

### Terms of Service

By commissioning me, you are stating you have read and agree to the following terms.

# My Typical Work Schedule

Tuesday - Saturday: 9:00AM - 4:00PM CST (GMT-5)

Do note that this is subject to change depending on life situations (health - both mental and physical, family emergencies, scheduled things, etc.). I will do my best to notify those who commission me but you can see updates best through my Telegram Art Channel linked on my website.

## **General Terms**

•Any harassment will not be tolerated. You will have one warning, if the behaviour is continued then the commission will be terminated.

Whether it will be stopped with a refund and how much of a refund will be determined by how far into the commission we've gotten. This will also result in the commissioner being blacklisted.

- •I am under no obligation to do any projects I am uncomfortable doing.
- •Art must be credited when posted.

#### <u>Payment</u>

- •The commission will be paid in full before any progress will be made on the piece unless otherwise discussed.
- •Prices may be subject to change depending on the complexity of the character and/or the complexity of what you are wanting for the piece.
- •I am willing to work with your budget. However, this does not mean I am willing to drop the price down extremely. We can talk things out, find a payment plan etc. Just talk with me and we can arrange things.

#### **Process**

- •I will work hard to provide my customers with the utmost satisfactory piece that I can. However, After the piece is finished only small changes will be able to be made.
- •Any big changes will have to come with an extra charge.
- •My turnaround time is NOT set though it is typically 1 to 2 weeks at most once I've started working on your piece. Please note that I am regularly struggling with mental health issues that can be crippling at times. I will always work hard to provide you with the best finished work I can and I will communicate with you when it looks like the piece is going to take longer to finish than expected.

#### Copyright/Usage Policy

- •The commissioners (those who bought the piece) have the right to use the piece for profile pictures, banners, etc. But if they wish to use it commercially they must communicate with me first and find something we both agree on.
- •The commissioner putting their art on merchandise for personal use or as a gift is okay.
- •Commissioners are not allowed to claim the piece as their own work.
- •Commissioners are not allowed to remove my logo/signature.
- •No one is allowed to trace my work or heavily reference my work.
- •If the commissioner wishes to edit the piece in any way, please discuss it with me (the artist) beforehand so we can find a grounds in which we both agree upon.

If you break the copyright/usage policy you will be blacklisted.

## Policy on Refunds

- •How much you will be refunded will be determined by how much progress has been made on the piece. However, if it's only the sketch phase, it will be full refund.
- •Following the last term, if I notice a pattern of you cancelling your commission and asking for a refund, you will be blacklisted.
- •I have the right to cancel the commission and refund you for any reason at any time.
- •If you file a charge-back against me you will be blacklisted.
- •I do provide W.I.P.s for each phase of my process starting with the rough sketch, then the line art, followed by the colouring, then the shading. With each W.I.P. I send, I do not go further until you tell me it is good for me to continue and you're liking how the piece is looking. With that in

mind, if you are unsatisfied and decide you want a refund at the colouring stage or further, I will not give it to you because it is too far along and would be unfair to me as the artist.

•If it is at the sketch or lining phase, and you decide you want a refund, please note, I may ask you if you are comfortable with me turning what I have into a YCH (Your Character Here) where others can have their characters put in place of where your character would've been. (This will be edited to the point it won't look like your character anymore).

### What is Blacklisting?

- •When someone is blacklisted, they will be added to my list of people I will not take commissions from going forward.
- •Depending on the actions that led to the person being blacklisted, I will either keep it between myself and the person, tell my artist friends in private about the interaction with that person, or make a public post about it to let others know.

All of these terms are subject to change if discussed with me, the artist, prior to the commission.