings a strong growth mindset and commitment to continuously improving security controls and reducing organizational risk.

### CORE SKILLS

- IAM (Okta, Active Directory) – Assisted in managing user identities, validating access, and supporting provisioning/deprovisioning workflows
- RBAC – Helped enforce role-based access by validating group memberships and aligning permissions with job functions
- MFA – Supported MFA enforcement and troubleshooting, including resolving authentication delivery issues
- SSO (SAML/OIDC) – Gained exposure to SSO integrations and supported authentication issue resolution
- Endpoint Hardening – Assisted in applying security baselines such as password policies and firewall settings
- Windows & macOS Security – Supported endpoint security across mixed environments including access control and remediation
- SIEM (Splunk) – Used Splunk to review logs and support detection visibility
- Log Analysis – Analyzed Windows logs to identify failed logins and suspicious patterns
- Detection Fundamentals – Supported identification of potential security events through log review
- Group Policy (GPO) – Assisted in applying and validating policy configurations
- DNS Troubleshooting – Collaborated on DNS-related authentication issues including MFA delivery
- Zscaler (Exposure) – Gained exposure to secure web gateway traffic filtering and access controls
- Security Documentation – Documented configurations and procedures to support audit readiness

## CERTIFICATIONS

Associate of ISC2 | CompTIA Security+ | CompTIA CySA+ | AWS Certified Cloud Practitioner

## EXPERIENCE

Team Lead, IT Operations – McKesson | 2024 – Present

- Supported identity and endpoint security operations for 500+ users, assisting in enforcing least privilege and reducing access-related incidents by ~20%
- Performed 15+ weekly remote troubleshooting sessions via GoToAssist
- Collaborated across teams to troubleshoot DNS-related MFA delivery issues, improving reliability by ~80%
- Validated access permissions and supported remediation efforts
- Assisted in audit readiness activities
- Gained exposure to Zscaler secure web gateway
- Handled an average of 300+ support calls per month while maintaining a ~95% first-call resolution rate, improving user satisfaction and minimizing repeat incidents

Junior Systems Administrator – DriveLine | 2023 – 2024

- Assisted in validating and enforcing RBAC controls for 300+ users
- Performed remote support using GoToAssist
- Supported Group Policy updates and endpoint hardening
- Assisted in patch management efforts reducing vulnerabilities
- Documented configurations to support compliance

Technical Support Specialist – Nextier Energy | 2021 – 2022

- Resolved endpoint and access-related issues while maintaining SLA compliance
- Assisted in triaging security alerts and escalating incidents
- Supported secure system configurations

## PROJECTS

- Windows Endpoint Hardening – Applied baseline security controls improving endpoint resilience
- Log Monitoring & Detection – Analyzed logs to identify authentication anomalies
- IAM Engineering – Supported RBAC, MFA, and SSO implementations
- Network Analysis – Identified suspicious DNS and traffic patterns using Wireshark