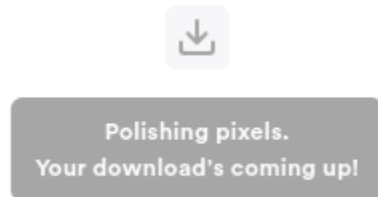
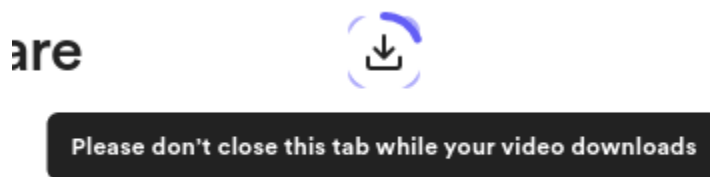


If you are having difficulty viewing Loom videos please attempt the following steps to download directly to your Chromebook for Offline access.

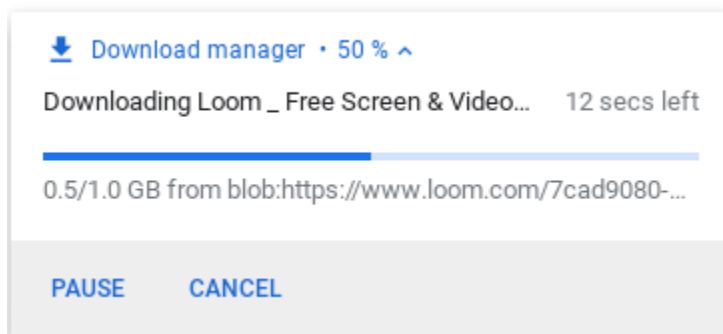
1. Navigate to the Loom video using the link provided by the teacher.
2. Once on the video preview screen take note of the download icon in the bottom right hand corner of the video preview screen. The icon looks like an arrow pointing down to an empty box, please see below.



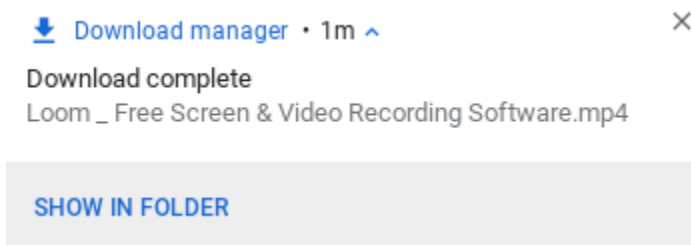
3. When you first hover over it with your cursor you will notice that it is greyed out and a message appears as shown above. This will take a few minutes to finish at which point the icon will turn black indicating the video is ready for download.
4. Click on the now black download icon and a circle will appear around the icon alongside a message that states "Please don't close this tab while your video downloads".



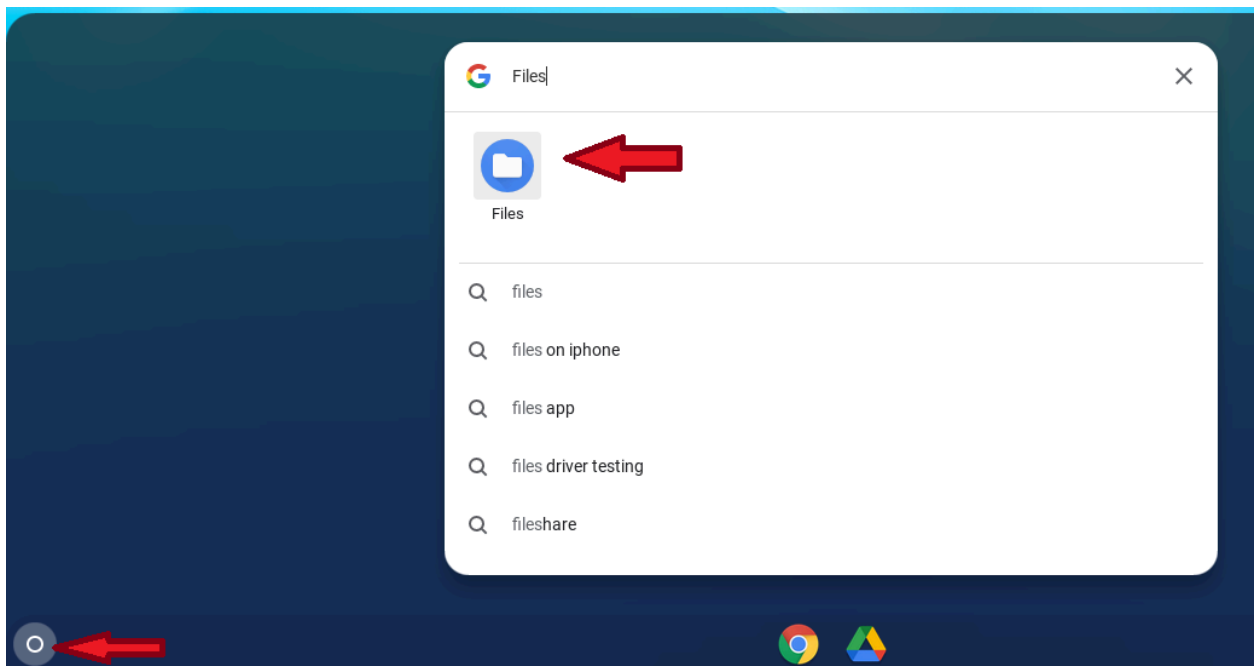
5. Once the download begins you will notice a popup in the bottom right-hand corner of the screen indicating the progress.



