

Context: This is ECO, a prototype assistant targeting an eco-friendly e-commerce bag store.

I have set up a fake store

Fake Products airtable:

<https://airtable.com/appAAuDOfLpPOqVe/tbl0GVupwWhuTywfJ/viwo8h1z7FFIYBa9?blocks=hide>

It can do 4 things as promised:

1. **Product Recommendation** (one prompt i tested was “ I want to buy a bag for my gf”.)
2. **Order Tracking** (I have set up a fake email that ordered. Please use tonystark@avengers.com in the beginning to test this function)
3. **General FAQ** (ask who it is, products....)
4. **Lead Capture into:**
<https://airtable.com/appZ2WusU0cl2wGEr/tblZWd5F2tMsRHtMA/viwb66PXmf2EMq6R7?blocks=hide>
 - I used sth call `Streamline-Connector-Voiceflow` Which simplifies the dynamic carousel significantly

Improvements:

- Add in Human handoff features
- Voice calling the customer with Bland AI