

Privacy Policy

Last updated: 2025-12-29

This Privacy Policy explains how **Minisia** (“the App”, “we”, “our”) collects, uses, and protects user information.

1. Information We Collect

We may collect the following types of information when you use the App:

1.1 Personal Information

- Email address (for account login and recovery)
- User identifier (UID) generated by authentication services

1.2 Usage and Game Data

- In-game progress and gameplay data
- Characters, inventory, achievements, and related game records
- App interaction logs and error logs

1.3 Device Information

- Device model
- Operating system and version
- App version
- Language and region settings

1.4 Purchase Information

- Subscription and in-app purchase status
(purchase details are processed by Google Play and Apple App Store; we do not collect payment card information)
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2. How We Use Information

Collected information is used for the following purposes:

- Providing and maintaining the App
 - User authentication and account management
 - Saving and restoring game progress
 - Processing subscriptions and in-app purchases
 - Improving app stability, performance, and user experience
 - Responding to customer support requests
 - Preventing fraud and abuse
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3. Third-Party Services

We use trusted third-party services to operate the App. These services may collect information according to their own privacy policies:

- **Firebase Authentication** – user login and identity management
- **Firebase Firestore / Realtime Database** – storing game data
- **Firebase Analytics / Crash Reporting** – app usage analytics and crash logs
- **Google Play Billing / Apple In-App Purchase** – payment processing

We do not sell or rent user personal data to third parties.

4. Data Retention

We retain user information only as long as necessary to provide the service or comply with legal obligations.

- Account and game data are retained while the account is active
 - Users may request deletion of their data at any time
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5. Data Deletion and User Rights

Users have the right to:

- Access their personal data
- Request correction or deletion of their data
- Withdraw consent where applicable

To request data deletion, please contact us at:

 [\[minisia.biz@gmail.com\]](mailto:minisia.biz@gmail.com)

6. Data Security

We take reasonable technical and organizational measures to protect user information against unauthorized access, loss, or misuse.

However, no method of transmission over the internet is 100% secure.

7. Children's Privacy

The App is **not intended for children under the age of 13**.

We do not knowingly collect personal information from children.

8. Changes to This Policy

We may update this Privacy Policy from time to time.

Any changes will be posted on this page with an updated revision date.

9. Contact Us

If you have any questions about this Privacy Policy, please contact us:

Email: [\[minisia.biz@gmail.com\]](mailto:minisia.biz@gmail.com)