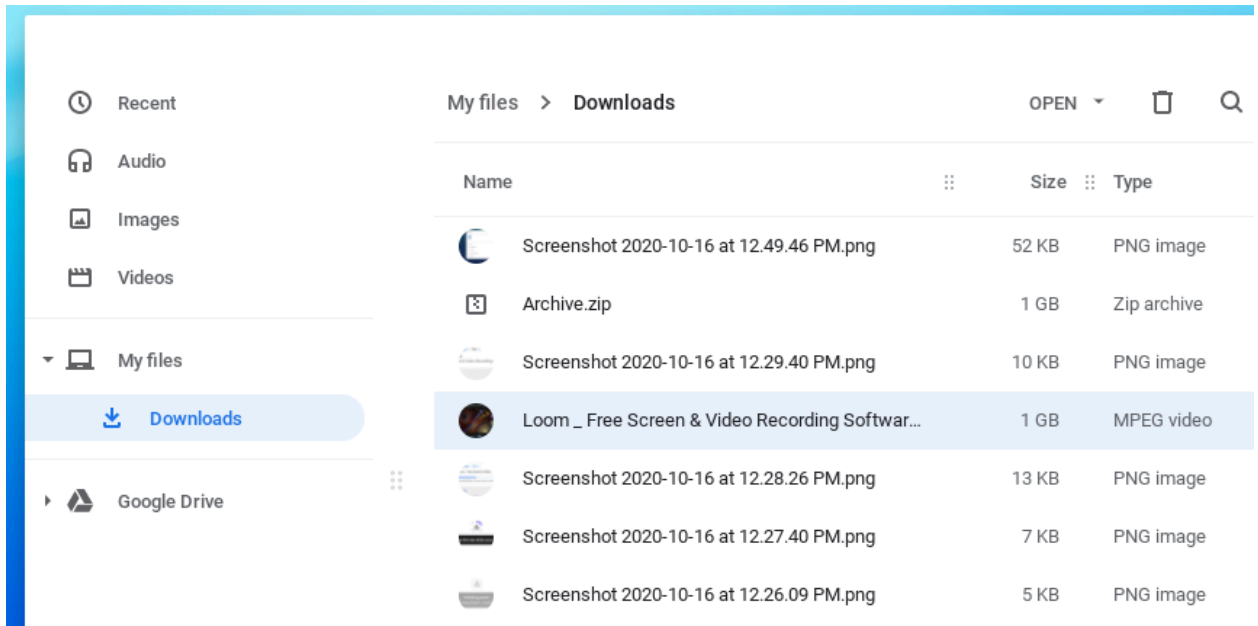
6. After the download is complete you will see yet another message similar to that shown below and if you click on “SHOW IN FOLDER” you will be taken directly to the location where the video was downloaded.



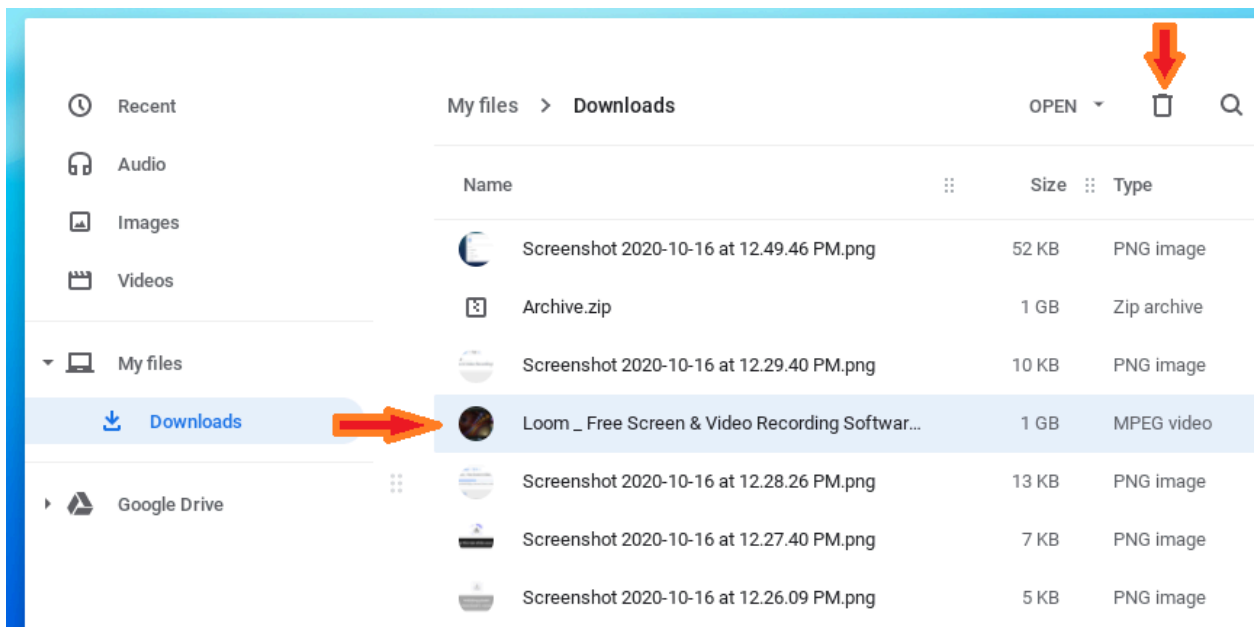
7. If you do not click on the “SHOW IN FOLDER” link you can also find the video listed under “Downloads” in the “My Files” application on the Chromebook. Simply search for My Files using the Chromebook search function. The video will show in Files>My Files>Downloads



8. Once you have located the video simply click on it to begin viewing.



9. After viewing the video and determining it is no longer needed it is recommended that you delete the video from the Chromebook. This can be accomplished by clicking on the video icon and selecting the Trash Can icon.



**NOTE: Video files can become quite large. In the example provided above a fairly short 20 minute video is just over 1 GB of data. Please make sure to delete any videos no longer needed after viewing to avoid your Chromebook filling up too quickly.**