## alpha climbing FAQs - Payment, Financial Assistance, and Scholarship

## Please read our updated payment and cancellation policy

Tuition for all programs is due 60 days before the start date, or, if enrollment is within 60 days of the start date, tuition is due within 14 days of enrolling or prior to course start date, whichever comes first. Enrollment is considered final when alpha climbing administration approves application materials, the non-refundable deposit is paid, and the tuition invoice is delivered via e-mail notification.

Applicants who have canceled enrollment for any past program, for any reason, will be required to pay tuition in full for their application to be accepted, within 10 business days, lest their application be rejected. A full refund (including any deposit paid) minus a \$50 administration fee, will be processed within 10 business days.

The deposit paid during registration for ALL programs will be refundable within 15 business days of receiving your program welcome letter. Please review all documents and policies to ensure your agreement with our terms and conditions.

For all summer, gap year, semester, and academic year programs, if a cancelation or departure occurs, for any reason, alpha climbing will retain the non-refundable deposit and the following percentage of the tuition balance:

- Greater than 60 days prior to the course start date, alpha climbing will retain the non-refundable deposit plus a \$50 administration fee (deducted from any tuition paid).
- Between 30 and 60 days prior to the course start date, alpha climbing will retain 25 percent of the course tuition
- Between 8 and 14 days prior to the course start date, alpha climbing will retain
  50 percent of the course tuition
- Less than 8 days prior to the course start date or after the course has begun,
  there will be no refunds

If alpha climbing cancels your enrollment due to you missing established deadlines (paperwork submission, arrival, correspondence, etc.), all cancellation policies above apply.

alpha climbing may offer a more flexible tuition credit, course transfer, and refund policy if you need to defer or cancel from your course due to COVID-19. See our COVID-19 Cancellation Policies for more information.

**Do you offer financial assistance or scholarship?** We do not have a scholarship program in place at this point. We strive to make our programs affordable. Occasionally, our budget allows us to offer reduced fee assistance. Please ask prior to applying if this is an option. All financial inquiries are completely confidential.