

CONTACT



Bellflower, CA 90706

☎ (562) 964-8384



L.moody87@gmail.com

SKILLS

- Emotional Support
- Hygiene maintenance
- Transportation Services
- Healthcare coordination
- Recreational Activities
- Patient Monitoring
- Family collaboration
- Physical therapy assistance
- Autism support
- Compassionate Caregiving
- Disability Awareness
- Cultural Sensitivity

Dedicated Customer Service professional with knowledge of service delivery and proven multitasking abilities. Committed to maintaining professional relationships to increase profitability and drive business results. Committed to ensuring customer satisfaction by providing exceptional service and unmatched support. Proficient in utilizing customer service best practices and adept at exploring different solutions to address customer needs effectively.

WORK HISTORY

January 2010 - Current

Respite Care Provider *Cambrian HomeCare*, Long Beach, CA

- Helped patients move in and out of beds, baths, wheelchairs and automobiles.
- Assisted residents with basic activities of daily living.
- Assisted patients with personal requirements for housekeeping and grooming assistance.
- Assisted patients with mobility and transfers, ensuring safety and comfort during all movements.
- Adhered to all relevant regulations and guidelines associated with respite care provision, maintaining a high standard of professionalism throughout each engagement.
- Received consistent positive feedback from families on the quality of care provided, contributing to a high level of client satisfaction.
- Assisted patients with personal hygiene tasks, promoting dignity and wellbeing.
- Collaborated with families and healthcare teams to address patient needs effectively.
- Coordinated recreational activities for patients, promoting socialization and cognitive engagement throughout the respite period.

EDUCATION

Expected in March 2025

Associate of Arts Social Work

Cerritos College, Norwalk, CA

June 2021

Associate of Science Social Sciences

Los Angeles Southwest College, Los Angeles, CA

May 2011

Phlebotomy

Charles R. Drew University of Medicine and Science

June 2008

Vocational Nurse

Advanced College