

Terms of Use

Effective Date: February 27, 2025

Welcome to Certain Home Buyers ("Company," "we," "our," or "us"). These Terms of Use govern your use of our services, including our website, SMS communications, and any related interactions. By engaging with our services, you agree to the following terms.

1. Program Description

Certain Home Buyers offers SMS messaging services to individuals who have inquired about selling their property or other related real estate services. By opting into our SMS program, you agree to receive messages related to property inquiries, offers, and follow-up communications. Message frequency may vary based on user interactions.

2. Opt-In & Consent

You opt into our SMS program by:

- Sending an SMS to our designated number in response to a direct mail campaign.
- Submitting a form on our website and agreeing to receive SMS messages.

By opting in, you consent to receive text messages from Certain Home Buyers at the phone number you provided.

3. Cancellation (Opt-Out)

You may cancel the SMS service at any time by texting "STOP" to (480) 448-0806. After you send "STOP," you will receive a final confirmation message stating that you have been unsubscribed. After this, you will no longer receive SMS messages from us. If you wish to opt back in, simply text us again or sign up via our website.

4. Help & Support

If you need assistance with our SMS messaging program, reply "HELP" at any time. Alternatively, you can contact us directly:

 privacy@certainhomebuyers.com

 (480) 448-0806

5. Carrier Disclaimer

Wireless carriers are not responsible for delayed or undelivered messages.

6. Message & Data Rates

Message and data rates may apply for SMS messages sent to and received from Certain Home Buyers. If you have any questions regarding your text or data plan, please contact your wireless provider.

7. Privacy Policy

Your privacy is important to us. For details on how we collect, use, and protect your information, please review our Privacy Policy here:

 www.certainhomebuyers.com/privacy-policy

8. Changes to These Terms

We may update these Terms of Use from time to time. The updated version will be posted on our website with the revised effective date. Your continued use of our services constitutes acceptance of any changes.

9. Contact Information

If you have any questions about these Terms of Use, please contact us:

 Certain Home Buyers
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 (480) 448-0806