Eastern Mennonite University Alumni and Friends Cross-Cultural Trips Special Terms and Conditions

SPECIAL COVID-19 NOTICE - During the period of COVID-19 contagion, you should refrain from joining a trip if you are feeling unwell, exhibit fever or other symptoms of contagious disease, or have been in contact with a person exhibiting symptoms of contagious disease within 10 days of trip departure. Affected passengers will receive a full refund in the form of a credit applicable to a future EMU Alumni Travel program.

CANCELLATION- If a cancellation notice is received by the alumni office 275 or more calendar days prior to the program's scheduled departure date, all deposits will be fully refunded. Cancellations for any reason within 275 days until date of departure results in loss of deposit which serves as an administrative fee. The withheld administrative fee may be applied to a future EMU Alumni Travel program that will operate in the current calendar year or year following cancellation. The credit will be applied to the final billing and may not be used as part of the initial deposit.

Cancellations from 275 to 70 days prior to departure will result in forfeiture of 30% of the remaining cost of trip per person (plus loss of deposit); cancellations from 70 to 30 days prior to departure will result in forfeiture of 50% of the remaining cost of trip per person (plus loss of deposit), 29 days up to the time of departure will result in 100% forfeiture of the entire cost of the trip. All cancellations must be submitted in writing to EMU Alumni Travel.

AUTHORITY TO USE IMAGES AND AUDIO RECORDINGS- On occasion, EMU Alumni Travel obtains, from its staff, or from trip participants, photographic or video images of passengers and trip activities. By participating in this travel program, you authorize EMU Alumni Travel, without providing compensation to you, or obtaining additional approvals from you, to include photographic and video recordings of you, as well as voice recordings included with any videos, marketing, advertising, publicity.

EMU also reserves the right, without penalty, to withdraw the trip announced, to decline to accept any person as a participant in a trip, or to require any participant to withdraw from the trip at any time, when such action is determined by trip staff to be in the best interests of the health, safety or general welfare of the trip group, the individual participant, of the university.

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