Duo Vibe — Privacy Policy

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Duo Vibe ("we", "our", "us") is a mobile application that helps couples connect through relationship games, daily challenges, messaging, shared memories, plans and other activities. This Privacy Policy explains what information we collect, how we use it, who can see it, and the choices you have.

1. Information We Collect

Account information

- Your name, email address and profile photo, received from your Google account when you tap "Continue with Google"
- A profile photo you choose to upload, and any profile details you edit in the app
- Relationship details you choose to provide, such as relationship type and anniversary date

Content you create and share with your partner

- Chat messages and images you send
- Memories: photos, titles, dates, notes and heart reactions
- Plans: titles, dates, times and notes for upcoming plans
- Answers and progress in Couple Quiz, 21 Questions, Couple Challenge and Red Flag or Green Flag
- Results you choose to save, such as Love Match or quiz scores

Content that stays private to you

- "About Them" notes: details you save about your partner, such as birthdays, favourites, sizes and gift ideas. These are visible only to you and are never shown to your partner.
- Reminders for birthdays, anniversaries and plans. These are scheduled on your own device.

Anonymous messages and statistics

- Secret Crush messages you send, and the replies you receive
- Votes you make when playing Red Flag or Green Flag on your own. These are counted to show overall percentages and are only shown to other people as totals.

Technical information

- A device push notification token, used to deliver notifications
- Your online status in the chat (whether you are currently using it), which your partner can see
- Basic sign-in and app usage logs, used for security and bug fixing

Permissions

We ask for access to your photo library only when you choose to add a photo, and for notification permission so we can deliver notifications. You can change these permissions at any time in your device settings.

Names and dates you enter into tools such as Love Match and Crush Calculator are used to produce your result.

2. How We Use Your Information

- To provide core app functionality: sign-in, partner linking, chat, games, challenges, memories and plans
- To sync shared content in real time between linked partners
- To send push notifications about app activity, such as a new chat message or a partner finishing a quiz
- To show your partner's online status in the chat
- To calculate and show overall statistics for Red Flag or Green Flag
- To keep your account secure, prevent abuse and enforce our Terms of Service
- To diagnose bugs and improve app performance

We do not use your information for advertising, and we do not sell your data to anyone.

3. How We Share Your Information

We do not share your personal information with third parties for their own marketing or advertising purposes.

We use the following service providers to operate the app. They process data only as needed to provide their service to us:

- Supabase — our database, authentication, file storage for photos and images, and real-time sync
- Google — Google Sign-In, and Firebase Cloud Messaging for delivering push notifications on Android
- Expo — push notification service

Our service providers may process data in countries other than your own. We may also disclose information if required by law, or where needed to protect the safety of our users or the app.

4. What Your Partner Can and Cannot See

Duo Vibe is built around a connected couple space. Once you link with a partner, the following becomes visible to them as part of the app's core features:

- Chat messages and images you send each other, and your online status in the chat
- Memories, photos and reactions in your shared scrapbook
- Upcoming plans, your anniversary date and relationship details
- Quiz, challenge and game progress, and answers that are revealed once both of you have completed them
- Results you choose to save to Memories

What your partner cannot see:

- Your "About Them" notes, which are private to you
- The identity of the sender of a Secret Crush message you send them

About Secret Crush

The person who receives a Secret Crush message is not shown who sent it. However, we store the sender's account ID so that the sender can see their sent messages and so that we can look into abuse reports. Anyone who has a Secret Crush link can open that message, so share links only with the person you intend.

5. Data Retention and Deletion

We keep your data until you delete it or delete your account. You can delete your account at any time from Profile → Edit Profile → Delete Account within the app, or by contacting us.

When you delete your account we delete your profile, your chat messages and images, the memories and photos you added, your plans, your About Them notes, your quiz, challenge and game answers, and the Secret Crush messages you sent. Your partner is unlinked. Your partner's own account and their own content are not deleted.

For full details, see our Account Deletion page: [insert your Vercel account-deletion URL here].

Basic sign-in logs are kept for up to 30 days after account deletion for fraud and abuse prevention, then permanently removed. Copies in backups are removed on a rolling basis within a reasonable period.

6. Children's Privacy

Duo Vibe is not directed at children and is not intended for anyone under 18. We do not knowingly collect information from children. If you believe a child has provided us with personal information, please contact us and we will delete it.

7. Data Security

We protect your information with encrypted connections (HTTPS/TLS), access-controlled database rules (row-level security), and private storage for photos and images that are shown only through time-limited links to the people who are allowed to see them.

Your messages and content are stored on our servers and are not end-to-end encrypted. No method of transmission or storage is completely secure, and we cannot guarantee absolute security.

8. Your Choices and Rights

- Edit your profile and relationship details in the app at any time
- Delete memories, plans and messages you added
- Unlink from your partner at any time
- Turn off notifications, or revoke photo access, in your device settings
- Ask us for a copy of your data or for it to be deleted, by contacting us

Depending on where you live, you may have additional rights under applicable data protection laws. Contact us to use them.

9. Reporting Abuse

If you receive an abusive, harassing or inappropriate message or content, please contact us at the email below with the details. We may remove content and suspend or delete accounts that break our Terms of Service.

10. Changes to This Policy

We may update this Privacy Policy from time to time. We will tell you about significant changes in the app or by updating the "Last updated" date above.

11. Contact Us

If you have questions about this Privacy Policy or your data, contact us at:

[insert your real contact email here]