



Privacy Policy for Math Solver for Chrome – AI Math Problem Solver

Last Updated: April 16, 2026

1. Introduction

This Privacy Policy describes how Zenecom LLC ("Zenecom", "We", "Us") collects, use, and share information in connection with your use of our "Math Solver for Chrome -- AI Math Problem Solver" Chrome extension (the "Extension"), which provides mathematical problem-solving services.

2. Information We Collect

2.1 Extension Data Collection

Our Extension collects:

- Images you upload or screenshots you take of mathematical problems
- Standard Google Analytics metrics (installation, uninstallation, usage frequency)
- Technical information provided by Chrome (browser version, operating system)
- An anonymous unique identifier (UUID) generated upon installation and stored in your browser's local storage. This identifier persists across sessions and is used to: (a) append to the welcome page URL upon installation (<https://mathwaysolver.com/extension/>), (b) identify your device in Google Analytics events as a client_id, and (c) identify requests to our backend processing server. The UUID does not contain or link to any personally identifiable information and can be cleared by clearing your browser's local storage or uninstalling the Extension.

2.2 Screenshot Functionality

Our Extension allows you to capture screenshots of web pages containing mathematical problems. When you use this feature:

- The screenshot is temporarily stored within the Extension
- The Extension applies OCR technology to extract text from the captured screenshot. Only the extracted text and user prompt are transmitted to our servers and the DeepSeek API – the screenshot image itself is not forwarded to DeepSeek
- Extracted text data transmitted to our servers is retained for as long as necessary to fulfill the purposes described in this Policy. You may request deletion of data associated with your device identifier at any time by contacting support@mathwaysolver.com.

2.3 Website Integration

The Extension integrates with the website at <https://mathwaysolver.com/> for advanced features and processing. The website has its own separate Privacy Policy at <https://mathwaysolver.com/privacy-policy/>.

2.4 No Registration Required

Our service does not require user registration. We do not collect personal information such as names, email addresses, or account credentials.

3. How We Use Information

We use the collected information for:

- Processing your uploaded images or screenshots to provide mathematical solutions
- Improving Extension performance and functionality
- Understanding usage patterns to guide development
- Transmitting your inputs (user prompt and text extracted from the image) to the DeepSeek API for mathematical problem-solving purposes.

We do not use the data collected through the Extension for targeted or personalized advertising purposes.

4. Information Sharing and Disclosure

4.1 Third-Party Service Providers

We share data with:

- Google Analytics 4 (GA4) via server-side Measurement Protocol (Measurement ID: G-HBMT6RP42Z) for Extension usage analytics, including installation events, feature usage frequency, and anonymous device identifier (UUID). Data is processed by Google LLC in accordance with Google's Privacy Policy. You may opt out via the Google Analytics Opt-out Browser Add-on (<https://tools.google.com/dlpage/gaoptout>)
- DeepSeek API for processing mathematical content. Only the user prompt and text extracted from images via OCR is transmitted — screenshot images are not shared with DeepSeek. Transmitted data may be processed by DeepSeek in accordance with DeepSeek's Privacy Policy.
- Worbert Limited, the operator of mathwaysolver.com website, when using integrated features that require website processing and receiving your UUID as part of the welcome page URL (<https://mathwaysolver.com/extension/>) upon Extension installation.

4.2 Legal Requirements

We may disclose information if required to do so by law or in good faith belief that such action is necessary to comply with legal obligations.

4.3 International Data Transfers

When you use the Extension, extracted text data is transmitted to DeepSeek, operated by Hangzhou DeepSeek Artificial Intelligence Co., Ltd., a company based in the People's Republic of China. China does not have an adequacy decision from the European Commission under GDPR. By using the Extension, you acknowledge that your data may be transferred to and processed in China. DeepSeek's data processing practices are governed by DeepSeek's Privacy Policy available at <https://cdn.deepseek.com/policies/en-US/deepseek-privacy-policy.html>

5. Data Security

We implement appropriate security measures to protect extracted text data during transmission and processing. However, no method of electronic transmission is 100% secure.

6. Your Rights and Choices

Depending on your jurisdiction, you may have the following rights regarding your data:

- Access: request information about what data we hold about your device
- Deletion: request deletion of data associated with your device identifier
- Rectification: request correction of inaccurate data
- Restriction: request that we limit processing of your data
- Objection: object to processing based on legitimate interests
- Portability: request your data in a structured, machine-readable format
- Complaint: lodge a complaint with a data protection supervisory authority in your country of residence

To exercise any of these rights, please contact us at support@mathwaysolver.com. We will process your request within 30 days.

You may also:

- Uninstall the Extension at any time
- Clear your browser's local storage to reset your UUID identifier
- Disable specific permissions granted to the Extension in Chrome settings

6.1 Data Deletion Requests

To request deletion of data associated with your device, contact us at support@mathwaysolver.com. We will process your request within 30 days.

6.2 Data Access Requests

You have the right to request information about what data we have collected from your use of the Extension. To make such a request, please contact us using the information in the "Contact Us" section.

6.3 Data Retention

The UUID stored in your browser's local storage persists until you clear your browser's local storage or uninstall the Extension. Extracted text data transmitted to our servers is retained for service operation purposes. To request deletion, please contact us at support@mathwaysolver.com.

7. Browser Permissions

Our Extension requires certain browser permissions:

- Access to capture tab content (for screenshot functionality)
- Storage permissions (for UUID local identifier storage in browser local storage)
- Network access (to communicate with our servers and the DeepSeek API)

8. Children's Privacy

Our Extension is not directed to children under the age of 13, and we do not knowingly collect personal information from children under 13.

8.1 Users Under 16

If you are under 16 years of age, please obtain parental consent before using the Extension. Parents or guardians of users under 16 may contact us to review any information we may have collected from their children and to request deletion of such information.

9. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on the Chrome Web Store and updating the "Last Updated" date.

10. Relationship with Website Privacy Policy

This Privacy Policy specifically covers the data practices of our Chrome Extension. When using features that integrate with the mathwaysolver.com website, please note that the website has its own separate Privacy Policy at <https://mathwaysolver.com/privacy-policy/>.

11. Contact Us

If you have any questions about this Privacy Policy, please contact us at:

- Email: support@mathwaysolver.com
- Address: Zenecom LLC, 8 The Green, Suite B, city Dover, Postal code 19901, Delaware, USA