TERMS AND CONDITION

I take sole and absolute responsibility for the well-being of myself & the material/ property/ equipment that I am carrying with me. Under no circumstances will I or any person/company hold Unknown Adventures or any person/ organization connected/associated with organizing/assisting in the Ride/Trip, responsible for any sort of injury/ sickness/ damage/ loss/ accident/ delay or irregularity during or arising out of this trip.

I will abide by all rules and regulations laid down by the organizers, failing which I authorize the organizers to immobilize my vehicle and leave without me.

I declare that I am voluntarily participating in this trip and am fully aware of all the associated risks to my life and material belongings. I know that consumption of liquor and any other illegal substances during Ride/Trip will solely be my responsibility and organizers can take all required action.

I know that Unknown Adventures does not support/encourage the consumption of any illegal substances.

I have attained the age of maturity and am competent to give this declaration or accept the mentioned and non-mentioned terms & conditions.

Registration will be considered only through Google form.

Registering to ride will be consent from the participant that participant has read all T&C, and has accepted it. Any extra transfers required during the tour will be charged extra. Anything that is explicitly not mentioned in the inclusions and optional as suggested in the itinerary, are not a part of this package. Images shown about the place, city, hotel, attractions, etc. are for illustration purposes only and may not be the same as linked to the itinerary or services provided.

Cost and consequences arising due to any force majeure situations due to unforeseen circumstances like; natural calamities, political disturbances, health issues, flight delays / cancellations, things beyond our control, etc. will have to be borne by the customers.

There will be additional charges for the passengers who would like to stay back at the destination or transit.

If you are carrying gifts, brochures, standees, placards, t-shirts, stationery, backdrops, laptops, projector, snacks or any such items for distribution purpose, then it is the sole discretion of customs authority or regulations.

Maximum luggage weight allowed is 10 Kgs per participant; anything above 10 Kg is chargeable.

Any changes in itinerary or upgrade in hotel/s will be charged extra, over and above the given cost (which will be informed to the customer in advance for final acceptance and payment)

Minimum 10 People required to run Any Batch. If in case of less than 10 people, Unknown Adventures reserves the right to cancel the Group.

If in case the participant wants to forfeit the ride at any point in time during the trip, the transportation cost of the bike, and also any damage arising due to physical damage or mishandling the bike during the trip, the cost of the same has to be borne by the participant.

Participant must ensure their Physical fitness for the Ladakh region .It is advisable to get the fitness certificate from Doctor for altitude related concerns

Participants are strongly encouraged to obtain the comprehensive travel insurance covering medical and trip cancellation

Note : Unknown Adventures reserved all rights to make any changes without prior information.

PAYMENT AND CANCELLATION POLICY

100% of the trip/ ride cost to be paid 10 days before the trip start date

Booking amount is non-refundable

cancellation is allowed (except booking amount) up to 15 days prior to the trip/ride date (no refund or cancellation after that

Below is the structure of cancellation

CANCELLATION STRUCTURE		
DATE OF CANCELLATION	AMOUNT	NOTE
Booking Amount	999/-and 5000/-	NON REFUNDABLE
Cancellation Before 30 Days or More	30% of the tour cost	REFUNDABLE BASIS PAYMENT ARE ON TIME
Cancellation 15-29 Days Before	25% of the tour cost	REFUNDABLE BASIS PAYMENT ARE ON TIME
Cancellation 0-14 Days Before	NIL	no refund
No Show	NIL	no refund

Note: No refund will be issued if the payment structure is not adhered to.

In case of government orders, harsh weather conditions, protests, landslides, or any other unforeseen circumstances, we work out the best possible alternate plans or trips/rides. At times even certain activities are canceled, we provide the best alternative but no refunds are provided.

If a trip /ride is called off at the last moment due to a natural calamity or unforeseen circumstances (like rain, snowfall, earthquake, landslides, strike, bandh, etc.), Unknown Adventures will issue a trip/ride voucher for the full amount and if possible, will provide an alternate trip/ride. The voucher can be redeemed up to the same amount for the same trip/ride or another trip/ride in the next 120 days from the trip/ride departure date.

If a trip/ride cannot be completed due to natural calamity/unforeseen circumstances (like rain, snowfall, earthquake, landslides, strike, bandh, etc.). No refund would be provided.

Any extra expense coming due to any natural calamity or unforeseen circumstances (like rain, snowfall, earthquake, landslides, strike, bandh, etc.), Will be borne by the customer. The company will not be liable.

The cancellation policy will differ during the peak season and in popular places

Any parts or consumable or labor charges required at the time of breakdown will be borne by participants.

any rule violation (Gov./ event company) participant will be solely responsible

No refund: If you or a member of your group does not show up, no refund will be given.

No refund: If you or a member of your group does not show up on time, no refund will be given

Payment & Cancellation Note:- Unknown Adventures reserved all rights to make any changes without prior information