

Simulation Workshop
CLM 4 – Community Forum
CLM 1 - KPAC Response Center



Participants' Training Program

Venue: Holiday Inn Hotel

Dates: Thursday 8th -Friday 9th July 2022

Day One

Activity Outline	Estimated Time	Facilitator
Participant Arrival and Registration	8:30 -9:00am	Rose
Welcome remarks	9:00am – 9:10am	Kini
Opening Prayer	9:10am – 9:15am	Volunteer
Opening Remarks	9:15am – 9:25am	Lesley
NDoH Remarks	9:25am – 9:35am	NDoH Rep
Introduction	9:35am – 9:45am	Kini
House-keeping	9:45am-9:55am	Kini
Participants' Pre-Evaluation	9:55 –10:00am	Rose
Morning Tea	10am-10:15am	Rose
Overview of CLM training-	10:15 – 10:30am	Kini
Looking in-depth into CLM methodologies and tools	10:30- 11:00am	Rose
Practical - Filling in Community Forum Scorecard – Tool A	11:00 – 11:45am (45 minutes)	Rose
Participant's Feedback on-Practical Filling of the Community Forum Tool A Scorecard	11:45 – 1200pm	Kini
Lunch Break	12:00 – 1pm	Rose
Participant's Feedback on-Practical Filling of the Community Forum Tool A Scorecard	1pm – 1:43pm	Kini
Energiser	1:43pm – 1:45pm	Kini
Practical - Filling in Community Forum Scorecard – Tool B	1:45pm -2pm	Kini
Participant's Feedback on-Practical Filling of the Community Forum Scorecard- Tool B	2pm –3pm	Kini Rose
Afternoon Tea and Closing of Day One	3pm	Rose

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**Partnership
Network
Advocacy
Consortium**
Papua New Guinea

Day Two

Activity Outline	Time Estimation	Facilitator
Participant Arrival and Registration	8:00 – 9:00am	Rose
Recap	9:00am – 9:30am	Kini
Practical - Filling in Telephone Simulation -- Issue Documentation Form	9:30am – 10:00am	
Morning Tea	10am- 10:15am	Rose
Continued-Practical – Telephone Simulation -Issue Documentation Form	10:15am – 11am	Rose
Feedback from participants	11am – 1200pm	Lesley
Lunch Break	1200pm – 1pm	Rose
Practical - Filling in Hotline -- Issue Documentation Form	1pm – 2pm	Rose
Practical - Role Play: Creating a dialogue with Hotline Operator and the Client	2pm – 3pm	Kinivagi Rose
Afternoon Tea	3pm – 3:15pm	Rose
Participant's Feedback	3:15pm – 3:30pm	Rose
Post evaluation	3:30pm -4pm	Rose
End of Day Two	4pm	