

# **Frequently Asked Questions: NCSSM AP Exams**

Note: Most of these questions are geared towards residential students. If you have a question that is not answered here, please email the AP Coordinator.

## **General Questions**

### **Q. What is my school code?**

- A. NCSSM Morganton: 341091  
NCSSM Durham: 341077

### **Q. I'm an NCSSM student enrolled in an AP course. Do I have to take the AP exam?**

- A. No. Students enrolled in an AP course are NOT required to take the corresponding exam. You can elect to take the exam, however, you will have to pay for it regardless of if you are enrolled in the course.

### **Q. Where can I find the join code for my course?**

- A. If you are enrolled in an AP course, your instructor will provide you with the join code. If you're preparing for 'Exam Only' (aka self-studying), the AP coordinator will give you the join code AFTER payment has been received.

### **Q. I'm not taking my AP course until the spring but want to go ahead and sign up to take the exam in the fall order period-can I?**

- A. No. Orders for spring semester AP exams must wait until the start of spring semester to confirm your enrollment in the AP course.

### **Q. I'm requesting accommodations for my AP exam. What do I need to do?**

- A. First, please be aware that NCSSM can ONLY provide accommodations for our residential students. If you are a Morganton residential student who is requesting accommodations for an AP exam, you will need to

contact Lacey O'Rourke ([lacey.orourke@ncssm.edu](mailto:lacey.orourke@ncssm.edu)) and she will assist you with the request process in College Board. If you are a Durham residential student who is requesting accommodations for an AP exam, you will need to contact Carissa Trotta ([carissa.trotta@ncssm.edu](mailto:carissa.trotta@ncssm.edu)). The deadline to request accommodations is December 5th, 2025. After that date any requests for accommodations are not guaranteed to be approved.

Please find more specific information about Accommodations from College Board [here](#)

### **Scoring Questions**

**Q. Does my AP score show up on my transcript?**

A. No.

**Q. How do I know if my AP scores qualify me for college credit?**

A. Each school is different and will require you to research or ask the institution. For NCSSM students, any general questions related to APs and transcripts or credit should be directed to the Registrar's Office ([registrar@ncssm.edu](mailto:registrar@ncssm.edu))

**Q. Does my AP exam score impact my class grade?**

A. No.

### **College Board Account Help**

**Q. I can't update my account that I used at my previous school. It's impacting my ability to register for an exam or join AP Classroom. How do I fix it?**

A. You are only able to have one account on College Board. For students that used a previous school email, they will need to update their email address. Some schools will delete your old email and if so, students will need to contact College Board directly to reset their email. [Here is a link to contact them.](#)

*Helpful Tip: If you are setting up your College Board account for the first time or updating your email from an old school account, please use a professional, non NCSSM email account. This will ensure you have no issues receiving scores even after matriculating from NCSSM.*

**Q. How can I access AP Classroom?**

- A. You can only access AP Classroom if you are enrolled in an AP course. If you are self-studying, you are unable to access AP Classroom. Please note that it is up to each individual teacher to update resources on AP Classroom. The AP Coordinator does not have the ability to add materials or share access to a teacher's AP Classroom.

**Q. I set 'order exam' to yes and it was moved to undecided or no. Why?**

- A. To ensure accurate ordering numbers, we ask students not to mark their exam order status as Yes. The AP Coordinator will update your exam order status to yes AFTER you have submitted the order form and payment.

### **Payment Questions**

**Q. I thought if we were in the AP course the exam payment was covered-why do I have to pay now?**

- A. During the summer of 2025, NCSSM received notice that the UNC System will no longer cover the exam costs for students enrolled in a corresponding AP course. This means that all exams must be paid for by the student/student's family, regardless of if the student is taking the AP course or not. Students enrolled in an AP course will still have access to AP Classroom and its resources for studying.

Additionally, families will still have to pay for late order fees, exam cancellation fees, and any other cost outside of the actual exam out of pocket.

NCSSM Online students and any homeschool or non-NCSSM students testing at NCSSM will also have to pay the full exam cost.

**Q. I want to cancel my exam. Can I get a refund?**

- A. NCSSM residential students may receive a refund if they cancel their exam by Thursday, April 22nd, 2026. However, please know that your refund amount will be decreased by \$50 to cover the cancellation fee that is assessed by College Board, not NCSSM. Any cancellations or no-shows after the deadline will **not** receive a refund.

NCSSM Online students and any homeschool or non-NCSSM students testing at NCSSM are ineligible to receive a refund for cancellation and/or no showing for an exam.

**Q. How do I know how much is owed on my order?**

- A. Please refer to the email sent by the AP coordinator at the beginning of each order period for how much each exam costs. It will be either \$100 or \$150, depending on the subject. A late order fee is \$50. On the payment site, you will be able to pay for the exact amount of certain items (exam, late order fee) or there will be a field where you can enter a custom amount. If you are unsure how much you have to pay, please email the AP coordinator before paying, as we want to avoid any issues with under or over payment.

**Q. Is there any financial assistance available to cover exam costs?**

- A. NCSSM students who are a part of our financial assistance program can receive a fee waiver to reduce the cost of an AP exam. To request this, contact the Financial Assistance Office AND AP Exam Coordinator. Note that financial assistance will not cover late order or cancellation fees.