GRACE FWC APP PRIVACY POLICY

Last Updated: May 3, 2026

Grace Family Worship Center ("Grace," "we," "our," or "us") is operated by **Family Worship Center of Hazel Green, Inc.** This Privacy Policy explains how we collect, use, and protect your information when you use the Grace Family Worship Center mobile application (the "Grace FWC App").

By using the App, you agree to this Privacy Policy.

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1. Information We Collect

a. Information You Provide

We may collect information you voluntarily provide through the App, including:

- Name, email address, or phone number
- Prayer requests or messages
- Event registrations or form submissions

Note: Forms, event registrations, and calendar features are powered by **Planning Center**, a third-party service.

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b. Automatically Collected Information

When you use the App, we may collect:

- Device type and operating system
- App usage data (features used, pages viewed, session activity)
- Basic analytics to improve performance

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c. Third-Party Services

We use trusted third-party services within the App:

- **Planning Center** – for forms, event registrations, and calendar management
- Media/streaming providers (if applicable)

These services may collect and process your data according to their own privacy policies. We encourage you to review **Planning Center's Privacy Policy** for more information.

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2. Push Notifications

The Grace App may send push notifications (such as announcements, reminders, or updates).

- You can opt in or out of notifications at any time through your device settings
- We do not use notifications for marketing outside of church-related communication

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3. How We Use Information

We use information to:

- Provide and improve app functionality
- Manage events, registrations, and communication
- Respond to messages or requests
- Send important church updates and notifications
- Maintain app security and performance

We do **not sell or rent your personal information**.

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4. Data Sharing

We only share information:

- With trusted service providers (such as Planning Center) to operate the App
- When required by law
- When necessary to protect the safety and integrity of our users or systems

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5. Data Security

We take reasonable administrative and technical measures to protect your information. However, no digital platform can guarantee complete security.

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6. Third-Party Links

The App may include links to external services. We are not responsible for the privacy practices of those third parties.

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7. Children's Privacy

This App is not intended for children under 13, and we do not knowingly collect personal information from children.

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8. Your Privacy Rights

You may:

- Request access to your personal data
- Request correction or deletion of your information
- Opt out of communications

To make a request, contact us below.

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9. Changes to This Policy

We may update this Privacy Policy at any time. Updates will be reflected with a new "Last Updated" date.

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10. Contact Us

Family Worship Center of Hazel Green, Inc.
(dba Grace Family Worship Center)

Email: info@gracefamily.net
Phone: (931) 229-6765
Website: gracefamily.net